

WORK INSTRUCTION W.I. EMS 11 V1

NUISANCES

The site has potential to produce environmental nuisances; odour, dust and noise which can affect people and their property outside the site boundary.

- Any nuisance complaints received from other parties must be reported immediately to the Production Manager or deputy who will record details of the Complaint on the External Environmental Complaint Form (EECF) held on the computer system
- Abnormal odours, noise and dust emissions must be reported to line managers/supervisors immediately who must record the problem in the Environmental Log.
- An investigation must take place to identify any problems and carry out corrective actions to eliminate the cause of the nuisance.
- Inform the Production Manager or his deputy of the nuisance as soon as practical.

PLEASE DESTROY PREVIOUS COPIES

Signed:

Date: 20.01.2023

Copies to: Control Room, Weighbridge, Maintenance, Transport & WI File.