

EMS OP10: Nuisance Management

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INTRODUCTION

This procedure describes the method by which l'Anson Bros Ltd will manage potential environmental nuisances (odour, dust and noise) on site. The main objective of this procedure is to ensure that nuisances are kept to a minimum.

REFERENCES

ECCF – External Environmental Communication/Complaint Form
NCIR - Non-conformance and Incident Report Form
EMS SP08 - Non-conformance, Corrective and Preventive Action Procedure
EMS OP04 – Bag Filter Maintenance
EMS OP08 – Plant Maintenance
EMS OP09 – Cooler Abatement Operation and Maintenance
EMS SP05 – Environmental Communication

RESPONSIBILITIES

All staff on site are responsible for ensuring that their activities do not cause any environmental nuisance.

HAZARDS

The potential nuisances are noise from process machinery and vehicle movements, odour from process emissions to atmosphere and dust from process emissions to atmosphere and vehicle loading / unloading activities. These nuisances could affect human occupation/residences in the surrounding area.

ACTIONS

Day to day Operations

1. The correct Operating and maintenance procedures are covered in other Operating Procedures within the Environmental System.
2. Abnormal odours, noise and dust emissions must be reported to line managers immediately. An investigation must take place to identify any problems and carry out corrective actions. Consideration must be given by the site manager if these abnormalities should be reported to the Regulatory authorities.
3. Site management and shift leaders will check for abnormal noise, dust and odour during daily mill tours.
4. Any complaint registered by a member of the public, customer, supplier or other party will be handled by the relevant manager using the External Communication or Complaint Form (ECCF- reference EMS SP05).

Documentation

Nuisance observations and reports, both internal and external, must be documented.

LEGISLATION

Details of the legislation relating to this procedure are contained in the Register of Legislation held on the computer system.

OTHER USEFUL REFERENCES
