



18th April 2012

The Company Secretary
Veolia Environmental Services (UK) plc
Alderflat Drive
Newstead Trading Estate
Trentham
Stoke on Trent
ST4 8HX

For the attention of Mr Simon Molyneux

Severn Trent Water Ltd
Operations Support Services
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Dear Sirs,

Your ref:
Our ref: 15.100 - SVL

Water Industry Act 1991

Consent for Discharge of vehicle washing waste water to the public foul water sewer

This letter defines the conditions under which Severn Trent Water Limited gives its consent to the discharge of trade effluent from Veolia Environmental Services (UK) plc, Alderflat Drive, Newstead Trading Estate, Trentham, Stoke on Trent, ST4 8HX to the public foul water sewer.

Definitions

In the conditions below the following definitions are to be applied:

“the Company” means Veolia Environmental Services (UK) plc.

“the Sewerage Undertaker” means Severn Trent Water Limited, whose offices are situated at Severn Trent Centre, 2 St Johns Street, Coventry, CV1 2LZ and any of its staff or employees and any other duly authorised person engaged in sewerage functions.

“the Site” means the site occupied by the Company at Alderflat Drive, Newstead Trading Estate, Trentham, Stoke on Trent, ST4 8HX.

“the Sewer” means the foul water sewer serving the Site.

“the Effluent” means the waste water discharged to the foul sewer serving the Site.

Conditions

- 1 The Sewerage Undertaker hereby gives its consent, subject as appears below, to the discharge of the Effluent to the Sewer.
- 2 The Effluent shall consist solely of waste water derived from vehicle washing.
- 3 The Effluent shall not contain any of the substances or properties listed below in amounts or proportions other than those which comply with the limits stated and shall not contain any substances or properties not listed except with prior written permission of the Sewerage Undertaker.
 - a. The temperature of the Effluent shall not exceed 43° Centigrade (110° Fahrenheit).
 - b. The Effluent shall be free from physically separable, dispersed or emulsified oil and soluble oils and from materials immiscible with water.
 - c. There shall be eliminated from the Effluent, before it is discharged into the Sewer, any matter which either alone or in combination with any matter with which it is likely to come into contact while it is passing through any sewers is likely to injure or obstruct any such sewers or cause injury to and/or damage to the health of any person lawfully present in such sewers, pumping stations or sewage treatment works or to make difficult or expensive the treatment or disposal of their contents and in particular but without prejudice to the generality of the foregoing the following matters:-
 - i). petroleum spirit;
 - ii). calcium carbide;
 - iii). halogenated hydrocarbons;
 - iv). any flammable materials;
 - v). any other matter which for any operational or environmental reason may be notified in writing to the Company by the Sewerage Undertaker at any time.
 - d. The Effluent shall not contain any special category effluent defined in Section 138 Water Industry Act 1991 as amended from time to time in a concentration greater than background concentration as defined in the Trade Effluents (Prescribed Processes and Substances) Regulations 1989.
 - e. The trade effluent shall not contain any substance or substances which either alone, or in combination with any matter in any sewers or receiving sewage treatment works vested in and/or under the control of Severn Trent Water Limited, would give rise to obnoxious, poisonous or inflammable gases, or otherwise a statutory nuisance as

defined by the Environmental Protection Act 1990 in such sewers or works, would be deleterious to such sewers or to the processes in use at such works or to the disposal of effluents and sludges produced by such works.

- 4 The maximum rate at which the Effluent may be discharged shall not exceed 0.5 litres per second, and the maximum volume discharged in any period of 24 hours shall not exceed 1 cubic metre.
- 5 The Effluent shall only be discharged to the Sewer between 00:00 hours and 23:59 hours.
- 6 The Company shall pay charges to the Sewerage Undertaker for the reception, treatment and disposal of the Effluent discharged to the Sewer. Such charges shall be calculated at the Sewerage Undertaker's published charges for measured used water in force from time to time, and upon the volume of water supplied to the Site.

All sums payable on demand.

- 7 The Company's attention is drawn to the provisions of Section 122 Water Industry Act 1991 (right to appeal to the Director General of Water Services against any Condition attached to a consent) and Section 124 Water Industry Act 1991 (right of Sewerage Undertaker to vary the conditions attached to a consent).
- 8 This letter of consent replaces any previous authorisation for the discharges specified above.

Yours faithfully



M. Needham
Environmental & Commercial Customer Compliance Manager