

SITE NAME: Slough STW
 DATE: 13/06/2022

ODOUR RISK ASSESSMENT

Process Stage	Process Unit	Normal			Abnormal			Nearest Customer/ Receptor	Offensive-ness (0-5)	Likelihood of Impact (0-6)	Odour Risk (<5 Low, >15 High)	Odour Impact	Monitoring	Frequency	Responsibility	Mitigation Measures	Residual Odour Impact (L/MH)	Responsibility for Mitigation Measures	Customer Communication Needed?	Notes
		Odour Description	Constant/ Intermittent/ Occasional/ Rare	Event Description	Likelihood of Event/ Frequent/ Rare/ Planned	Length of Time of Release														
ADD EXTRA ROWS BELOW THIS ROW IF REQUIRED																				
Works Inlet	Incoming Sewers & Reception Wet Well	Sewage / Industrial	C	-	-	-	M4, Housing estate	2	1	2	Low	Odour/ colour SCADA	Daily	T1	Inlet works is covered and ventilated to the Inlet Works OCU D.	-	T1	-	Covers are not removed for longer than is needed if necessary to remove covers to perform certain tasks	
Works Inlet	Incoming Sewers & Reception Wet Well	Sewage/ Industrial	-	Inlet uncovered.	P	Days	M4, Housing estate	3	3	9	Medium	Odour/ colour	Daily	T1	Restore covers as soon as possible.	M	Process control	Y		
Works Inlet	Cess Reception, Discharge, Wash down & Drainage	Sewage	I	-	-	-	M4, Housing estate	1	1	1	Low	Monitor spillages (WML)	Daily	T1	Discharged directly to inlet works through close coupled connector .	-	TW Biorecycling & T1	-		
Works Inlet	Cess Reception, Discharge, Wash down & Drainage	Sewage	-	Spillage.	R	Hours	M4, Housing estate	2	1	2	Low	Odour/ colour	Daily	T1	Cleaned up by Site Tech 1s ASAP	L	T1	N		
Storm Separation	Storm & Balancing Tanks	Sewage	O	-	-	-	M4, Housing estate, Wood Lane, ASDA	2	2	4	Low	Odour/ colour	Daily	T1	Due to the drainage gradient particular vigilance is required when cleaning the tank.	-	T1	-		
Storm Separation	Storm & Balancing Tanks	Sewage	-	Poor drainage/ Residual sludge	F	Days	M4, Housing estate, Wood Lane, ASDA	4	4	16	High	Odour/ colour	Daily	T1	Tank cleaning	H	Process control	Y		
Preliminary Treatment	Screens & Screening Conditioning, Drainage & Rag Skip Management	Sewage	C	-	-	-	M4, Housing estate	1	1	1	Low	Odour/ colour	Daily	T1	Screenings are fed into enclosed compacted skip, replaced when full.	-	T1	-		
Preliminary Treatment	Screens & Screening Conditioning, Drainage & Rag Skip Management	Sewage	-	Failure of compactor, resulting in wet screenings.	F	Days	M4, Housing estate	3	4	12	Medium	Odour/ colour	Daily	T1	Repair and act to ensure no build up; filled skips must be removed from site. Remove skips more often.	M	TM	N	Customer communication depends on severity of issue	
Preliminary Treatment	Grit Removal Equipment, Drainage & Grit Skip Management	Sewage	C	-	-	-	M4, Housing estate	1	1	1	Low	Odour/ colour	Daily	T1	Ensure full skips are removed and replaced.	-	T1	-		
Preliminary Treatment	Grit Removal Equipment, Drainage & Grit Skip Management	Sewage	-	Skips over fill, missing	R	Days	M4, Housing estate	2	2	4	Low	Odour/ colour	Daily	T1	Replace	M	TM	N	Customer communication depends on severity of issue	
Odour Control Packages	OCU B (Western Area Pumping Station)	Sewage	C	-	-	-	M4, Housing estate	3	2	6	Low	Units are monitored by the SCADA system for failures	Daily	T1	All routine site checks as per SOM. Odour control units are subject to regular preventative maintenance, checked on a monthly basis monthly by specialist Framework contractors who Monitor performance, through pH and H2S measurements and report to TL. Media is replaced as per TWUL asset standards and recommendation from monitoring contractor to asset standard.					
