**ENVIRONMENTAL IMPACT ASSESSMENT**

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| **Title** | Odours |
| **Aspect** | The Creamery produces odours relating to the processing of milk products, including the cooking of clotted cream.The site has an effluent treatment plant that also has the potential for the production of fugitive malodours. |
| **Environmental Impact** | The surrounding populace can consider odours a nuisance.Odours may attract vectors of disease |
| **Controls Measures** | All complaints from the local populace are recorded and followed up. |
| **Relevant Legislation** | See Register of Relevant Legislation |
| **Significance** | **Frequency****(F)** | **Severity****(S)** | **Impact****(I)** |
| **Normal** | **3** | **2** | **6** |
| **Abnormal** | **2** | **3** | **6** |
| **Emergency** | **N/A** | **N/A** | **N/A** |
| **Frequency (F)** Unlikely (annual) = 1Common (monthly) = 2Frequent (daily/weekly) = 3 | **Severity (S)**Minimal Environmental Impact = 1Low Environmental Impact = 2Moderate Environmental Impact = 3High Environmental Impact = 6Severe Environmental Impact = 10 |
| Environmental Impact (I) = Frequency of Occurrence (F) X Severity (S) |
| Comments / Actions / Further InvestigationsAn Odour management system is under development and the business is currently assessing Best Available Techniques for abatement.There is a system in place for managing internal and external complaints. |