

**From:** [Samantha Hayden](#)  
**To:** [SM-Defra-RESP-notifications \(DEFRA\)](#)  
**Cc:** [Summerill, Joanne](#); [Arkley, Jon](#); [Andy Stocks](#)  
**Subject:** EPR/DP3642YM/A001 We Need More Information About Your Application CRM:0279028  
**Date:** 07 December 2023 13:20:25  
**Attachments:** [~WRD0000.jpg](#)  
[logo\\_e2d43f21-9cac-4229-931e-8a959fcbdc4c.png](#)  
[banner\\_43a9ba83-a3de-44fa-b0d8-2b028414a79a.gif](#)  
[linkedin\\_14b896ef-de54-45e5-8b77-3c6309a52ed1.png](#)  
[twitter\\_3be277fc-9866-4acc-bbf1-cc81de99ceab.png](#)  
[chaslogo\\_a89de6d8-1c88-4675-b0bb-4eb4256b77e5.png](#)  
[BRE\\_Certification\\_blue\\_9d1d9f04-f24f-45a0-aca7-1c6a5472773c.jpg](#)

You don't often get email from [REDACTED]. [Learn why this is important](#)

Good afternoon Joanne,

In response to your request for further information referenced above, please find below the booking registration email for Mr Jon Arkley to undertake the Continued Competence Test for TMNH on Thurs 21<sup>st</sup> December 2023.

This was the first available date that Jon could do. Once passed, we will provide the evidence as soon as possible.

The registration email below confirms booking onto a Continued Competence Test, however the booking process means that you cannot select the specific topic (i.e. TMNH) until you arrive on the day at the Pearson Test Centre.

To avoid all doubt however, Jon confirms that it will be the TMNH Continued Competence Test he will do on the day.

Kind regards,  
Samantha



Samantha Hayden

Caulmert

Senior Environmental Consultant

Mobile: [REDACTED]

Direct: [REDACTED]

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----- Forwarded message -----

From: [REDACTED]  
Date: Thu, 7 Dec 2023 at 12:08  
Subject: Confirmation of Pearson VUE Exam Appointment  
To: <[REDACTED]>



**\*\*PLEASE DO NOT RESPOND TO THIS E-MAIL\*\***

## Confirmation of Your Scheduled Exam

This e-mail contains important information about your appointment, the location and the rules. Please ensure your appointment details are correct. If any information is not correct, please contact Pearson VUE immediately.

**IMPORTANT:** It is your responsibility to ensure that you take the appropriate test, or tests, during the appointment you have booked. If you mistakenly leave the test booth before completing all the tests required, then Pearson VUE security conditions will not allow you to re-enter and you may be required to re-book.

### Appointment Details

Order Number: 0069-6722-6728

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<b>Exam:</b>	<b>CIWM/WAMITAB - CIWM/WAMITAB Continuing Competence Test - English-UK (ENG)</b>
Candidate:	Mr Jonathan Matthew Arkley
Candidate ID:	WAMITAB010474
Registration ID:	465709144
Date:	Thursday, December 21, 2023
Time:	10:15 AM Greenwich Mean Time (Time shown is test centre local time.)
Appointment Length:	60 Minutes
Test Centre Location (Directions shown below)	PEARSON PROFESSIONAL CENTRES-UK CHESTERFIELD PEARSON PROFESSIONAL CENTRE SUITE 1B, 1ST FLOOR

6-8 CORPORATION ST  
CHESTERFIELD  
S41 7TP  
UNITED KINGDOM

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## Admission Policy

We ask that you arrive at the test centre 15 minutes before your scheduled appointment time. This will give you adequate time to complete the necessary sign-in procedures. Be prepared to show a valid form of personal identification that contains both a photo and a signature.

- Valid Passport
- Valid, photo UK Driving License

If you arrive more than 15 minutes late for your test exam and are refused admission, payments are due for the test and delivery fees.

You will not be allowed to take any personal items with you into the testing room. This includes all bags, books not authorised by the testing programme, notes, mobile phones, pagers, watches and wallets.

No personal items may be taken into the testing room. This includes all bags, books not authorised by the sponsor, notes, phones, pagers, watches and wallets.

## Reschedule Policy

If you wish to reschedule your test, you must contact Pearson VUE one business day prior to your test appointment. Rescheduling a test less than 24 hours is subject to a same-day forfeit test fee. Test fees are due for no-shows.

## Cancellation Policy

If you wish to cancel your test, you must contact Pearson VUE one business day prior to your test appointment. Cancelling a test less than 24 hours is subject to a same-day forfeit test fee. Test fees are due for no-shows.

## Additional Information

Pearson VUE will not be held responsible for expenses incurred beyond the cost of the test, including but not limited to travel expenses and lost wages on the day of the exam.

To contact Pearson VUE regarding cancellations, or any problems you experience during the registration process, please contact us at 0161 8557316.

For information regarding the WAMITAB program, please visit [www.wamitab.org.uk](http://www.wamitab.org.uk).

If you experience any issues during administration for the test or the test itself, please contact Pearson VUE WAMITAB Customer Services by calling 0161 8557316 or emailing at [ciwqualscustomerservices@pearson.com](mailto:ciwqualscustomerservices@pearson.com). Please contact Pearson VUE as soon as possible after your exam so that we may investigate your concern as efficiently as possible.

Pearson VUE's goal is to make your testing experience a pleasant one. We thank you for selecting Pearson VUE as your testing service provider, and look forward to serving you again. Please feel free to contact us with your comments or questions.

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Pearson VUE will not be held responsible for expenses incurred beyond the cost of the exam, including but not limited to travel expenses and lost wages on the day of the exam.

Pearson VUE's goal is to make your exam experience a pleasant one. We want to thank you for selecting Pearson VUE as your exam service provider, and we look forward to serving you again. Please feel free to contact us with your comments or questions. Our contact information can be found on our website: [www.pearsonvue.com/contact](http://www.pearsonvue.com/contact).

Sincerely,

Pearson VUE

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## Directions to Test Centre

Centre: PEARSON PROFESSIONAL CENTRES-UK CHESTERFIELD

How to get there: The Test centre is located opposite the Pomegranate Theatre which is part of the Chesterfield museum building. Parking is available to the rear of the building in the Magistrates Court pay and display car park. There is a disabled parking bay directly opposite the Test Centre, and a dropped kerb at the top of the road. Please call Pearson Customer services (0300 200 1122) for wheelchair access to be arranged. Entry to the building is via an intercom system and at this point assistance can be requested for a member of staff to go down and assist. There is a 'platform' lift that can accommodate wheelchairs. Please note that there are no waiting facilities for anyone accompanying candidates.

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## Privacy Policy

Our records indicate that you have voluntarily given personal information to Pearson VUE so that we can schedule your exam and forward the results to the exam sponsor for certification or licensure. In order to protect that data and your privacy, we have established and abide by data protection measures that are compliant with all requirements for EU-U.S. Privacy Shield and Swiss-U.S. Privacy Shield designation by the U.S. Department of Commerce. Privacy Shield standards meet or exceed all requirements of the General Data Protection Regulation and member country requirements and the Swiss Federal Act on Data Protection and its ordinances. To read the full text of our Privacy and Cookies Policy please visit our Website at [www.pearsonvue.com](http://www.pearsonvue.com) or contact the Pearson VUE call center in your area.

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