# **Caulmert Limited**

Engineering, Environmental & Planning Consultancy Services

# Riverside Transfer Station Williams Environmental Limited Environmental Permit Application Odour Management Plan

#### Prepared by:

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#### **DRAWINGS**

**5570-CAU-XX-XX-DR-V-1801** Sensitive Receptors Plan **5570-CAU-XX-XX-DR-V-1800** Proposed Site Layout

#### **APPENDICES**

**Appendix 1** Odour Complaint Form

#### 1.0 INTRODUCTION

#### 1.1 Background

- 1.1.1 Williams Environmental Limited (hereafter referred to as 'the operator') have appointed Caulmert Limited to prepare a Bespoke Environmental Permit application for a new Hazardous Waste Transfer Station located on the Riverside Industrial Estate off Oliver Road, West Thurrock, Grays, postcode RM20 3EF.
- 1.1.2 The operator currently operates a facility identical that proposed at Unit 3 Charles Street Industrial Estate, in Silvertown, London under Environmental Permit ref. EPR/SP3336SA), however the land on which it is situated is subject to a compulsory land purchase order and so the operator has to relocate the facility before November 2023.
- 1.1.3 The current facility has operated for a number of years in Silvertown and the operator has reported that they have a very good permit compliance record with no history of complaints.
- 1.1.4 This report is an Odour Management Plan which forms part of the operating techniques for the proposed Hazardous Waste Transfer Station.

#### 1.2 Objectives

- 1.2.1 This Odour Management Plan provides a means of assessing the effectiveness of control measures at the site. The proposed Odour Action Plan should be implemented in cases of failure of control measures and odour emission events. This document also reviews the current procedures for investigating odour emission events and includes reference information on the understanding of odour nuisance.
- 1.2.2 This Odour Management Plan has been prepared with reference to the Environment Agency's technical guidance 'H4 Odour Management How to comply with your environmental permit' published April 2011, and to the 'Best available techniques for the assessment and control of odour' published June 2005.
- 1.2.3 In addition, an 'Amenity and Accidents Risk Assessment' report has been produced which considers any potential risks (including odour) associated with the proposed operations, under document ref. 5195-CAU-XX-XX-RP-V-0302.
- 1.2.4 The operator intends to use this OMP during the facilities' expected operational life. The Plan will be reviewed on a regular basis.

#### 1.3 Site Location & Setting

1.3.1 The site is located approximately 32km to the east of the centre of London, in the town of Grays. It is centred on National Grid Reference TQ 5818 7673. The site is in a heavily industrial area, with other industrial units and warehouses surrounding the site to the north, east and west. The River Thames is located south of the site. The site location is shown below in Figure 1:



Figure 1 - Site Location Plan

#### 1.4 Proposed Site Operations

- 1.4.1 The installation will involve the temporary storage of hazardous and non-hazardous waste, prior to bulking and repackaging for subsequent transfer off-site for further treatment or disposal. The majority of wastes pass through the transfer station requiring just a short inspection and without the need for any bulking or decanting. In addition, activities at the site will include the scraping and emptying out of residues from containers and a drum crushing operation. Emptied containers and crushed drums from hazardous waste will be sent off site for further treatment. Containers and drums that had non-hazardous waste in will be sent straight for recycling at the appropriate facility.
- 1.4.2 All hazardous waste reception, storage, segregation, and drum crushing operations will be undertaken in fully bunded areas with concrete surfacing. Repackaging and bulking of hazardous and non-hazardous wastes will be undertaken on-site and will consist of stacking, packing and palletising sealed containers or bulk items of wastes, ready for transfer off-site. This will be unlikely to release odours.

Where containerised wastes, that are likely to give rise to odours or VOCs emissions, are required to be opened and transferred to other larger containers, this will be undertaken inside the enclosed building, which will be fitted with air extraction and activated carbon filter to remove odour and VOCs from air leaving the building. The main hazardous wastes storage and repackaging area will be covered by a canopy roof, accessed via a sleeping policeman. Some wastes such as general waste, asbestos waste, scrap metal and pigeon guano, will be stored in skips/RORO containers in a separate area.

#### 2.0 POTENTIAL SOURCES OF ODOUR

#### 2.1 Waste Reception/Offloading

- 2.1.1 Vehicles containing wastes will be directed to the covered, southern area of the site and will undergo pre acceptance checking before being offloaded directly into a designated bay for the waste type or into the waste reception bay for further checks before going for direct storage or repackaging. All wastes (with exception of some non-hazardous non odorous wastes e.g. pallets) are delivered packaged, be it containerised or within sealed bags, therefore the potential for the release of odours is very low.
- 2.1.2 The majority of hazardous wastes delivered to site remain in their original packaging during storage before being transferred to another permitted facility for treatment or disposal.
- 2.1.3 Some non-hazardous wastes will be accepted and stored on Site such as scrap metals, tyres, cardboard, general waste, although this will comprise predominantly of materials that accompany consignments of hazardous wastes such as packaging waste or pallets.
- 2.1.4 The non-hazardous wastes are unlikely to be inherently odorous and will be handpicked from the delivery vehicle and placed directly into waste containers located in the southern area of the site. No wastes will be tipped directly onto the floor of the site. Containers for non-hazardous wastes will either be enclosed or sheeted.
- 2.1.5 Small quantities of pigeon guano will be accepted, however this waste arrives bagged or in containers and will be placed directly into an enclosed container before being removed off site.

#### 2.2 Bulking/Repackaging of Waste

- 2.2.1 The installation will involve the temporary storage of hazardous and non-hazardous waste, prior to bulking and repackaging for subsequent transfer off-site for further treatment or disposal. The majority of wastes pass through the transfer station requiring just a short inspection and without the need for any bulking or decanting. In addition, activities at the site will include the scraping and emptying out of residues from containers and a drum crushing operation. Emptied containers and crushed drums from hazardous waste will be sent off site for further treatment. Containers and drums that had non-hazardous waste in will be sent straight for recycling at the appropriate facility.
- 2.2.2 Repackaging and bulking of hazardous and non-hazardous wastes will be undertaken on-site and will consist of stacking, packing and palletising sealed containers or bulk items of wastes, ready for transfer off-site. This will be unlikely to release odours. Where containerised wastes, that are likely to give rise to odours or VOCs emissions, are required to be opened and transferred to other larger containers, this will be undertaken inside the enclosed building, which will be fitted with air extraction and activated carbon filter to remove odour and VOCs from air leaving the building. The repackaging activity is only undertaken for short period (approx. 1 hr/day) and so the potential for odour release is low.

- 2.2.3 The main storage and treatment area will be covered by a steel-framed canopy, accessed via a sleeping policeman. Some wastes such as general waste, asbestos waste, scrap metal and pigeon guano, will be stored in skips/RORO containers.
- 2.2.4 Risk of odour from these activities is considered minor due to the containment of the waste and method of operation, ensuring potentially odorous emissions are contained at all times except for any repackaging that is undertaken for a very short period.

