

About this consultation

TN26 1HH, Severn Trent Services (Water and Sewerage) Limited: environmental permit consultation

The aim of this consultation is to ask whether you have any comments relevant to the permit application

We want to make the best decision when permitting. Listening to the views of others helps us to take account of concerns, or local environmental factors, that we may not be otherwise aware of.

We are seeking comments on the application for Severn Trent Services (Water and Sewerage) Limited. Please use the reference number below when making comments on this application.

- Application reference: EPR/DB3745KA/A001
- Regulated facility type: Wastewater treatment works
- Regulated facility location: Chilmington Green WRC, Chilmington Green Road, Stubbs Cross, Ashford, Kent, TN26 1HH

The applicant Severn Trent Services (Water and Sewerage) Limited initially proposed to discharge the effluent at national grid reference TQ 98090 39440. After consideration from the Environment Agency and Kent County Council (the lead local flood authority for the area) this discharge location was deemed to present an unacceptable level of risk from surface water flooding to surrounding areas.

In response to this, the applicant proposed a new discharge location at TQ 96573 38580, approximately 2km downstream of the initial proposed discharge location.

Because of this change the Environment Agency is undertaking a second public consultation (the first was from 28 November 2024 to 20 January 2025).

Non-Technical Summary

Refer to the non-technical summary which explains this application, in non-technical language.

This should include a summary of the regulated facility, the key technical standards and control measures arising from the risk assessment.

PLEASE NOTE: aspects of the non-technical summary, such as the NGR, refer to the original discharge location proposed by the applicant.

Application documents relevant to the proposed discharge activity and change of discharge location are available for download.

What the response will be used for

We will take your consultation responses into consideration as part of our determination of the permit. If we decide to grant the permit we will explain how we made our decision and how we have addressed the concerns that were raised.

customer service line
03708 506 506

incident hotline
0800 80 70 60

floodline
0345 988 1188

We will only issue a permit if we believe that harm to the environment, people and wildlife will be minimised and that the operator has the ability to meet the conditions of the permit. Providing a business can prove that the proposed activities meets all the legal requirements, including environmental, technological and health requirements, then we are legally obliged to issue a permit, even if some people do not approve of the decision.

How to Respond

If you would like to comment online, please use the online consultation tool in Citizen Space.

If you'd prefer to submit your response by email, contact psc-waterquality@environment-agency.gov.uk

How we will use your information

We will look to make comments received publicly available at our Environment Agency public register.

All comments which are made publicly available will exclude email addresses and telephone numbers. Any comments where confidentiality has been claimed will not appear on the public register.

In accordance with the Freedom of Information Act 2000, we may be required to publish your response to this consultation, but will not include any personal information. If you have requested your response to be kept confidential, we may still be required to provide a summary of it.

Consultation Principles

We are running this consultation in accordance with the criteria set out in the government's [Consultation Principles](#).

If you have any queries or complaints about the way this consultation has been carried out, please email: psc-waterquality@environment-agency.gov.uk

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