Odour Control Packages	OCU B (Western Area Pumping Station)	Sewage	-	OCU failure	R	Days	M4, Housing estate	2	3	6	Medium	Units are monitored by the SCADA system for failures	Daily	T1	Repair equipment at earliest opportunity. ERG carry out regular monthly inspections. OSIL make recommendations on remedial actions to take.	L	TM	N		
Crude Sewage Transfer	Flow & Distribution to Primary Settlement Tanks	Sewage	C	-	-	-	M4, Housing estate	2	1	2	Low	Odour/ colour	Daily	T1	Underground pipework. Ferric dosing at end of the inlet controlling hydrogen sulphide release.	-	-	-		
Primary Settlement	Primary Settlement Tanks	Sewage	C	-	-	-	M4, Housing estate	2	3	6	Medium	Odour/ colour	Daily	T1	Clear any hopper blockages. For Scum or sludge build-up on surfaces, sludge dip levels are monitored. This can also be an indication of failure of desludging systems.	-	T1	-		
Primary Settlement	Primary Settlement Tanks	Sewage	-	planned maintenance	P	Weeks	M4, Housing estate	3	3	9	Medium	Odour/ colour	Daily	T1	Complete work ASAP	M	TM	N		

Primary Settlement	Primary Settlement Tanks	Sewage	-	Hopper blockage, Pollution, plant failure	R	Weeks	M4, Housing estate	3	3	9	Medium	Odour/ colour	Daily	T1	Repair, unblock, drain. Jet wash down to clean the exterior walls of tank.	M	TM	N	
Primary Settlement	Fats, Oil & Grease Scum Removal System	Sewage	C	-	-	-	M4, Housing estate	2	2	4	Low	Odour/ colour	Daily	T1	Clear any hopper blockages.	-	T1	-	
Primary Settlement	Fats, Oil & Grease Scum Removal System	Sewage	-	Hopper blockage, Pollution, plant failure	R	Days	M4, Housing estate	2	2	4	Low	-	-	-	Repair, unblock, drain	L	TM	N	
Primary Settlement	Primary Raw Desludge Pumping	Sewage	C	-	-	-	M4, Housing estate	2	1	2	Low	Odour/ colour	Daily	T1	Pipework contained and underground.	-	T1	-	
Settled Sewage Transfer	Flow & Distribution to Secondary Treatment	Sewage	C	-	-	-	M4, Housing estate	2	1	2	Low	Odour/ colour	Daily	T1	Underground pipework. Ferric dosing at end of the inlet controlling hydrogen sulphide release.	-	-	-	
Secondary Treatment (Biological)	Activated Sludge Plant Lanes & Zones	Earthy	C	-	-	-	M4, Housing estate	1	1	1	Low	Odour/ colour	Daily	T1	Ensure correct process control and repairs carried out.	-	T1	-	
Secondary Treatment (Biological)	Activated Sludge Plant Lanes & Zones	Earthy	-	Filamentous, Pollution, High ML, Blower failure	R	Weeks	M4, Housing estate	2	2	4	Low	Odour/ colour	Daily	T1	Process control, repair	L	TM	N	
Odour Control Packages	OCU D (inlet works)	Residual odours and earthy odours	C	-	-	-	M4, Housing estate	2	1	2	Low	Units are monitored by the SCADA system for failures	Daily	T1	All routine site checks as per SOM. Odour control units are subject to regular preventative maintenance, checked on a monthly basis monthly by specialist Framework contractors who Monitor performance, through pH and H2S measurements and report to TL. Media is replaced as per TWUL asset standards and recommendation from monitoring contractor to asset standard.	-	T1 and contractor	-	
Odour Control Packages	OCU D (inlet works)	Residual odours and earthy odours	-	Failure of unit or fan	R	Weeks	M4, Housing estate	3	1	3	Low	Units are monitored by the SCADA system for failures	-	-	Repair equipment at earliest opportunity. ERO carry out regular monthly inspections. OSIL, make recommendations on remedial actions to take. Standby fan.	L	TM	N	
Secondary Settlement	Final Settlement Tanks	Non-offensive	C	-	-	-	M4, Housing estate	1	1	1	Low	Units are monitored by the SCADA system for failures	Daily	T1	Daily monitoring for sludge levels. Process control and repair.	-	-	-	
Secondary Settlement	Final Settlement Tanks	Earthy	-	Failure of a component of the tank	R	Weeks	M4, Housing estate	3	1	3	Low	-	-	-	Drain and clean as soon as possible	L	TM	N	