#### 2.3 Drum Crushing

- 2.3.1 The drum crushing operation will be undertaken outside in Bay 18, under the cover of the roof canopy, by competent trained site operatives who have undergone site specific training in the drum crushing operation.
- 2.3.2 The drum crushing operation involves crushing oil, liquid or chemical drums up to 205 litre in size, using a hydraulic operated crusher, to reduce the volume of the drums for easier storage, handling and transport. Prior to crushing, the drums will be checked to ensure they are empty and so the potential for odour release is minimised during the crushing operation.
- 2.3.3 It should be noted, the drum crushing operation involves crushing nominally empty metal drums which previously contained liquid or solid materials. They would contain <1% residues. Drums which once contained inherently odorous materials such as strong acids or ammonia will not be crushed and be sent from site as whole and sealed containers for onward disposal. For example:</p>

#### Case Study 1:

A Laboratory waste bottle of hydrochloric acid at 33% would be likely to cause fumes
when poured. The chemist will ensure that this waste is packaged into a suitable
container and sent off-site for disposal to an incineration or treatment plant. Should
the hydrochloric acid be just a 5% dilute solution, then the chemist may consider this
to be suitable to be poured into a larger container such as an IBC of mixed acids of up
to 10%.

#### Case Study 2:

- Ammoniated oil is a type of oil used in the refrigeration industry, this type of oil which
  contains a small amount of ammonia would be considered to be too odorous to be
  decanted and would be sent to an incineration or treatment plant in a sealed
  container. Mineral oil and hydraulic oil would be considered suitable to be decanted
  without any concern for a nuisance odour.
- The chemist will make a judgement which chemicals can and can't be decanted with the possibility of a nuisance odour being one important factor to be considered.

#### 2.4 Storage of Potentially Odorous Wastes

- 2.4.1 Potential sources of odour may arise from the storage of liquid and solid wastes on-site.
- 2.4.2 Risk of odour from the storage of wastes on-site is considered minor due to the all the wastes, particularly those inherently odorous being fully contained and substances not exposed to the air.

#### 2.5 Odorous Materials Inventory

2.5.1 The following table provides an inventory of potentially odorous materials that will be stored and handled on site (see Table 1 below):

Table 1 – Odorous Materials Inventory Summary

Material Type / Description	Quanti ty Limits	Waste Types (EWC)	Source of waste	Age of waste	Storage / treatment method & location	Storage time limits	Monitoring & Records
Pigeon Guano	Max. 10 tonnes (in skips)	02 01 06	Household industrial & commerci al wastes	N/A	Arrives bagged or in containers and will be placed directly into an enclosed container in 'Skip Area' before being removed off site.	Maximum storage is no longer than 3 months before removal from site. Typically, turnover is quicker, with skips filling and being removed every 8 weeks.	Monitoring & monitoring records as per Section 7.0 of this OMP.  Maximum storage time of all waste materials on site will be minimised.  As per the site's Environmental Management system (EMS) and waste acceptance procedures: all loads deposited at the site
Containerised Non- Hazardous	Max. 40 tonnes	02 01 09 02 05 01	Household industrial &	N/A – see storage	Stored in sealed containers	Usual turn- around	shall have the following information recorded at the
(May include non-hazardous bitumen, paint, adhesives, edible grease oils and fats, inks and detergents)	(in contain ers)	05 01 10 05 01 13 05 01 17 07 01 12 08 01 12 08 01 14 08 01 18 08 01 20 08 04 10 08 04 12 08 04 14 08 04 16	al wastes	time limits.	such as drums and IBCs in covered area of site. These will only be opened briefly, if required, during waste acceptance checks. Any decanting and bulking	time for non- hazardous waste stored in drums and IBCs on- site is 2 - 4 weeks.	weighbridge:  - date & time of waste receipt  - waste type & quantity  - vehicle type & reg  - name and address of customer  - waste carrier no.

Material Type	Quanti	Waste	Source of	Age of	Storage / treatment	Storage	
/ Description	ty Limits	Types (EWC)	waste	waste	method &	time limits	Monitoring & Records
					of wastes will		
		17 05 06			be		
		17 03 02			undertaken		
					within the		
		19 08 01			building		
		19 08 09			fitted with		
					carbon filter		
		20 01 25			and will be		
		20 01 28			for short		
		20 01 30		21.12	durations.		
Mixed	Max.	15 01 01	Household	N/A –	Stored in	Maximum	
packaging/	20	15 01 02 15 01 03	, industrial	unlikely	enclosed	storage is	
general	tonnes		& mmarsi	to	skips or	no longer	
wastes	(in skips)	15 01 04 15 01 05	commerci al wastes	contain putresci	RORO containers or	than 3 months	
(May include	skips)	15 01 05	ai wastes	ble	wheelie bins.	before	
paper,		15 01 00		waste.	wifeelie bilis.	removal	
cardboard,		15 01 09		waste.	See storage	from site.	
plastics,		15 01 05			locations on	Typically,	
broken pallets		17 02 01			Site Layout	turnover is	
and other		17 02 02			Plan ref.	guicker,	
mixed non-		17 02 03			5195-CAU-	with skips	
hazardous					XX-XX-DR-V-	filling and	
wastes).		19 12 01			1800.	being	
		19 12 04				removed	
		19 12 05				every 4 to	
		19 12 07				6 weeks.	
		19 12 08					
		20 01 01					
		20 01 02					
		20 01 10					
		20 01 11					
		20 01 39					
		20 03 01					
Oxidising	Max.	06 01 05*	Household	N/A	Stored inside	N/A –	Monitoring &
agents	1.5		, industrial		individual	wastes are	monitoring records as
containing	tonnes	16 05 06*	& .		containers	within	per Section 7.0 of this
acids		06.40.05.**	commerci		such as	sealed	OMP.
Oxidising	Max. 4	06 10 02*	al wastes		plastic	containers	Maximum stores
agents	tonnes	16.05.00*			containers, 1000litre	, drums,	Maximum storage time of all waste
		16 05 06* 16 05 07*				kegs &	materials on site will
		16 05 07* 16 08 02*			IBCs, drums and kegs,	cannisters (dependin	be minimised.
		16 08 02*			within	g on the	be minimiseu.
		16 09 01*			designated	waste	As per the site's
		16 09 02*			concrete	type) and	Environmental
		10 05 04			storage bays.	therefore	Management system
		20 01 29*			-10.460 04,5.	will not	(EMS) and waste
						degrade or	acceptance

					Storage /		
Material Type	Quanti	Waste	Source of	Age of	treatment	Storage	
/ Description	ty	Types	waste	waste	method &	time limits	Monitoring & Records
	Limits	(EWC)			location		
Organic	Max. 1	08 04 09*			Storage bays	be	procedures: all loads
peroxides	tonne				covered by	exposed	deposited at the site
		16 05 06*			large canopy	to air to	shall have the
		16 05 08*			to protect	release	following information
		16 08 02*			containerised	odours	recorded at the
		16 09 03*			wastes from	when	weighbridge:
Water	Max. 1	16 05 06*	1		heat/sunlight	being	
reactive	tonne				, rain/snow	stored.	- date & time of waste
wastes					etc.		receipt
Solvents	Max. 3	16 03 05*	1			Bulking/po	
	tonnes	16 05 06*			Containerise	uring of	- waste type &
		16 05 08*			d wastes will	liquid	quantity
					only be	wastes will	
		20 01 13*			opened	only be	- vehicle type & reg
Oily rags	Max.	15 02 02*			briefly, if	undertake	
	60				required,	n within	- name and address of
	tonnes				during waste	the	customer
Flammable	Max.	07 01 09*			acceptance	building	
solids,	60	07 01 10*			checks. Any	with air	- waste carrier no.
adhesives	tonnes	07 02 10*			decanting	extraction	
and resins		07 02 11*			and bulking	and	
		07 02 04*			of wastes will	carbon	
		07 02 08*			be	filter, to	
		07 02 09*			undertaken	prevent	
		07 02 11*			within the	odour	
		07 03 08*			building	release.	
		07 04 08*			fitted with		
		07 05 08*			carbon filter		
		07 05 11*			and will be		
		07 05 13*			for short		
		07 06 07*			durations.		
		07 06 08*					
		07 07 08*			See storage		
					locations on		
		08 03 14*			Site Layout		
					Plan ref.		
		14 06 04*			5195-CAU-		
		14 06 05*			XX-XX-DR-V-		
					1800.		
		15 02 02*					
		16 03 05*					
		16 05 06*					
		16 05 08*					
		17 04 09*					
		17 04 10*					
	1	17 05 03*					

