


**From:** [Shaw, Alice](#)  
**To:** [SM-Defra-RESP-notifications \(DEFRA\)](#)  
**Cc:** [Helen Gregory](#)  
**Subject:** RE: EPR/DB3402TF/V004 We Need More Information About Your Application CRM:0238074  
**Date:** 27 February 2026 09:14:28  
**Attachments:** 

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Hi Helen,

Please find attached revised copies of the EP6 document which has been updated to provide different TCM details. One version provides the relevant date of birth details, and another is a redacted version.

The new TCM holds the 'CIWM (WAMITAB) Level 4 High Risk Operator Competence for Managing Transfer of Hazardous Waste' and the required OCS23 unit.

I hope that this is acceptable. If you have any other queries, then please do not hesitate to contact me.

Kind regards,

**Alice Shaw**  
Environment Permit Manager  
**SUEZ recycling and recovery UK**

Mobile: +44 7974 117852



SUEZ Recycling and Recovery UK Ltd  
Higher Swan Lane - Bolton – Greater Manchester – BL3 3AJ - United Kingdom  
[www.suez.co.uk](http://www.suez.co.uk)



General

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**From:** SM-Defra-RESP-notifications (DEFRA) <RESP-notifications@defra.gov.uk>  
**Sent:** 13 February 2026 10:54  
**To:** Shaw, Alice <alice.shaw@suez.com>  
**Subject:** EPR/DB3402TF/V004 We Need More Information About Your Application CRM:0238074

Dear Alice Shaw

**Environmental Permitting (England and Wales) Regulations 2016**

**Application reference: EPR/DB3402TF/V004**

**Operator: SUEZ Recycling and Recovery UK Ltd**

**Facility: Southend-on-Sea Environmental Services Depot, Eastern Avenue, Southend On Sea, SS2 5QX**

Thank you for your application received on 19/12/2025.

We need to ask you for some missing information before we can do any more work on your application. Please provide us with the following:

- Provide evidence that the technically competent manager's 4TSH award includes the equivalent of OCS23 **or** provide evidence of registration on award HROC4b, or the required unit OCS23.

Please reply directly to this email with your information and copy in [helen.gregory@environment-agency.gov.uk](mailto:helen.gregory@environment-agency.gov.uk).

Postal address:  
Integrated Permitting Services  
Quadrant 2  
99 Parkway Avenue  
Parkway Business Park  
Sheffield  
S9 4WF

You must send us the information by 27/02/2026.

If we do not receive this by this deadline we will return your application.

If we receive what is missing by the deadline, we will continue to check your application. We'll check to see if there's enough information for the application to be 'duly made'. Duly made means that we have all the information we need to begin determination. Determination is where we assess your application and decide if we can allow what you've asked for.

We'll let you know by email whether your application can be duly made. If it can't be duly made, we'll return your application to you.

If we do have to return your application we'll send you a partial refund of your application payment. We'll retain 20% of the correct application charge to cover our costs in reviewing your application. This maximum amount we'll retain is capped at £1,613. Further information on charging can be found at: <https://www.gov.uk/government/publications/environmental-permits-and-abstraction-licences-tables-of-charges>

Note: Our email system has a file size limit of 25MB, if your returns exceed this limit you will have to arrange an online file transfer. Please ensure the file transfer link does not have a time limit on it.

If you have any questions please phone me on 0203 02 52709 or email [helen.gregory@environment-agency.gov.uk](mailto:helen.gregory@environment-agency.gov.uk).

Yours sincerely,

**Helen Gregory**

Permitting Officer (Waste)

**Environment Agency** | National Permitting Service, Birmingham

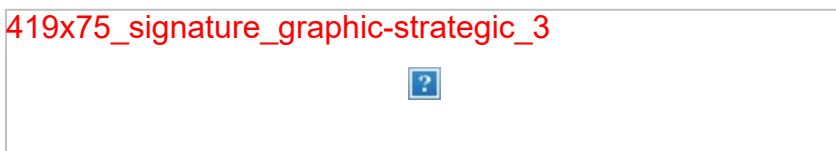
[helen.gregory@environment-agency.gov.uk](mailto:helen.gregory@environment-agency.gov.uk)

External: 0203 02 52709 | Internal: 32709

Website: [www.gov.uk/environment-agency](http://www.gov.uk/environment-agency)



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