

OUTSTRAYS TO SKEFFLING MANAGED REALIGNMENT SCHEME

April 2020

COVID-19 Update

During the Coronavirus pandemic, the Environment Agency is following government guidance to reduce the risk of spreading the virus and have adapted our working practices to meet all requirements. Our priorities are to protect the health, safety and wellbeing of our staff, our partners, businesses and the communities we work in.

This means that we continue to be prepared to respond to an environmental incident such as flooding or pollution. You can still report any incidents on the telephone numbers given below.

We are also following government instructions to continue working on the construction and maintenance of flood risk management schemes. These are essential to protect lives and livelihoods. If you see our staff or our contractors working on site, you can be sure that they are following safe ways of working and will not put anyone at risk. If the work cannot be done safely, it will stop.

Please accept our assurance that we are doing all we can to ensure work continues as much as possible, and that any delays caused by the pandemic are kept to an absolute minimum.

We will continue to review the situation in light of further advice from the government. Our latest position is available at:

<https://www.gov.uk/government/organisations/environment-agency>

Customer service line: 03708 506 506

Incident hotline: 0800 80 70 60

Floodline: 03459 881188