					Storage /		
Material Type	Quanti	Waste	Source of	Age of	treatment	Storage	
/ Description	ty	Types	waste	waste	method &	time limits	Monitoring & Records
,	Limits	(EWC)			location		
Flammable	Max.	03 02 01*					
solvents,	60	03 02 02*					
paints and	tonnes	03 02 03*					
resins		03 02 04*					
		03 02 05*					
		04 02 14*					
		04 02 16*					
		04 02 19*					
		05 01 08*					
		05 01 11*					
		07 01 01*					
		07 01 03*					
		07 01 04*					
		07 01 07*					
		07 02 03*					
		07 02 04*					
		07 02 07*					
		07 02 11*					
		07 01 14*					
		07 02 16*					
		07 03 01*					
		07 03 03*					
		07 03 04*					
		07 03 08*					
		07 04 01*					
		07 04 03*					
		07 04 04*					
		07 04 08*					
		07 05 01*					
		07 05 04*					
		07 06 04*					
		07 07 04*					
		08 01 11*					
		08 01 13*					
		08 01 15*					
		08 01 17*					
		08 01 19*					
		08 01 21*					
		08 03 12*					
		08 04 09*					
		08 04 11*					
		08 04 13*					
		08 04 15*					
		08 04 17*					
		09 01 03*					
L	I	<u>i                                      </u>	i	l .		l	l .

Material Type	Quanti	Waste	Source of	Ago of	Storage / treatment	Storago	
Material Type / Description	ty	Types	waste	Age of waste	method &	Storage time limits	Monitoring & Records
/ Description	Limits	(EWC)	waste	waste	location		
		13 07 01*					
		13 07 02*					
		13 07 03*					
		14 06 03*					
		16 03 05*					
		16 05 06*					
		16 05 08*					
		17 03 01*					
		17 03 02*					
		17 03 03*					
		18 01 06*					
		19 02 08*					
		19 11 04*					
		20 01 13*					
		20 01 13					
Oil/water	Max.	01 05 05*	-				
wastes	60	01 05 06*					
	tonnes						
		13 03 07*					
		13 03 08*					
		13 03 09*					
		13 03 10*					
		13 04 01*					
		13 04 03*					
		16 05 06*					
		19 08 10*					
		19 08 13*					
		20 01 26*					
Toxic	Max.	02 01 08*					
solids/liquids,	40						
lab wastes	tonnes	03 02 01*					
and		03 02 02*					
agrochemical		03 02 03*					
S		03 02 04*					
		03 02 05*					
		04 01 03*					
		04 02 14*					
		04 02 16*					
		04 02 19*					

					Storage /		
Material Type	Quanti	Waste	Source of	Age of	treatment	Storage	
/ Description	ty	Types	waste	waste	method &	time limits	Monitoring & Records
/ Description	Limits	(EWC)	waste	waste	location	time iiiits	
		07 01 01*					
		07 01 03*					
		07 01 04*					
		07 01 07*					
		07 01 08*					
		07 01 09*					
		07 01 10*					
		07 01 14*					
		07 02 03*					
		07 02 04*					
		07 02 07*					
		07 02 08*					
		07 02 09*					
		07 02 10*					
		07 02 11*					
		07 02 16*					
		07 03 01*					
		07 03 03*					
		07 03 04*					
		07 03 07*					
		07 03 08*					
		07 04 01*					
		07 04 03*					
		07 04 04*					
		07 04 07*					
		07 04 08*					
		07 05 01*					
		07 05 03*					
		07 05 07*					
		07 05 13*					
		07 06 01*					
		07 06 03*					
		07 06 04*					
		07 06 07*					
		07 06 08*					
		07 07 01*					
		07 07 03*					
		07 07 07*					
		07 07 08*					
		08 05 01*					
		11 01 03*					
		12 01 08*					
		13 03 06*					
		14 06 02*					

	Quanti	Waste			Storage /		
Material Type	ty	Types	Source of	Age of	treatment	Storage	Monitoring & Records
/ Description	Limits	(EWC)	waste	waste	method &	time limits	Worldoning & Necolds
		• • •			location		
		16 03 03*					
		16 05 06*					
		16 05 07*					
		16 05 08*					
		10 00 00					
		18 01 08*					
		19 02 07*					
		20 01 19*					
Acids	Max.	05 01 07*					
	40	05 01 12*					
	tonnes						
		06 01 01*					
		06 01 02*					
		06 01 03*					
		06 01 04*					
		06 01 05*					
		06 01 06*					
		10 01 04*					
		11 01 05*					
		11 01 06*					
		11 01 07*					
		11 01 08*					
		11 01 11*					
		16 03 03*					
		16 05 06*					
		16 08 02*					
		16 05 07*					
		16 06 01*					
		16 08 02*					
		16 08 05*					
		16 08 06*					
		16 08 07*					
		19 11 02*					
		20 01 14*					
		20 01 29*					
Alkali waste,	Max.	06 02 03*	1				
caustic waste,	40	06 02 05*					
ammonia,	tonnes						
cyanides		11 01 13*					
		16 03 03*					
		16 05 06*					

Material Type / Description	Quanti ty Limits	Waste Types (EWC)	Source of waste	Age of waste	Storage / treatment method & location	Storage time limits	Monitoring & Records
Bleach and oxidising liquids	Max. 40 tonnes	16 05 07*  20 01 15* 20 01 29*  09 01 05*  16 05 06* 16 05 07*  20 01 17* 20 01 29*					
Misc. gas cannisters for aerosols, butane, propane and other gases inc. flammable gases Acetylene gas cannisters	Max. 20 tonnes	N/A N/A	Household , industrial & commerci al wastes	N/A	Stored in designated area within waste safes, drums and lockable metal cages.	N/A – Gases inside sealed & pressurise d cannisters – do not require a storage limit.	
Fuels  Oils  Lubricants	Max. 1 fuel tank Small contain ers for mobile plant mainte nance only.	N/A – not wastes	Not waste - sourced from fuel & oils supplier	N/A	Within containers that have secondary containment — stored within Fuel Store, in containers within a lockable shed.	N/A – fuels, oils and lubricants do not require storage limits.	Records will be kept in the Site Office of the fuels, oils and lubricants stored on site in the Fuel Store. Inspections of the integrity of storage containers and secondary containment will be made regularly.

#### **Summary**

- 2.5.2 Based on the sections above, the potential odour sources on-site are therefore as follows:
  - Odour from reception of hazardous and non-hazardous waste;
  - Odour from repackaging activities; and,
  - Odour from storage of potentially odorous liquids/substances.