Secondary Settlement	Scum Removal System	Non-offensive	C	-	-	-	M4, Housing estate	1	1	1	Low	Units are monitored by the SCADA system for failures	Daily	T1	Daily monitoring for sludge levels. Process control and repair.	-	-	-	
Secondary Settlement	Scum Removal System	Earthy	-	Scum pump failure	R	Weeks	M4, Housing estate	2	1	2	Low	-	-	-	Drain and clean as soon as possible	L	TM	N	
Secondary Settlement	RAS Chambers & Pumping	Earthy	C	-	-	-	M4, Housing estate	2	1	2	Low	Units are monitored by the SCADA system for failures	Daily	T1	Daily monitoring for sludge levels. Process control and repair. Drain and clean.	-	-	-	
Secondary Settlement	SAS Chambers & Pumping	Earthy	C	-	-	-	M4, Housing estate	2	1	2	Low	Units are monitored by the SCADA system for failures	Daily	T1	Daily monitoring for sludge levels. Process control and repair. Drain and clean.	-	-	-	
Tertiary Treatment	Filtration - Tertiary treatment disc filters	None	C	-	-	-	M4, Housing estate	0	0	0	N/A	Units are monitored by the SCADA system for failures	Daily	T1	Daily monitoring. Process control and repair when required.	-	-	-	
Tertiary Treatment	Back Wash Returns	None	C	-	-	-	M4, Housing estate	0	0	0	N/A	Units are monitored by the SCADA system for failures	Daily	T1	Daily monitoring. Process control and repair when required.	-	-	-	
Final Effluent	Final Effluent	None	C	-	-	-	M4, Housing estate	0	0	0	N/A	Units are monitored by the SCADA system for failures	Daily	T1	Daily sampling and corrective process control action	-	-	-	
Final Effluent	Final Effluent	Earthy	-	Blanket spill from final tank	R	Days	M4, Housing estate	1	1	1	Low	-	-	-	Process control and corrective action	L	TM	Y	Customer engagement and EA notification required due to release into sensitive receptor.
Sludge Imports	Sludge Reception, Screening, Wash down & Drainage	Sludge	C	-	-	-	M4, Housing estate, Wood Lane, ASDA	4	2	8	Medium	Odour/ colour SCADA	Daily	T1	Remain covered at all times. Area is ventilated to OCU A	-	T1/Driver	-	
Sludge Imports	Sludge Reception, Screening, Wash down & Drainage	Sludge	-	Spillages	R	Days	M4, Housing estate, Wood Lane, ASDA	4	4	16	High	Odour/ colour	Daily	T1	Spillages are cleaned up by the driver/site staff promptly.	M	TM	Y	Risk of customer complaints/ Abatement notice

Sludge Imports	Skip Management	Sludge	C	-	-	-	M4, Housing estate, Wood Lane, ASDA	2	1	2	Low	Visual check	Daily	T1	Skip management	-	-	-	
Sludge Imports	Skip Management	Sludge	-	Overfilled	R	Days	M4, Housing estate, Wood Lane, ASDA	3	1	3	Low	Visual check	Daily	T1	Skip management. Waste removal at the earliest opportunity.	L	TM	N	
Sludge Conditioning (Indigenous)	Primary Raw Sludge Thickening & Pumping	Sludge	I	-	-	-	M4, Housing estate, Wood Lane, ASDA	3	3	9	Medium	Odour/ colour SCADA	Daily	T1	The PFTs are kept covered at all times; the inspection covers are used for observation only. In the event of plant failure or sludge inversion, then the tanks must be emptied. Area is ventilated to OCU F.	M	T1	-	
Sludge Conditioning (Indigenous)	Primary Raw Sludge Thickening & Pumping	Sludge	-	Inversion, blockages, Plant failure	R	Days	M4, Housing estate, Wood Lane, ASDA	4	4	16	High	Odour/ colour	Daily	T1	Process control, repair, tanks emptied	M	TM	N	
Sludge Conditioning (Indigenous)	SAS Thickening & Pumping	Sludge	C	-	-	-	M4, Housing estate, Wood Lane, ASDA	2	1	2	Low	OCU monitored by SCADA, Visual checks	Daily	T1	Connected to OCU F	-	-	-	
Sludge Conditioning (Indigenous)	SAS Thickening & Pumping	Sludge	-	Plant failure, blockages	R	Days	M4, Housing estate, Wood Lane, ASDA	2	1	2	Low	OCU monitored by SCADA, Visual checks	Daily	T1	Process control, monitor and repair at earliest opportunity	L	TM	N	
