

From: [SM-Defra-RESP-notifications \(DEFRA\)](#)
To: [Misba Tasawar](#); andrew_iving@hook2sisters.co.uk
Cc: [Cummins, Kate](#)
Subject: EPR/VP3232YZ/V003 Haveringland Poultry Unit - We Need More Information About Your Application (not duly made request for further information) CRM:0270037
Date: 02 August 2024 10:12:19
Attachments: [image.png](#)
[image.png](#)
[image.png](#)
[image.png](#)
[image.png](#)
[2008 RP3434LM Original permit.doc](#)
[Example application form - broiler farm - Jan 2012.pdf](#)
[2017-02-21 BAT conclusions.pdf](#)

Dear Misba and Andy,

Environmental Permitting (England and Wales) Regulations 2016

Application reference: EPR/VP3232YZ/V003

Operator: HOOK 2 SISTERS LIMITED

Facility: Haveringland Poultry Unit - EPR/VP3232YZ, Locks farm, School Road, Haveringland, Norfolk NR10 4QE

Thank you for your application received on 10/05/2024.

We need to ask you for some missing information before we can do any more work on your application. Please provide us with more information to the following:

- 1. Site layout, drainage and installation boundary plans** – the plan submitted does not provide sufficient detail. We require a detailed updated site layout and drainage plan(s) and an installation boundary plan (to scale and including some features to enable location to be found, e.g. nearby road name, or property/village/town name). I have attached a copy of the original permit which has an installation boundary plan in schedule 2. Ideally the site layout plan should indicate which houses are remaining and which will be demolished, and include locations of key infrastructure including the heat exchangers. *Please note: there doesn't appear to have been any partial surrender application to remove land since the original permit was issued in 2008, so if you wish to change the installation boundary by removing areas of land/housing, this will require the submission of a partial surrender application (and associated fee). The partial surrender can be completed at the same time as the substantial variation, but this will delay the duly making and determination of the application. If you wish to extend the installation boundary you will need to submit an updated site condition report.*
- 2. Detailed ammonia modelling files and fee** – please submit the modelling data files to enable the modelling to be audited, and in addition a fee of £620 for the modelling assessment.

3. **Dust and Bioaerosol Management Plan (DBMP) and fee** – the DBMP submitted with the application states that there is one sensitive receptor within 100m of the installation boundary, however there appears to be several. Can you please submit a revised DBMP including the details of the locations of all the receptors (including any associated with the farm) and in addition, a fee of £620 for its assessment.
4. **Habitats assessment fee** – the installation is within 5km of Special Areas of Conservation (SACs) therefore we require an additional fee of £779 for the assessment of these.
5. **Heat exchangers** – you have submitted some information about heat exchangers. Please confirm the following:
 - a) The number and locations of the heat exchangers, and include these on the site layout plan requested above.
 - b) The heat exchangers installed will all be Agro Clima unit (ACU) Clima+ 200, type 2.5 units, supplied and installed by Rokkedahl Energi ApS, for which you have supplied a VERA verification statement confirming that they can achieve a 28% reduction in ammonia emissions. *Please note, the detailed modelling submitted has assumed for proposal 2 (with heat exchangers) a 35% reduction of ammonia emissions for the heat exchangers, however we will not be able to accept 35% without further evidence, and we will factor in the lower % reduction when we complete the ammonia assessment.*
 - c) Confirmation that the condensate is collected and disposed of in the same manner as the wash water from the poultry housing.
 - d) The operation and maintenance of the heat exchangers is in accordance with the manufacturer's instructions.
6. **Technical Standards (TS)** – application form C3.5 references a document named 'Emissions Controls' as the technical standards document. There has been no document with this name submitted. Please submit a Technical Standards document and include all the details we would require in an updated TS document for a change in livestock operation, which should also detail any changes to the drainage and point source emissions, and that the installation will comply with Best Available Techniques. Please see the example broiler application form attached, which includes an example of a TS on pages 34 – 38 Appendix 5 (please note, this document is old and some of the information and examples do not include the latest requirements for applications, however it can be used as a basic guide for some documents). I can see there is some of this information in your 'supporting documents' submitted with the application, but please submit the appropriate revised information in a separate TS, which will replace previous versions submitted for earlier applications.

7. **Supporting documents and Non-Technical Summary** – you have submitted a document called ‘supporting documents’ which incorrectly states on the second page ‘application to transfer an environmental permit’. It includes a section named ‘summary of the site/management plans’ in which the summary section includes details which should be ideally be named ‘non-technical summary’ for consistency with the application references (application C3.5 points to details in section 2 of the application form for the non-technical summary when we should really have a separate updated document for this). Can you please update and submit a revised document to correct this, ideally with a section for the non-technical summary (and named as such).
8. **Standby generator** – please confirm the net thermal rated input of the standby generator on site, and that it will not be tested more than 50 hours per year or operated for more than 500 hours per year (averaged over 3 years) for combined testing and emergency use only as a temporary power source if there is a mains power failure.
9. **BAT conclusions** – please review the attached IRPP BAT conclusions 1 – 34, and confirm any changes to the relevant ones, as a result of the variation, will comply. This can be in submitted in a separate document, or included within the technical standards document requested above.

Please note, for future intensive farming installation variation applications similar to this one, we only require application form C3.5 and don't need parts A and F1 application forms. In addition , as form C3.5 declaration has been completed by Mark Wannell (Managing Director), we don't need the authorisation for Andy Irving to complete anything (I note his name is in the declaration in form F1). The application contact for this application is Andy, however I will also include Misba as an additional contact. Please let me know if you require anyone else copying into further correspondence.

Please reply directly to this email with your information and copy me in.

You must send us the information and payment (total fees outstanding £620 + £620 + £779= **£2,019**) by **16/08/2024**.

If we do not receive this by this deadline we will return your application.

If we receive what is missing by the deadline, we will continue to check your application. We'll check to see if there's enough information for the application to be 'duly made'. Duly made means that we have all the information we need to begin determination. Determination is where we assess your application and decide if we can allow what you've asked for.

We'll let you know by email whether your application can be duly made. If it can't

be duly made, we'll return your application to you.

If we do have to return your application we'll send you a partial refund of your application payment. We'll retain 20% of the application charge to cover our costs in reviewing your application. This maximum amount we'll retain is capped at £1,500. Further information on charging can be found

at: <https://www.gov.uk/government/publications/environmental-permits-and-abstraction-licences-tables-of-charges>

Note: Our email system has a file size limit of 25MB, if your returns exceed this limit you will have to arrange an online file transfer. Please ensure the file transfer link does not have a time limit on it.

If you have any questions please phone or email me. Please note, I will only be working one day next week (Tuesday 06/08/2024) and then I'm on leave 07/08/2024 - 12/08/2024 (inclusive) if you need to speak to me. If you need an extension to the deadline please request this in an email.

Yours sincerely,
Kate

Kate Cummins

Senior Permitting Officer, National Permitting Service, Operations – Regulation, Monitoring and Customer

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Please note: my working days are Tuesday - Friday

Help us to improve our service and complete our customer survey – click [NPS Survey](#)