#### 3.0 RECEPTORS & PATHWAYS

#### 3.1 Local Sensitive Receptors

- 3.1.1 A sensitive receptor search was conducted of the surrounding area within a 1km radius of the site boundary using Defra's Magic Maps website<sup>1</sup> and the sensitive receptors identified are listed below in Table 2. The distance to each receptor is measured from the site boundary.
- 3.1.2 In addition, as part of the Pre-Application Advice stage, the Environment Agency (EA) conducted a Nature and Heritage Conservation Screening Report and identified one Site of Special Scientific Interest (SSSI), one Marine Conservation Zone (MCZ), five Local Wildlife Sites (LWSs) within 2km of the site, of which 3 are within 1km. One RAMSAR site was identified within 10km of the site. Three protected species and one protected habitat were identified within 500m of the site boundary. The relevant sites within 1km are listed in Table 2 below. Habitats are less sensitive to emissions of odour, unless used by human visitors.
- 3.1.3 The closest human receptors to the site are workers and customers of the surrounding industrial units located 80m west (Viridor Collections Unit) and 100m north. There are a large number of industrial buildings surrounding the site to the north, east and west. These are, however, industrial and commercial receptors and less sensitive to emissions such as noise, vibration and odour.
- 3.1.4 West Thurrock Primary School is located 805m northeast of the site. There are no other schools and no hospitals within 1km of the site.
- 3.1.5 The nearest residential receptors to the site are houses off Schofield Road 760m north of the site boundary. Other residential areas are houses located within residential areas north of the site. Houses located off London street (900m north) and houses located off Flint Street (925m north east). A number of public parks or gardens are located within the residential areas, located 765m north-north east, 815m north and 935m north-north east.
- 3.1.6 There are no Special Areas of Conservation (SACs), Special Protection Areas (SPAs), Local Nature Reserves (LNR), National Nature Reserves (NNRs), Ramsar sites or Areas of Outstanding Natural Beauty (AONBs) within 2km of the site. The closest Ramsar site, Thames Estuary and Marshes, is located 9.4km east of the site (as shown in the EA screening report).
- 3.1.7 The sensitive receptors identified within 1000m of the site boundary are presented in Table 2 below:

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<sup>&</sup>lt;sup>1</sup> DEFRA Magic Maps 2022: <a href="https://magic.defra.gov.uk/MagicMap.aspx">https://magic.defra.gov.uk/MagicMap.aspx</a>

Table 2 – Summary of Sensitive Receptors within 1km of the site boundary

Receptor	Туре	Distance/Direction
West Thurrock Brownfields LWS	Local Wildlife Site	<10m S & W
Users of Oliver Road/Oliver Close	Public Road	60m N
Car Park (Viridor collections unit)	Industrial	80m W
West Thurrock Lagoon & Marshes	SSSI	80m E
Industrial Units	Industrial/Commercial	100m N
Industrial buildings (Polybitumens)	Industrial/Commercial	115m WSW
West Thurrock Lagoon LWS	Local Wildlife Site	150m NE
West Thurrock Reedbed LWS	Local Wildlife Site	275m N
Oil Storage Depot	Industrial	295m W
Amazon Warehouse	Industrial/Commercial	365m N
Industrial Chemicals Group Warehouses	Industrial	400m E
Industrial Units	Industrial	450m NW
Daily Mail Printing Factory	Industrial/Commercial	430m NE
A1090 Oliver Road	Public Road	510m N
Thurrock Trade Park	Industrial/Commercial	515m N
Royal Mail/Parcel Force Warehouse	Industrial/Commercial	575m NNE
Industrial Units off Oliver Close	Industrial/Commercial	630m NW
Users of River Thames	Surface Water	640m S
Railway Line	Commercial	700m N
Industrial Units off London Road	Industrial/Commercial	720m N
Houses off Schofield Road	Residential	760m N
Public Park/Garden	Recreational	765m NNE
Co-op Warehouse	Industrial	770m NE
West Thurrock Primary School	Educational	805m NE
Public Park/garden	Recreational	815m N
Seabrook Warehousing (SWL)	Industrial	850m NNW
Queen Elizabeth II Bridge	Public Road	875m W
Residential Houses off London Road	Residential	900m N
Residential houses off Flint Street	Residential	925m NE
Public Park or Garden	Recreational	935m NNE

3.1.8 The main receptors sensitive to odour are humans living or working near to the site, particularly if downwind of the site. Receptors surrounding the permitted boundary are shown in drawing ref. 5195-CAU-XX-XX-DR-V-1801 'Sensitive Receptors Plan'. The majority of receptors surrounding the site are industrial Sites or habitats such as scrub woodland and therefore not particularly sensitive to odour.

#### 3.2 Meteorological Setting

- 3.2.1 The main pathway for fugitive emissions of odour from the site is by air and this is likely to be affected by local weather conditions, in particular by wind direction. Wind statistics observed from Erith Kent weather station, the closest weather station actively recording wind statistics, are considered to be representative of the typical conditions at the site (Figure 2 below). Erith Kent weather station is located over 8.8km to the west of the site.
- 3.2.2 A review of the data recorded daily between February 2012 and June 2022 on the Windfinder.com<sup>2</sup> website indicates that the most dominant wind direction is from the west-northwest to the east-southeast.



Figure 2 – Erith Kent wind statistics – average wind direction & strength 2012-2022

#### 3.3 Odour Complaints

3.3.1 Whilst this is a new proposed facility, it has been reported by the Operator that there have been no history of previous complaints relating to odour at Williams Environmental's current facility at Silvertown that this facility will replace.

<sup>&</sup>lt;sup>2</sup> https://www.windfinder.com/windstatistics/erith kent

#### 4.0 WASTE OPERATIONAL ODOUR CONTROL MEASURES

#### 4.1 Waste Reception/Offloading

- 4.1.1 All wastes will be characterised at reception on site and so the chemical compositions of wastes will be known and documented prior to either storage or repackaging/bulking.
- 4.1.2 The contents of all containers over 25 litres or kg capacity are compared against the expected properties of the stated material by reference to either/or some of the following:
  - Physical state (solid, liquid or gas).
  - pH obtained from universal indicator paper or calibrated pH meter.
  - Flammability.
  - Appearance colour, viscosity.
  - Odour.
  - Drum markings/labelling.
  - Information supplied with or on incoming waste form.
  - Personal experience.
- 4.1.3 It is the responsibility of the inspecting chemist to safely store chemicals within the designated storage area once classification of the waste has been completed, paying particular attention to:
  - Current contents of the storage area/bay.
  - Contents of adjacent storage area/bays.
  - Any special storage instructions detailed on the incoming waste form.
  - Available storage capacity of storage area/bay.
- 4.1.4 Waste will be stored in appropriate containers within impervious, bunded, segregated areas and handled in accordance with HSE guidance (i.e. in accordance with HSG51 and HSG140 for flammable liquids, and CS21 for organic peroxides). Storage areas will be clearly marked with the type and hazard properties of the waste stored therein. The location of the waste will be recorded on the storage data base.

#### 4.2 Bulking/Repackaging of Waste

4.2.1 Repackaging and bulking of hazardous wastes of inherently odorous nature or those likely to emit vapours (VOCs) is undertaken in the building in Bay 18 prior to sending to the temporary storage bays (see Drawing 5195-CAU-XX-XX-DR-V-1800). These wastes may give rise to odour

or vapour emissions (VOCs) (i.e. hazardous liquids such as solvents, paints, oils etc.) and so are repackaged and bulked within a 3-sided bunded building with the fourth side fitted with external PVC strip door curtain. The building will be installed with air extraction maintaining a negative pressure, and an activated carbon filter. The carbon filter will ensure volatile organic compounds (VOCs) and odours are removed from the air prior to leaving the building. It is anticipated that bulking and repackaging operations within the building will typically be undertaken for around 1 hour per day, so potential emissions from wastes will not be continuous and will be mitigated by the carbon filter.

