Anglian Water summary of the management system for Poppyhill WRC cake storage site in line with the EA guidance.

EA guidance for management systems Develop a management system: environmental permits - GOV.UK	Anglian Water (AW) Summary Response
Environmental Risk Assessment	Included as a separate document Poppyhill Environment Risk Assessment 2023
Site Infrastructure Plan	Included as a separate document "Poppyhill Site Infrastructure Plan"
Site Storage Plan	The site will only store digested cake and so no storage segregation will be required. Imports and storage capacity will be monitored to ensure storage limits and timescales are adhered to. The site is visited regularly, and inspection will cover level of cake stock, condition of the cake pad, walls, gullies, and on-site odour. The inspections are logged on the M2i app and circulated to relevant parties internally. Any actions are logged on a spreadsheet and reviewed.
Fire Prevention Plan	Due to the wet form of the biosolids stored on the site, they do not pose a fire risk. Therefore, a Fire Prevention Plan is not required for the site
Site Equipment and Maintenance Plan	AW has implemented the following policies and procedures which cover O&M: POSWASTES comprises policies, procedures and standards covering all aspects of operation, including day to day operation and training requirements for operators; POSMAINT comprises policies and standards for the maintenance of equipment, such as planned preventative maintenance and reactive maintenance; WROL Waste Recycling Operational Logistics) provide any vehicles for cake handling on site and maintain and service them in line with manufacturers recommendations. WROL are called to any reactive maintenance. WROL have a fleet of vehicles and can replace any vehicle with another quite easily should unrepairable failure occur.
Contingency Plans	Under any enforced site shutdowns or changes in normal operations AW have a network of storage sites and cake could be redirected to other storage sites until normal operations could resume.
Accident Prevention and Management Plan	Accident and Incident risks and mitigations have been identified in the environment management plan and environmental risk assessment. Poppyhill Environmental Management Plan 2023

	Poppyhill Environment Risk Assessment 2023
Contact Information	Information is displayed at the site entrance.
A Changing Climate	A climate risk assessment has been carried out for Poppyhill, see the risk assessment for more information. Due to where it is situated, Poppyhill would not be at risk of rising sea levels Although temperature changes on site could affect odours, this would constantly be monitored
Complaints Procedure	All odour complaints will be reported to the OMC and any proven to be associated with the cake storage area will be passed on to Recycling & Environmental Compliance Manager to resolve.
Staff Competence and training records	Competency will be provided through the ESA/EU skills CMS system. Learning and training to ensure there are the relevant technically competent staff trained is coordinated and monitored centrally.
Keeping records	All documents relating to cake imports / exports and digested cake compliance are kept on AW SharePoint ensuring all staff requiring access have access.
Site Condition Report	Included as a separate document Poppyhill Site Condition Report
Review of Management System	The management system is reviewed annually as part of an annual site audit under the CMS system. It would also be reviewed if there were any site / permit changes. The management system is saved on SharePoint and so version control is provided.
People Understanding and access	The management system is saved on SharePoint and so all staff and any stakeholders who need access to the system will have access.