

## About this consultation

### SE2 9AQ, Thames Water Utilities Limited: environmental permit consultation

**The aim of this consultation is to ask whether you have any comments relevant to the permit application**

We want to make the best decision when permitting. Listening to the views of others helps us to take account of concerns, or local environmental factors, that we may not be otherwise aware of.

We are seeking comments on the application for Thames Water Utilities Limited. Please use the reference number below when making comments on this application.

- Permit Number: EPR/PB3239AW/V003
- Regulated facility type: Section 1.1 Part A (1) (a) Burning any fuel in an appliance with a rated thermal input of 50 or more megawatts
- Regulated facility location: Crossness Sewage Treatment Works, Belvedere Road, Abbey Wood, London, SE2 9AQ

#### Non-Technical Summary

Refer to the non-technical summary which explains this application, in non-technical language.

This should include a summary of the regulated facility, the key technical standards and control measures arising from the risk assessment.

#### What the response will be used for

We will take your consultation responses into consideration as part of our determination of the permit. If we decide to grant the permit we will explain how we made our decision and how we have addressed the concerns that were raised.

We will only issue a permit if we believe that harm to the environment, people and wildlife will be minimised and that the operator has the ability to meet the conditions of the permit. Providing a business can prove that the proposed activities meets all the legal requirements, including environmental, technological and health requirements, then we are legally obliged to issue a permit, even if some people do not approve of the decision.

#### How to Respond

**In response to the COVID-19 outbreak we are following Government advice to manage the risks of Coronavirus to our organisation, to protect the health, safety and wellbeing of our staff and sustain our critical operations. In line with government advice, our office is now closed and our staff are working remotely, therefore we are unable to receive responses by post.**

If you would like to comment online, please use the online consultation tool in Citizen Space.

If you'd prefer to submit your response by email, email [PSCpublicresponse@environment-agency.gov.uk](mailto:PSCpublicresponse@environment-agency.gov.uk)

#### How we will use your information

We will look to make comments received publicly available at our Environment Agency public facing office.

customer service line  
03708 506 506

incident hotline  
0800 80 70 60

floodline  
0345 988 1188

All comments which are made publicly available will exclude email addresses and telephone numbers. Any comments where confidentiality has been claimed will not appear on the public register.

In accordance with the Freedom of Information Act 2000, we may be required to publish your response to this consultation, but will not include any personal information. If you have requested your response to be kept confidential, we may still be required to provide a summary of it.

### Consultation Principles

We are running this consultation in accordance with the criteria set out in the government's [Consultation Principles](#).

If you have any queries or complaints about the way this consultation has been carried out, please email: [PSCpublicresponse@environment-agency.gov.uk](mailto:PSCpublicresponse@environment-agency.gov.uk)

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