- 4.2.2 Repackaging and bulking of wastes that are unlikely to give rise to odour or VOC emissions will be undertaken outside, where appropriate.
- 4.2.3 Bulking and repackaging will consist of transferring the contents of numerous smaller containers of one type of waste (for example paint) into larger containers of the same or similar type of waste before being sent off site for further treatment or disposal. Wastes repackaged in this way will be checked and supervised by the chemist and site operatives on site to ensure that potentially odorous wastes are identified, handled appropriately, and only repackaged within the building. All wastes will be characterised at reception on site and so the chemical compositions of wastes will be known and documented prior to repackaging/bulking. Pouring or transferring the contents of one container of waste to another will be done manually by gravity by trained site operatives for smaller containers i.e. up to 25 litres, but for larger containers such as 205 litre drums and IBCs, a forklift will be used.
- 4.2.4 Risk of odour from bulking & repackaging is considered minor due to the containment of the waste and method of operation, ensuring potentially odorous liquids or substances are contained.

#### 4.3 Drum Crushing

- 4.3.1 The drum crushing operation will be undertaken outside in Bay 18, under the cover of the roof canopy, by competent trained site operatives who have undergone site specific training in the drum crushing operation.
- 4.3.2 The drum crushing operation involves crushing empty metal drums, previously used to store wastes such as oil, liquid or chemicals. The drums will be up to 205 litres in size, and will be crushed using a hydraulic operated crusher, to reduce the volume of the drums for easier storage, handling and transport. The drum crusher will be powered by electricity and will operate with up to a 15-tonne crushing force. The drum crusher will compact the drum into an approximately 75mm high disc in less than a minute.
- 4.3.3 It is anticipated that drum crushing will be undertaken typically for no more than 1 hour per day, depending on volumes of empty drums to be crushed on site.
- 4.3.4 Based on experience at the Operators current facility the risk of odour release is considered low and therefore no additional specific odour control measures are proposed in addition to the general control measures described above.

#### 4.4 Storage of Potentially Odorous Substances

- 4.4.1 The majority of wastes pass through the transfer station requiring just a short inspection and without the need for any bulking or decanting. Wastes awaiting repackaging/bulking or awaiting transfer off-site will be stored in designated storage bays within individual containers, bulked up in larger IBC type containers or drums or within designated skips or RORO containers/skips.
- 4.4.2 Risk of odour from the storage of substances on-site is considered minor due to them all being fully contained, and substances not exposed to the air.
- 4.4.3 Daily site inspections of the site by trained staff will include checking the site for odour emissions and the source of any odours detected. Inspections will include checking substances and liquids on site are stored correctly in the correct containers. In the event that odour is detected at the site boundary, additional monitoring will be undertaken at the sensitive receptors downwind of the site.

#### 5.0 ACCIDENT MANAGEMENT PLAN

#### 5.1 Accident Scenarios

5.1.1 In accordance with Environment Agency (EA) guidance, the following abnormal situations have been considered:

#### 5.2 Spillages or leaks of odorous wastes

**Situation** 

5.2.1 Spillages of odorous liquids such as during delivery or collection. Leaks of odorous liquids from containers.

#### **Control Measure**

- 5.2.2 Any spills or leaks will be reported immediately to site management and cleaned up quickly. Spilt liquids that are pumped out of bunded areas will be stored temporarily in suitable containment prior to being sent off-site for disposal.
- 5.2.3 If the spillage is from a vehicle during transport across the site, the actions detailed in operational procedure 'P24 Spillage of chemical waste during transport' will be followed.
- 5.2.4 If the spillage is from another source, trained staff wearing appropriate PPE will attend to the spillage and contain the spillage using spill kits including spill pads, booms and granules (available around site), to prevent any hazardous liquids leaving site or entering surface water drains. The source of the hazardous liquid will be identified and once absorbed, the used spill pads and booms will be disposed of appropriately as hazardous waste. If the spillage is larger, specialist vacuum equipment will remove the remaining spillage to a suitable disposal facility. The 'Environmental Incident, Accident and Near-Miss Form' will be filled out by site management and recorded in the site diary. A Spillage Procedure is included within the Accident Management Plan in the EMS.

#### 5.3 Plant failure or malfunction

#### **Situation**

5.3.1 Breakdown or malfunction of the air extraction system/carbon filter resulting in unmitigated odour emissions from the site.

#### **Control Measure**

5.3.2 Whilst it is unlikely this would cause a significant odour issue, the repackaging of waste materials would be instructed to cease until such time that the extraction and filtration equipment is operational again.

- 5.3.3 In the event of a plant failure or malfunction, alternative equipment will be sourced as soon as possible until the equipment can be repaired or hired in as necessary. Planned deliveries of waste will be stored on site during this period and postponed if necessary.
- 5.3.4 All plant and equipment will be maintained and regularly serviced in accordance with the manufacturer's recommendations and planned maintenance procedures to minimise breakdowns. Replacement parts (e.g. carbon filter) will be stored on site or available within 24-48 hours.

#### 5.4 Adverse meteorological conditions

#### Situation

5.4.1 Periods of adverse weather conditions including high rainfall leading to flooding, low / high temperatures, temperature inversions and high winds towards the direction of the sensitive receptor.

#### **Control Measure**

- 5.4.2 It is unlikely adverse weather such as heavy rainfall or high winds would affect the infrastructure. Bunded areas will be checked daily to ensure they are not filled with rain in extreme conditions. The canopy roof and covers on skips/containers will provide protection from the rain and wind.
- 5.4.3 Following adverse weather conditions, if sensitive receptors have complained of odour issues from the site, liaison and dealing with complaints from neighbours will be undertaken.

#### 5.5 Site staff

#### **Situation**

5.5.1 Shortage of trained operational staff resulting in waste material being stored for longer periods without repackaging.

#### **Control Measure**

5.5.2 This is unlikely to cause an odour issue as the waste arrives to site and is stored in sealed containers preventing release of odorous emissions, even if stored for long periods of time. In the event there is a shortage of operational staff at the site, alternative staff will be hired in as necessary.

#### 5.6 Force Majeure and Odour

5.6.1 Finally, unexpected circumstances such as a fire or explosion on site or an act of vandalism could trigger the release of discernible odours. Under these circumstances odour related contingency measures will be covered under the Odour Action Plan and will be dealt with as

promptly as possible. Remediation and reporting procedures for the above are as required within the Permit.

