



# **Noise Management Plan**

**Janan Meat Ltd  
Ham Lane  
Kingswinford**

**Ver5 2018**

## Objective

The objective will be to ensure that the vehicles operate efficiently and effectively when serving Janan Meat; thereby minimising any incidence of potential disruption from potential noise disturbance to local residents.

Relevant signage will be installed, reminding drivers and local staff of the NMP principles and regular training will be provided by management to enforce the points. An activity log of ongoing checks and training will be kept and available to the LPA on request.

## Operating hours

- Engineers arrive 0500 staff arrive 0600 Monday to Friday.
- **No operations whatsoever in the front dispatch yard before 07.00**
- Hygiene team starts 1600 finishes at approx midnight Monday to Friday.
- Staff entry is by the far side of the premises to the nearest most sensitive receptors.
- There are no scheduled works over the weekend period. However all weekend works carried out must be kept to a minimum particularly in the dispatch yard and follow the NMP.

## Physical Noise Mitigation Measures

This NMP includes the requirement for the following noise mitigation measures to be installed

- An inclosing acoustic screen has been installed around the remaining Building Services Plant which could not be moved.
- All other previously problematic plant has been relocated to the opposite site of the building to their original location.

## Deliveries at Night

There will be no deliveries to/from Janan Meat at night involving the front yard area (20:00 – 07:00)

## Vehicle Management Strategies

A combination of strategies will contribute to the operation of the NMP. These are:

Delivery Vehicle Manoeuvres

Delivery Communication Strategy

Delivery Process

## Delivery Process

There are also a number of management and operations measures to reduce noise levels which include: -

## The Contractors

All regularly used external haulage contractors have been written to informing them of our requirements regarding noise management within the dispatch yard and parking outside the premises on the public road.

- Contractor operators are requested that their drivers do not park or wait adjacent to local residents premises. Parking is provided at the rear of Site A.

All internal drivers are to be trained in the NMP requirements.

## Unloading

- **No operations whatsoever in the front dispatch yard before 07.00. Gate to the yard remains locked until this time.**
- Ensure all engines are switched off; electrical plug in points are provided for vehicle fridges which are required to continue running.
- Manoeuvring should be minimised;

- Goods will be offloaded from the vehicle directly into the internal loading bay so far as reasonably practicable;
- The forklift truck operating within the yard area has been fitted with a broadband reverse alarm.
- There should be no radios left on;
- Doors should be closed without excessive force;
- There should be no shouting in the external yard area;
- There should be no use of vehicle horns in the area; and
- Drivers should seek to:
  - lower loading plates into the correct position with minimal noise;
  - avoid making contact with trailer walls, lift guardrails and other obstructions; and
  - maintain conversation to a minimum.

### **The Return Journey**

All vehicle doors must be closed with minimal noise; and

Drivers should seek to:

- engage gears with minimal noise;
- keep engine revs to a minimum;
- apply brakes gently; and
- accelerate gently until the vehicle is a reasonable distance from the site.
- Chiller units should not be turned on until clear of the yard.

### **Ongoing Management**

Site management will undertake monthly checks, both within and surrounding the site to ensure that all equipment, gates etc are operating efficiently and without excessive noise. This includes a check on the yard surfacing.

Similarly site management will check that the NMP is being adhered to, and keep a log of this activity. The overnight security team has been tasked with monitoring activity on the road outside the premises during night time hours.

A direct, out of hours telephone line, with contact details, will be made available to nearby residents to aid liaison and also providing the 24hrs hotline number for residents to call to resolve any concerns.

Signage will be provided at the entrance to the service yard reminding drivers to be respectful of local residents and to keep noise to a minimum

### **Training and Ongoing Management**

Training and periodic refresher training will be undertaken by management to internal drivers and local staff to ensure that this Management Plan will be adhered to. This training will be logged and made available to the LPA upon request.

Local Management will undertake a minimum of monthly checks, to ensure that this Management Plan is being adhered to.

**Janan Meat Ltd Noise Management Plan, Site B, Ham Lane**

I state by my signature below that I have been trained in and understand the Procedure for The NMP and understand that I shall adhere to the instructions in the document associated with that Plan

<b>Date</b>	<b>Trainee Sign</b>	<b>Trainer Sign</b>	<b>Reason for training Initial or Review</b>	<b>Ver No</b>

This part of the document may be copied to provide extended training recording facility

