

Date: 15 December 2021

Dear resident,

Environment Agency – Potential Community Flood Risk Management Scheme

We are writing to you to inform you of the possibility of a Flood Risk Management Scheme to reduce the risk of flooding in your area.

Background to the potential scheme

Following the recent flooding in October 2019, February 2020 and January 2021 in Greyfriars Avenue, Wye Terrace, Bridge Street and Gwynne Street, the Environment Agency is investigating the possibility of a scheme to reduce the risk of flooding from the River Wye.

The Environment Agency are a public body who are responsible for managing the risk of flooding from main rivers, such as the River Wye. We aim to increase the resilience of people, property and businesses to the risks of flooding.

Our consultants undertook a high-level desktop assessment in 2020 to look into the flood risk in your local area. This indicated a scheme could be viable.

Timescales

We have been working with our partners and key stakeholders to progress a scheme. We are at the start of the project journey and there are still a number of unknowns, which will affect the timescales and the feasibility of the scheme. We would also need to secure additional funding before works could commence.

These are the timescales we are currently working towards, please note these are ambitious and subject to change;

- Winter 2021/22: develop the first stage of the business case
- Throughout 2022: technical data gathering and outline planning permission to be sought to support the second stage of the business case
- Following the technical studies, we will work on a potential outline design.

Keeping you involved

The project team will engage with the community to help shape the thinking for any potential scheme. We will endeavour to keep you updated and involved at every stage of the project, and there are a number of ways we intend to do this. We will provide the local community with the latest information through our new Greyfriars Community Flood Risk Management Citizen Space page ([link](#)). We endeavour to update the information page every few months or when there has been a significant project update.

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for people and wildlife



We will also hold community engagement events as and when required.

Details of how you can register for updates are available on the Citizen Space Webpage. If you do not have access to the internet you can also request hard copy of the latest update for Hereford Greyfriars Community Flood Scheme which we will post to you. You can request this by telephoning us between 8am to 6pm on 03708 506 506. You can also write to us at:

Environment Agency
National Customer Contact Centre
PO Box 544
Rotherham
S60 1BY
United Kingdom

Remaining flood aware

We offer a free flood warning service in the Greyfriars community. Please make sure you remain flood aware and ensure you are signed up to our flood warning service. Visit www.gov.uk/sign-up-for-flood-warnings or call 0345 988 1188 to sign up to get Flood Alerts and Warnings by phone, email and/or text message. This is a free service.

Yours faithfully,

Dan Trewin

Part of Environment Agency Greyfriars Project Team