#### 6.0 ENGAGING WITH THE NEIGHBOURS

#### **6.1** Complaints Procedure

- 6.1.1 As part of this Odour Management Plan, engagement with the neighbours will be undertaken.
- 6.1.2 Any complaints received at the site are likely to be direct to the operator, who is willing to deal directly with the complainants, however complaints could also be received through the Environment Agency or Local Authority. Where necessary the following can be implemented:
  - If required, information can be provided to the local neighbours (via the Environment Agency) regarding the point and method of contact for the site in the event an odour has been detected or they want to discuss any activities etc at the site.
  - Complainants can be advised that any complaints/concerns will be addressed immediately during operational hours following identification/notification and contingency actions implemented.
  - Complainants can be advised of any corrective action and a follow up call carried out by the Site Manager to the complainant if required.
- 6.1.3 The primary point of contact at the site for complaints and liaison with the neighbours is the Site Manager, who will ensure that the recording, investigation and close-out of any complaints is undertaken as described as below and in accordance with company management procedures.
- 6.1.4 In the event of an odour complaint being received by the Local Authority or Environment Agency, the complaint is passed to the Operator for investigation.
- 6.1.5 Every complaint is recorded Williams Environmental's incident reporting system, as detailed below:
  - All complaints are recorded by the site manager or site staff, describing the complaint and severity, on the Odour Complaint Form in Appendix 1.
  - The complaint is forwarded to the Manager to undertake further investigation.
  - Depending on the severity, the complaint can be escalated to senior management for investigation if necessary.
  - The system is a digital process and records a wide range of reporting.
- 6.1.6 The Odour Complaint Form (in Appendix 1) will be completed for a complaint received at the site and includes the following information:
  - Date and time of complaint;

- Extent of complaint;
- Meteorological conditions at time of complaint;
- The complainant's contact details including name and contact telephone;
- Name of person filling out form;
- Actions taken to resolve complaint or investigate complaint further;
- 6.1.7 Depending on the severity, the complaint can be escalated to senior management for even further investigation if necessary.
- 6.1.8 A Complaints Procedure is already in place as part of the company's accredited environmental management system and includes reporting the findings of the odour investigation.
- 6.1.9 The odour investigation procedure will also include the following elements:
  - Site walk-over coupled with olfactory monitoring along the site boundary, an assessment
    of the site operations which took place prior to and at the time of the complaint in
    relation to their odour potential, and other on-site sources of odour.
  - Assessment of the weather conditions prior to and at the time of the complaint.
  - A suitably trained person who is familiar with the site conditions and the 'sniff-testing'
    monitoring technique will carry out odour investigations at the site. In the event of a
    substantiated complaint being received, then mitigation measures will be used for the
    areas/activities which were cause of the particular odour event.
- 6.1.10 A follow up report on the investigation will be issued to the EA if the complaint is found to be substantiated and, if requested, to the Local Authority. The report will identify improvements proposed to reduce the potential for future complaints. Any new recommendations will then be incorporated in the Odour Management Plan and the operating procedures for the site.

#### 7.0 MONITORING

#### 7.1 Schedule

- 7.1.1 Odour monitoring will be undertaken in order to assess how successful the operational management and mitigating control measures are at the site and to identify if necessary whether odour is causing a potential nuisance to ensure that appropriate remediation measures are adopted early.
- 7.1.2 Monitoring will be undertaken by designated staff who will be fully trained by Site Management. All site personnel will be responsible for reporting any problem odours identified during their day-to-day operations.
- 7.1.3 Monitoring at the site will consist of the following:

Parameter	Monitoring Technique	Frequency
Meteorological	Local weather information	Manually checked at start of
Monitoring		each working day and logged
		(inc. wind direction).
Olfactory Monitoring	Site perimeter, included as	Daily on-site olfactory
	part of daily site inspections.	monitoring as part of routine
		site inspections
	In the event odours are	(or more frequently
	detected on-site/at	following odour
	boundary, or an odour	complaints).
	complaint is received, then	
	off-site checks will be	
	undertaken (towards the	
	identified sensitive	
	receptors).	
Complaints	Logged in accordance with	Ad-Hoc.
Monitoring	Complaints procedure.	

#### 7.2 Meteorological Monitoring

- 7.2.1 The nearest weather station will be utilised for meteorological monitoring at the site and will include monitoring for wind speed and direction.
- 7.2.2 If an odour survey is undertaken following a site inspection where odour was detected leaving the site boundary, or following an odour complaint, then weather conditions will be noted at the time of the survey and assessed in terms of any odour effects beyond the site boundary. This would indicate which local receptors lie downwind of the site. The following weather conditions are considered to be unfavourable with regard to the effects of the potential odour emissions and should be considered when assessing odour events:

- Weather conditions, especially wind speed and direction, are important factors which influence odour dispersion. Stronger winds (>6 m/s) reduce the impact of odours due to greater dilution and dispersion than lighter winds, whereas wind direction determines the direction of odour dispersion.
- The greatest risk of poor odour dispersion tends to occur on cool nights, with low wind speed, during anti-cyclonal conditions and in the presence of a temperature inversion. These conditions often happen during the cold part of the year and can result in odours being transported over long distances from the source.
- Calm weather spells (wind speed <0.1m/s) results in omni-directional dispersion of odours from the site as it is regulated largely by diffusion in the air. Under such conditions, all locations directly adjacent to the source would be expected to be impacted by fugitive emissions.
- The mean wind direction recorded at the nearest station at, Erith Kent weather station is recorded as from the west-northwest to the east-southeast.
- 7.2.3 In the event of odour complaints, the data enables complaints to be assessed against the meteorological conditions for the relevant period. Meteorological information will be recorded and sent to the EA.

#### 7.3 Olfactory Monitoring

- 7.3.1 As part of the daily inspections, appropriately trained and experienced site personnel will carry out olfactory monitoring on- site. Only if odour is detected as being a potential issue, it will be checked off-site at selected locations.
- 7.3.2 Additional locations for monitoring may also be included if complaints are received, depending on the frequency and location of any complaints received at the site.
- 7.3.3 The monitoring results, in particular wind direction, will be recorded on the Site Daily Inspection Sheet, which forms part of the Site's Management System.
- 7.3.4 Olfactory monitoring will be carried out in accordance with the recommendations detailed in the EA H4 guidance, including avoid strong foods or drinks and strongly scented deodorisers or toiletries etc for at least half an hour prior to the monitoring. In addition, individuals suffering from a cold, sore throat, or sinus problems that may impair their ability to detect odours will not undertake the olfactory monitoring.
- 7.3.5 The designated person will exit their vehicle and remain in the locality for a minimum of 1 minute whilst breathing normally. Any external activities that may contribute to odour generation in the surrounding area will also be noted on the form and an assessment of the intensity of the odour will be made using the key provided. The routine monitoring points have already been assessed for sensitivity, but should any additional locations be used, the sensitivity will be entered using the key provided.

7.3.6 In the event odour is detected above intensity ranking 3 (moderate odour), the site management will be informed immediately, and the approximate location and extent of the odour plume assessed, and site operations reviewed and remediated.

#### 7.4 Complaints Monitoring

- 7.4.1 Any complaints received directly by the Site or via the Regulatory Bodies, including the EA and Local Authority, will be recorded in accordance with the Complaints Procedure. Investigation will then be undertaken via olfactory monitoring at the location of the complaint and on-site to substantiate the extent and location of the plume and to identify the source of the odour.
- 7.4.2 If necessary, odour monitoring will also be carried out at the nearest sensitive receptors to the site and the monitoring results recorded.

#### 8.0 REMEDIAL ACTION PLAN

#### 8.1 Action Plan

- 8.1.1 Following receipt of a complaint or identification of an odour at the site, the following action plan will be undertaken, including:
  - Additional olfactory monitoring as detailed above to identify the extent of the odour plume and potential cause for the odour i.e. waste material and/or process activity.
  - Examination of the operational activities at the site at the time of the odour complaint or odour identification.
  - Examination of the meteorological conditions at the time of the complaint or odour identification
  - Examination of the process conditions i.e. waste types, length of storage etc.
  - Carry out a review of the operational procedure and process controls and instigate any control measures immediately following identification of the problem.
- 8.1.2 Further olfactory monitoring will be carried out to ensure the issue has been addressed and to monitor the effectiveness of any control measures undertaken.

