



**Connetts Farm Compost  
Land to West of Flightways Business Park  
Dunkeswell  
EX14 4RD**

**50.866627 -3.225663**

## **Noise Management Plan**

**S21-628/NMP  
May 2021**

***Prepared by :***

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***On behalf of :***

**Connetts Farm Compost  
Land to West of Flightways Business Park  
Dunkeswell  
EX14 4RD**

## **1.0 Introduction**

Southwest Environmental Limited has been commissioned by Connetts Farm Compost, to compile a Noise Management Plan for Land to West of Flightways Business Park.

This report presents all information gathered from relevant documentation and the steps which should be adopted regarding noise and vibration in order to maintain the amenity of all sensitive receivers adjacent to the site.

### **1.1 Executive Summary**

Nick Stevens and Heather Stevens have run a composting site at Land to West of Flightways Business Park, for a number of years. The noise management plan is written in support of a permit application required owing to incremental through put, and storage increases on site.

A diversification of wastes treated and stored is also planned. This will lead to more frequent and more various use of mobile plant for treatment of wastes.

## **2.0 Management Strategy**

The noise management strategy on site involves three simple measures, that has been modelled as provide acceptable noise levels at nearby receptors.

### **2.1 Distance**

As a general principal, the further away “you” are from a noise source the quieter it will seem.

Noisy work, involving use of crushers, screeners, and shredders will only take place in the allotted area as shown on Plans in **Appendix 1**.

If noisy plant is used outside of this area, it will inevitably move closer to sensitive receptors, and noise levels for those receptors will increase.

### **2.2 Timing**

The site resides on the western edge of an industrial area. There is also a air strip to the south of site, which flies light aircraft, including twin engine air craft, throughout the year.

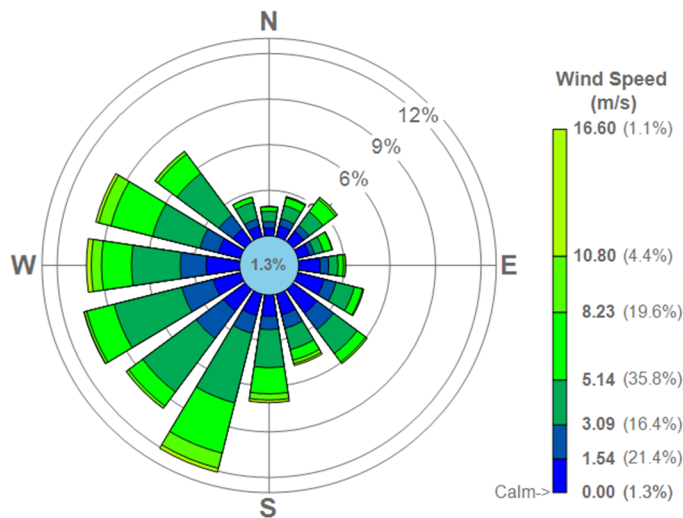
It is likely that the background noise characteristics are varied. With occupiers & residents accustomed to varied environmental noise levels.

As such the following time restriction will be place on use of noisy mobile plant, including crushers, screeners, sifters and shredders.

- Monday to Friday 0800hrs to 1700hrs.
- Saturday 0800 to 1300hrs
- Sunday No Noisy Work

## 2.3 Wind

Prevailing wind direction on site, will blow towards sensitive receptors. However, there a significant proportions of the year (c.30%) where wind blows away from receptors.



When possible noisy work should be planned to coincide with winds ranging from NNE to South.

## 3.0 Operational Measures

Following operational measures will be observed at all times:

- all vehicles will obey the internal speed limit of 5 mph; and
- all machines in intermittent use shall be shut down in the intervening period between work and throttled down to a minimum.

## 4.0 Complaints Procedure

The key contacts will be shown on the site notice board at the site entrance. Alternatively, any complaints can be made at the site to Nick or Heather.

1. Any complaints made will be immediately logged by the Site Manager and/or Site Operative. In the event a complaint is made to a Site Operative, the Site Operative will refer the complaint to the Site Manager. If able to do so, the complainant details will be taken on initial contact either by phone or in person. The response time is typically within 1 hour.

2. The Site Manager (or nominated operative) will discuss any concerns with the complainant directly within 1 working day of the complaint being made; and request contact details to notify the complainant of any updates/corrective measures. The complaint will be logged using the Complaint Form (attached) and given a unique reference number.

3. The Site Manager will review the site activities and ensure control measures are in accordance with the Site's Management Systems. This review will typically happen in conjunction with point 1 and review will be undertaken within 2 working days of complaint being made.

4. Once initial contact and review of the site has been undertaken, the Site Manager will investigate the location of concern raised in relation to the site i.e. at a local receptor location and/or public highway to inspect the impact on the receptor. This will occur within 3 working days.

5. The Site Manager will notify the complainant of any updates to the control measures / site operations. Control measures may be corrective and/or preventative and include additional control measures and/or increase the frequency of an existing control measure. Alternatively, the design of the site operations may change to decrease nuisance to that receptor. The notification will be within 1 week of the complaint being made.

6. In the event the same issue persists, the Site Manager will further review site operations and control measures. This may require a temporary cessation of certain operations whilst additional measure is implemented. The works will not recommence until further control measures have been incorporated and a review of effectiveness has been agreed / witnessed by the Site Manager. The complainant will be kept abreast of further measures. This is likely to be within 1-2 weeks subject to what the complaint is, severity of complaint and associated activity taking place.

7. In the event of an out of hour complaint, the complaint will be picked up on the next working day and dealt with as per point 1-6 above.

## **6.0 Limitations**

*This report is produced for the sole use of the Client, and no responsibility of any kind, whether for negligence or otherwise, can be accepted for any Third Party who may rely upon it. This report may suggest an opinion. However, this is for guidance only and no liability can be accepted for its accuracy.*

*The conclusions and recommendations given in this report are based on our understanding of the future plans for the site.*

*The scope of this Noise Assessment was discussed and agreed with the Client. No responsibility is accepted for conditions not encountered, which are outside of the agreed scope of work. This is a report prepared in support of a planning application. For the avoidance of doubt the consultant states here that the report makes no guarantee against the transmission of unwanted sounds (noise) in to neighbouring properties, pending implementation of the measures therein. Recommendations are not exhaustive.*



## **APPENDIX 1**

### **Plans**



**Connetts Farm  
Compost**

**Plan: Layout**

**Drawing Ref:  
S21-628/011**

Note: "Mobile Plant"  
Refers to intermittent  
use of shredding,  
crusher and screener  
for treatment of  
wastes. This layout  
must be adopted to  
ensure noise, dust and  
bio-aerosol assessment  
remain valid.

**Connetts Farm Compost**

**Plan: Source, Pathway, Receptor (500 meter)**

**Drawing Ref: S21-628/005**