Sludge Conditioning (Indigenous)	Sludge Blending & Mixing	Sludge	C	-	-	-	M4, Housing estate, Wood Lane, ASDA	3	1	3	Low	OCU monitored by SCADA, Visual checks	Daily	T1	Area is ventilated to an OCU A. Follow events procedure when cleaning.	-	T1	-	
Sludge Conditioning (Indigenous)	Sludge Blending & Mixing	Sludge	-	Planned maintenance.	P	Days	M4, Housing estate, Wood Lane, ASDA	3	2	6	Medium	Odour/ colour	Daily	T1	Complete work ASAP	M	TM	N	Customer engagement is dependent on severity of repair
Sludge Conditioning (Indigenous)	Sludge Blending & Mixing	Sludge	-	OCU failure, (During Sludge event, plant failure, blockages, Digester inhibitor)	R	Days	M4, Housing estate, Wood Lane, ASDA	4	4	16	High	Odour/ colour	Daily	T1	Tanker cleaning. Stop imports. Event procedure.	H	TM	Y	Risk of customer complaints/ Abatement notice
Sludge Conditioning (Indigenous)	Return Liquors	Sludge	C	-	-	-	M4, Housing estate, Wood Lane, ASDA	1	1	1	Low	Scada, process control, visual checks	Daily	T1	Underground pipework, covered.	-	-	-	
Sludge Conditioning (Indigenous)	Return Liquors	Sludge	-	Plant failure, blockages	R	Hours	M4, Housing estate, Wood Lane, ASDA	1	1	1	Low	-	-	-	Process control, repair at earliest opportunity.	L	TM	N	
Sludge Treatment	Digester Feeding, Mixing & Discharge	Sludge	C	-	-	-	M4, Housing estate, Wood Lane, ASDA	1	1	1	Low	Odour/ colour	Daily	T1	Ensure spills are cleaned up ASAP and events procedure followed in any sludge event, plant failure. Covered.	-	T1	-	
Sludge Treatment	Digester Feeding, Mixing & Discharge	Sludge	-	Spillage/ foaming around skirt. Whesses blowing.	R	Days	M4, Housing estate, Wood Lane, ASDA	3	3	9	Medium	Odour/ colour	Daily	T1	Spillages are cleaned up ASAP. Tanker cleaning. Stop imports. Event procedure.	M	TM	Y	Risk of customer complaints/ Abatement notice dependent on severity of issue
Sludge Treatment	Secondary Digestion, Mixing & Discharge	Digested sludge	C	-	-	-	M4, Housing estate, Wood Lane, ASDA	2	1	2	Low	Visual check	Daily	T1	Constant monitoring as part of site operation procedure. Uncovered secondary digesters are located far from sensitive receptors on the south-east of the site.	-	-	-	
Sludge Treatment	Secondary Digestion, Mixing & Discharge	Digested sludge	-	Sludge event, plant failure, blockages, failure of dewatering plant, failure of pumping equipment	R	Days	M4, Housing estate, Wood Lane, ASDA	2	2	4	Low	-	-	-	Process control, repair	L	TM	N	Risk of customer complaints/ Abatement notice dependent on severity of issue
Sludge Dewatering	Centrifuge	Earthy	C	-	-	-	M4, Housing estate	2	1	2	Low	Odour/ colour	Daily	T1	Constant monitoring as part of site operation procedure	-	T1	-	
Sludge Dewatering	Centrifuge	Earthy	-	Plant failure	R	Weeks	M4, Housing estate	2	2	4	Low	-	-	-	Stop imports, Process recovery. Liquid export, hire temporary equipment.	M	TM	N	Risk of customer complaints/ Abatement notice dependent on severity of issue
Sludge Storage & Movements	High Level Pumping Station	Earthy	C	-	-	-	M4, Housing estate, Wood Lane	2	1	2	Low	Odour - daily checks, SCADA	Daily	T1	Covers are not removed for longer than is needed if necessary to remove covers to perform certain tasks. Area is ventilated to a OCU C.	-	T1	-	
Sludge Storage & Movements	Digested Sludge Holding Tanks	Earthy	C	-	-	-	M4, Housing estate	2	1	2	Low	Odour/ colour SCADA	Daily	T1	Area is ventilated to an OCU E.	-	-	-	
Sludge Storage & Movements	Cake Pad & Drainage	Earthy	C	-	-	-	M4, Housing estate	1	3	3	Low	Odour/ colour	Daily	T1	Cake removal is carried out. Vehicles covered.	-	T1	-	