#### 8.2 Record Keeping and Reporting

8.2.1 The procedure for recording via the Complaints Procedure will be undertaken as detailed above. All information is recorded digitally and maintained within a digital database. All information can be accessed via computer within the Site Office and will be made available to the Environment Agency on request. This record keeping already forms part of the Site's Management System.

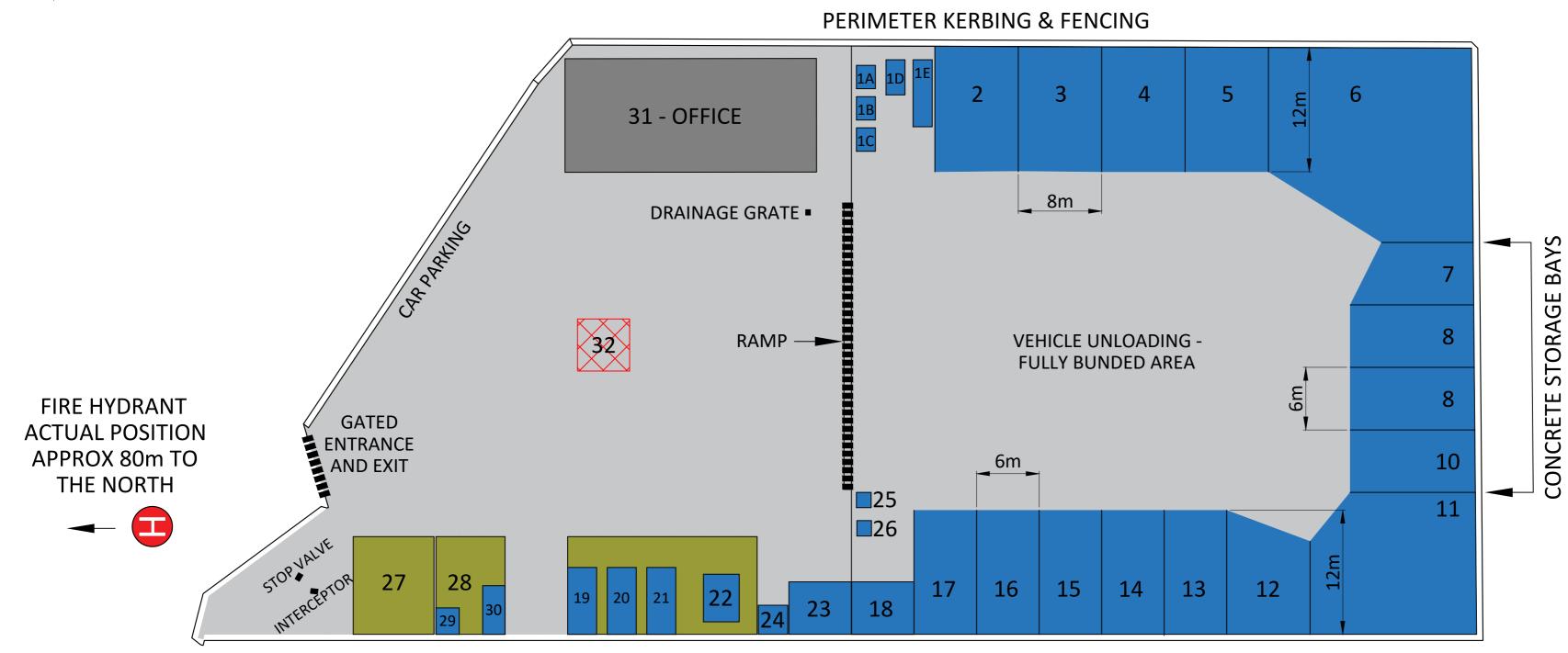
#### 8.3 Odour Management Plan Review

8.3.1 This Odour Management Plan (OMP) will be reviewed on a regular basis or following receipt of a significant and substantiated complaint that requires a change in management procedures for the site.

## **DRAWINGS**

5195-CAU-XX-XX-DR-V-1801 Sensitive Receptor Plan 5195-CAU-XX-XX-DR-V-1800 Proposed Site Layout





Bay	Waste Stream	Capacity pallets	Max Tonnage	Hazard codes	ADR Class
1A	Oxidising Agents containing Acids	1	1.5	HP2,HP4,HP5,HP8, HP14	5, 8
1B	Oxidising Agents	4	4	HP2,HP4,HP5,HP8, HP14	5
1C	Organic Peroxides	1	1	HP2,HP4,HP5HP8, HP14	5.2
1D	Water Reactives	1	1	HP3,HP4,HP5,HP8	4.3
1E	Solvent Vials	6	3	HP3,HP6,HP10,HP11	3, 6.1
2	Waste Reception Area	60	60	All HP Codes	3,4.1,4.2,4.3,5.1, 5.2,6.1, 8, 9
3	Low Hazard Waste	60	60	HP4,HP5,HP6, HP14	9
4	Oily Rags	60	60	HP3, HP4,HP5,HP7,HP10,HP14	3, 9
5	Flammable Solids, Adhesives and Resins	60	60	HP3,HP4,HP5,HP6,HP8	3, 4, 8
6	Flammable Solvents, Paints and Resins	60	60	HP3,HP4,HP5,HP6,	3, 4, 6.1
7	Oil/Water	60	60	HP3,HP4,HP5,HP7,HP10,HP 11,HP14	9
8	Toxic Solids/Liquids, Lab Wastes, Agrochemicals	40	40	HP4,HP5,HP6,HP7,HP8, HP10,HP11,HP14	6.1, 8, 9
9	IT Communication and Household WEEE	40	40	HP5,HP6,HP7,HP14	9
10	Waste Batteries	40	40	HP3,HP4, HP5,HP6,HP14	4.3, 6.1, 9
11	Fridges and Fluorescent tubes, and Lamps	60	30	HP14	9
12	Acids	40	40	HP2,HP4,HP5,HP6,HP8	3, 5.1, 8, 6.1, 8, 9
13	Empty Packaging and Environmental Hazards	40	20	HP3,HP6,HP8,HP14	9
14	Alkali Waste, Caustic, Ammonia and Cyanides	40	40	HP4,HP5,HP6,HP8,HP14	5.1, 6.1, 8, 9
15	Bleach and Oxidising Liquids	40	40	HP2,HP8,HP14	5.1, 8, 9
16	Reception, Inspection, and Sorting	40	40	All HP Codes	3, 4.1, 4.2, 5.1, 5.2, 6.1, 8, 9,
17	Quarantine Bay, Spare Reception	40	20	All HP Codes	3, 4.1, 4.2, 5.1, 5.2, 6.1, 8, 9,
18	Emissions filtered bulking area	8	4	HP2,HP3,HP6,HP7,HP10,HP 8,HP11,HP9	3, 5.1, 6.1, 8, 9

	Skip area				
19	General Waste - Roll on Bin	35	20	Non Haz	N/A
20	Asbestos – enclosed Roll-on bin	35	20	HP7,HP14	9
21	Scrap Metal - Roll on Bin	40	20	Non Haz	N/A
22	Digeon Guano - covered skin	20	10	Non Haz	NI/A

	Gas Cylinders - Metal cages, Drums and Wastesafes	U.			
	Misc Gases including Aerosols, Butane, Propane and other Hazardous and Non Hazardous Gases	20	20	HP2,HP3,HP6,HP8,HP14	2.1, 2.2, 2.3, 3, 6.1, 9
24	Acetylene Gas	4	2	HP3	2.3

	Inside Bay 18
25	Emergency Shower
26	Drum Crusher

Non Waste Areas				
27	Consumable storage, empty drums and IBC's			
28	Fork lift truck parking and charging/refuelling area			
29	Fuel storage – on a bunded IBC			
30	Laboratory			
31	Office and toilet			
32	Quarantine area in event of fire			

## NOTES

- 1. DO NOT SCALE FROM THIS DRAWING, WORK FROM FIGURED DIMENSIONS ONLY. ALL DIMENSIONS ARE IN METRES AND ALL LEVELS ARE IN METRES ABOVE ORDNANCE DATUM UNLESS NOTED OTHERWISE.
- 2. THIS DRAWING IS TO BE READ IN CONJUNCTION WITH ALL RELEVANT ARCHITECTS, ENGINEERS AND SPECIALIST DRAWINGS AND SPECIFICATIONS.

