

From: [Wright, Colin](#)
To: [PSC Land](#)
Subject: FW: [EXTERNAL] Automatic response
Date: 25 August 2022 17:02:25
Attachments: [image001.jpg](#)

TWIMC

Application submitted on 8 Aug 2022 for a Substantial Variation to add a 4th Distillation Plant to the Hendon Dock Installation.

Could you please (as soon as possible) send an invoice number so we can match to our PO number and ensure there is no delay in payment.

Thankyou.

From: PSC Land <PSC@environment-agency.gov.uk>
Sent: 08 August 2022 15:10
To: Wright, Colin <colin.wright@tradebe.com>
Subject: [EXTERNAL] Automatic response

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Thank you for your email to the National Permitting Service, Regulated Industry (Waste, Installations and Mobile Plant) Permitting Support Team.

We are experiencing some delays on logging applications and it may take us longer than usual to get back to you. Rest assured we are doing our best to improve the situation and will be in touch with you as soon as your application has been logged.

We will allocate your application as quickly as we can and a permitting officer will contact you as soon as they start work on it.

In the meantime if you need to contact us please continue to use email or phone as not all of our buildings are open yet to access the post. If you require any further information or advice please contact the Regulated Industry team using the details below.

psc@environment-agency.gov.uk

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