Sludge Storage & Movements	Cake Pad & Drainage	Earthy	-	Poor DS, adverse weather.	R	Weeks	M4, Housing estate	1	3	3	Low	Odour/ colour	Daily	T1	Stop imports. Process control. Should any odorous digested sludge cake be produced, this will be subject to process checks undertaken to identify root cause of production and removed from site expeditiously.	L	TM	N	
Sludge Storage & Movements	Vehicle Movements & Wash Down	None	C	-	-	-	M4, Housing estate	0	0	0	N/A	Daily checks	Daily	T1	Daily checks by site staff	-	-	-	
Biogas Systems	Biogas Storage	Residual sulphur compounds (Methane itself is odourless)	R	-	-	-	M4, Housing estate	2	1	2	Low	Odour	Daily	T1	Follow process control and ensure swift repair in any failure, such as whesso venting due to blockage	-	T1	-	
Biogas Systems	Biogas Storage	Residual sulphur compounds (Methane itself is odourless)	-	Whesso venting due to blockage, Plant failure	R	Days	M4, Housing estate	2	2	4	Low	Odour	Daily	T1	Process control, repair	L	TM	Y	Follow procedures as per pollution event

Biogas Systems	CHP	Residual sulphur compounds (Methane itself is odourless)	R	-	-	-	M4, Housing estate	2	1	2	Low	Odour	Daily	T1	Follow process control and ensure swift repair in any failure. Burner design to ensure low NOx and VOC emissions, with odours removed by passage through the biogas system, with biogas contained in line.	-	T1	-	
Biogas Systems	CHP	Residual sulphur compounds (Methane itself is odourless)	-	Plant failure	R	Days	M4, Housing estate	2	2	4	Low	Odour	Daily	T1	Process control, repair. Use waste gas burner.	L	TM	N	
Biogas Systems	Boilers	Residual sulphur compounds (Methane itself is odourless)	R	-	-	-	M4, Housing estate	2	1	2	Low	Odour	Daily	T1	Follow process control and ensure swift repair in any failure. Burner design to ensure low NOx and VOC emissions, with odours removed by passage through the biogas system, with biogas contained in line.	-	T1	-	
Biogas Systems	Boilers	Residual sulphur compounds (Methane itself is odourless)	-	Plant failure	R	Days	M4, Housing estate	2	2	4	Low	Odour	Daily	T1	Process control, repair	L	TM	N	
Biogas Systems	Waste Gas Burner	Residual sulphur compounds (Methane itself is odourless)	I	-	-	-	M4, Housing estate	2	1	2	Low	Odour	Daily	T1	Follow process control and ensure swift repair in any failure. Burner design to ensure low NOx and VOC emissions, with odours removed by passage through the biogas system, with biogas contained in line.	-	-	-	
Biogas Systems	Waste Gas Burner	Residual sulphur compounds (Methane itself is odourless)	-	Failure of CHP and Waste Gas Burner	R	Hours	-	3	2	6	Medium	-	-	-	Repair at the earliest opportunity.	M	TM	N	Not notifiable depending on storage in gas
Power Generation	Standby Generators	None	R	-	-	-	-	0	0	0	N/A	N/A	-	-	N/A	-	-	-	Not operational under normal operation
Power Generation	Standby Generators	None	-	Operating	R	Hours	-	0	0	0	N/A	-	-	-	N/A	L	TM	N	
Odour Control Packages	OCUs A, C, E, F	Residual odours and Earthly odours	C	-	-	-	M4, Housing estate	1	1	1	Low	Units are monitored by the SCADA system for failures	Daily	T1	All routine site checks as per SOM. Odour control units are subject to regular preventative maintenance, checked on a monthly basis monthly by specialist Framework contractors who Monitor performance, through pH and H2S measurements and report to TL. Media is replaced in line with the TW asset standards and recommendation from monitoring contractor to asset standard.	-	T1 & Contractor	-	
Odour Control Packages	Odour Control Units (various)	Various	-	Plant failure	R	Weeks	M4, Housing estate, Wood Lane, ASDA	2	2	4	Low	Odour/ Gas monitor	Monthly	T1	Repair equipment at earliest opportunity. ERG carry out regular monthly inspections. OSIL make recommendations on remedial actions to take.	M	TM	N	Communication is dependent on the severity of the failure.