### LEGEND



FIRE HYDRANT - APPROX 80m TO THE NORTH

SLEEPING POLICEMAN

P02	UPDATED DRAINAGE ELEMENTS	EJD	SH	I AS	15.12.22
P01	ISSUED FOR INFORMATION	EJD	AS	AS	02.12.22
REV	MODIFICATIONS	BY	RE	AP	DATE
PURP	OSE OF ISSUE FOR INFORMATION			STATU	S2



RIVERSIDE HAZARDOUS WASTE TRANSFER STATION

**NEW SITE LAYOUT** 

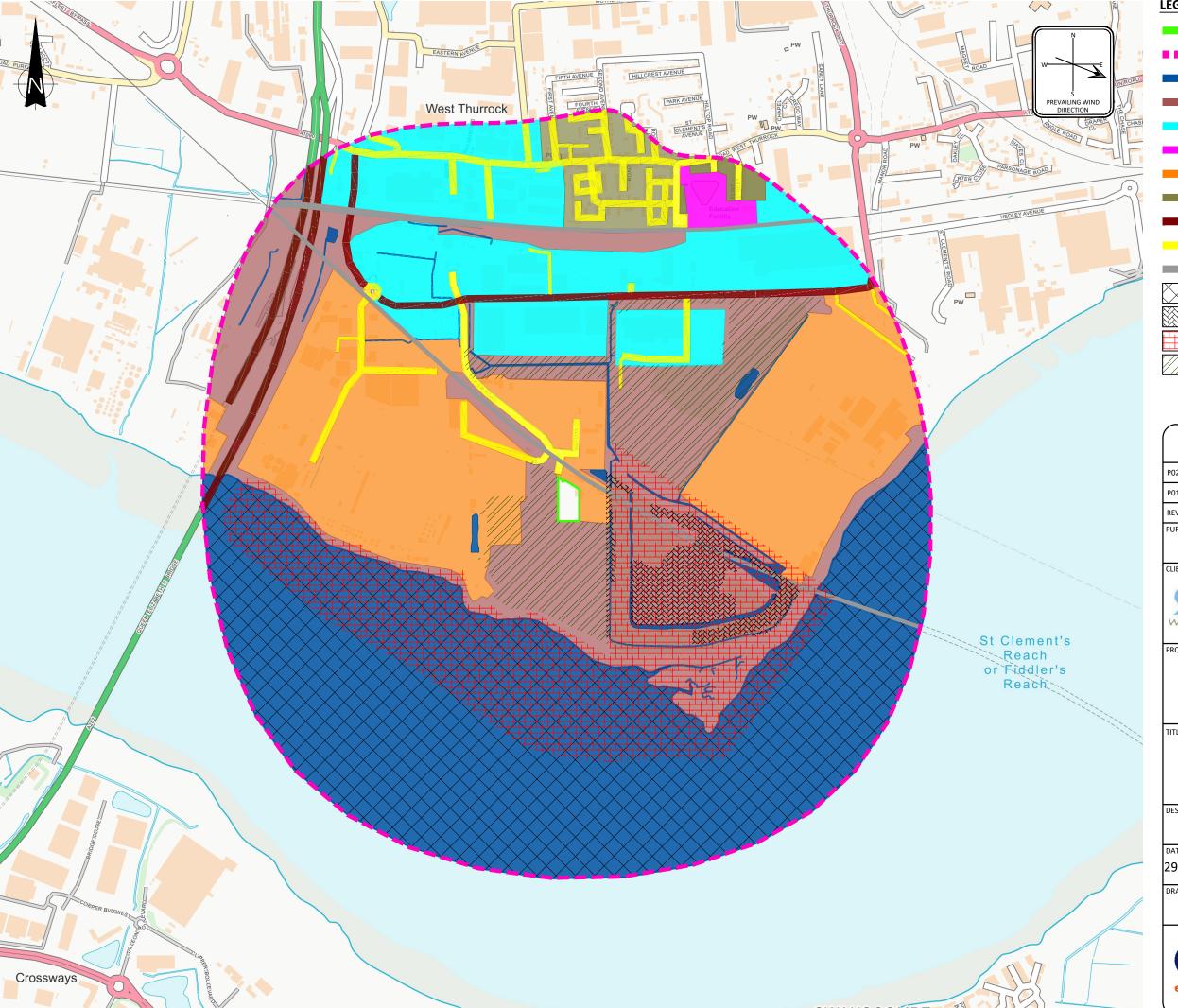
DESIGNED BY	DRAWN BY	REVIEWED BY	AUTHORISED BY	l.
OTHERS	EJD	AS	AS	
DATE	SCALE @ A2	JOB REF:	REVISION	l
28-11-2022	NTS	5195	P02	
				١.

DRAWING NUMBER

5195-CAU-XX-XX-DR-V-1800



WWW.CAULMERT.COM





PROTECTED HABITATS
SSSI
LOCAL WILDLIFE SITES

P02	LWS AREAS UPDATED	EJD	SH	SH	10.07.23
P01	ISSUED FOR INFORMATION	EJD	SH	SH	01.12.22
REV	MODIFICATIONS	BY	RE	AP	DATE
PURP	OSE OF ISSUE			STATUS	;
	FOR INFORMATION				S2



CLIENT:			
		vironmen at doesn't cos	
PROJECT:			
	RIVERSID	E WASTE	
	TRANSFER	R STATION	
TITLE:			
SEI	NSITIVE REC	CEPTORS PL	AN
DESIGNED BY	DRAWN BY	REVIEWED BY	AUTHORISED BY
EJD	EJD	AD	SH
DATE	SCALE @ A3	JOB REF:	REVISION
	_		
29-11-2022	1:10,000	5195	P02

DRAWING NUMBER

5195-CAU-XX-XX-DR-V-1801



## **APPENDIX 1**

**Odour Complaint Form** 

## **Riverside Transfer Station**

Odour Complaint Report Form			
Time and date of complaint:	Name and address of comp	lainant:	
Telephone number of complainant:			
EA Ref Number & Contact:			
Date of odour:			
Time of odour:			
Location of odour, if not at above address:			
Weather conditions (i.e., dry, rain, fog, snow):			
Temperature (collect from weather station)			
Wind strength (collect from weather station)			
Wind direction (collect from weather station)			
Complainant's description of odour:  o What does it smell like? o			
o Intensity (see below):			
o Duration (time):			
Constant or intermittent in this period:			
<ul> <li>Does the complainant have any other comments about the odour?</li> </ul>			
Are there any other complaints relating to the installation, or to that location? (either previously or relating to the same exposure):			
Any other relevant information:			
What was happening on site at the time the odour occurred?			
Actions taken:			
Form completed by:		Date	Signed

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