Odour Control Packages	Odour Control Units (various)	Various	-	Power failure	R	Days	M4, Housing estate, Wood Lane, ASDA	2	2	4	Low	Visual check	Weekly	T1	Repair equipment at earliest opportunity. ERG carry out regular monthly inspections. OSIL make recommendations on remedial actions to take.	M	TM	N	Communication is dependent on the severity of the failure.
Odour Control Packages	Odour Control Units (various)	Various	-	Washwater failure	R	Days	M4, Housing estate, Wood Lane, ASDA	2	2	2	Low	SCADA	Daily	T1	Repair equipment at earliest opportunity. ERG carry out regular monthly inspections. OSIL make recommendations on remedial actions to take.	M	TM	N	Communication is dependent on the severity of the failure.
Odour Control Packages	Odour Control Units (various)	Various	-	Ductwork or cover failure	R	Weeks	M4, Housing estate, Wood Lane, ASDA	2	2	16	High	Visual check	Weekly	T1	Repair equipment at earliest opportunity. ERG carry out regular monthly inspections. OSIL make recommendations on remedial actions to take.	M	TM	N	Communication is dependent on the severity of the failure.

SITE NAME: Slough STW
 DATE: 13/06/2022

ODOUR RISK ASSESSMENT

Process Stage	Process Unit	Normal		Abnormal			Nearest Customer/Receptor	Offensiveness (0-5)	Likelihood of Impact (0-5)	Odour Risk (<1 Low, >15 High)	Odour Impact	Monitoring	Frequency	Responsibility	Mitigation Measures	Residual Odour Impact (L/Min)	Responsibility for Mitigation Measures	Customer Communication Needed?	Notes
		Odour Description	Constant/Intermittent/Occasional/Rare	Event Description	Likelihood of Event Frequent/Rare/Discrete	Length of Time of Release													
Storm Separation	Storm & Balancing Tanks	Sewage	-	Floor drainage/Residual sludge	F	Days	M4, Housing estate, Wood Lane, ASDA	4	4	16	High	Odour colour	Daily	T1	Tank cleaning	H	Process control	Y	
Preliminary Treatment	Screens & Screening Conditioning, Chillage & Rag Skip Management	Sewage	-	Failure of compactor, resulting in wet screenings.	F	Days	M4, Housing estate	3	4	12	Medium	Odour colour	Daily	T1	Repair and act to ensure no build up. Baled skips must be removed from site. Remove skips more often.	M	TM	N	Customer communication depends on severity of issue.
Sludge Imports	Sludge Reception, Screening, Wash down & Drainage	Sludge	-	Spillages	R	Days	M4, Housing estate, Wood Lane, ASDA	4	4	16	High	Odour colour	Daily	T1	Spillages are cleaned up by the site/site staff promptly.	M	TM	Y	Risk of customer complaints/ Abatement notice
Sludge Conditioning (Indigenous)	Primary Raw Sludge Thickening & Pumping	Sludge	-	Invasion, blockages, Plant failure	R	Days	M4, Housing estate, Wood Lane, ASDA	4	4	16	High	Odour colour	Daily	T1	Process control, repair, tanks emptied	M	TM	N	
Sludge Conditioning (Indigenous)	Sludge Blending & Mixing	Sludge	-	OSU failure: (During Sludge event, plant failure, blockages, digester inhibition)	R	Days	M4, Housing estate, Wood Lane, ASDA	4	4	16	High	Odour colour	Daily	T1	Tank cleaning, Stop imports, Event procedure.	H	TM	Y	Risk of customer complaints/ Abatement notice
Odour Control Packages	Odour Control Units (various)	Various	-	Ductwork or cover failure	R	Weeks	M4, Housing estate, Wood Lane, ASDA	2	2	16	High	Visual check	Weekly	T1	Repair equipment at earliest opportunity. ESG carry out regular monthly inspections. OSL make recommendations on remedial actions to take.	M	TM	N	Communication is dependent on the severity of the failure.