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## Cowen Road Household Waste Reception and Recycling Centre

### Application to Vary Environment Permit - Reference Number EPR/XP3093NK

#### Contents

##### Part C2 - Operator Ability

- Management Systems

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## Management Systems

All SUEZ operations including Cowen Road on behalf of Gateshead Council, are controlled by an Integrated Management System (IMS) comprising quality, environmental and health and safety requirements which are certified to ISO 14001, ISO 9001 and ISO 45001 standards.

It should be noted that SUEZ IMS system is a live system and is continually updated. The full SUEZ IMS covers all SUEZ activities, therefore not all sections of the IMS are applicable to a particular site type.

A summary of SUEZ Integrated Management System is included below:

### Summary of SUEZ Integrated Management System

Safety, Health, Environment & Quality - IMS
Integrated Management System
Integrated Policy Statement
IMS Policy Manual
Management of Change
Surface Water Discharges From Waste Facilities.
Management Roles & Responsibilities
Fair Culture in Health and Safety
Process Safety Management
IMS System Procedure
Risk Assessment & Safe Working Procedures
Fire Risk Assessment
Environmental Aspects
Legal and Other Requirements
Objectives, Targets & Management Programmes
Training, Awareness & Competence
Customer Focus and Related Processes
Complaints
Control of Documents
Assessment and Approval of Suppliers and Contractors
Communication & Consultation
Purchasing & Verification of Products and Services
Accident Investigation & Reporting
Site Inspection, Audit and Reporting
Managing Non-Conformance, Corrective & Preventive Action
Control of Records
Audits
Management Review

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H&S Specific Responsibilities
<b>IMS Operational Procedure All Sites</b>
Duty of Care
Hazardous Waste Administration
Persistent Organic Pollutants (POPs) in Soft Furnishings
Animal By-Products Regulations
ABPR SUEZ Internal Guidance
Surface Water Management
Oil & Fuel Storage
Emergency Preparedness & Response
Serious Incidents Protocol
Critical Incident Communications Procedure
Control of Contractors and Visitors
Service Enquiries & Sales
Control & Operation of Vehicles, Plant & Equipment
Handling & Storage of Hazardous Substances
Avery Weighman
Offices, Premises & Welfare Facilities
Manual Handling
Asbestos Management
Control of Legionella
Lifting Equipment
Use of Abrasive Wheels
Construction Design & Management (CDM)
Provision of First Aid
Working At Height
Work Equipment
Noise
Occupational Health
Zone Access Restriction (Traffic & Pedestrian Management)
Mobile Plant
Radio Communications
Hand Arm Vibration (HAVs)
Lone Working
Control of Ozone and Fluorinated Green House Gases
Transfrontier Shipment of Waste (Notifiable Wastes)
Transfrontier Shipment of Waste (Annex VII/Green List)
Amenity Control and Monitoring

Amenity Complaints
PERNS
Security Shredding and Destruction of Information
Personal Protective Equipment (PPE)
Containment Wall Selection and Management
<b>IMS Activity Specific Requirements</b>
Landfill Safety
Refuse Transfer Station & HWRC Safety
Composting Safety
Waste Collection Safety
MRF and Paper Recycling Safety
Cleansing Services Safety
SUEZ recycling and recovery UK Power Safety
Energy from Waste Plants Safety
Quarry Safety
Vehicle & Fabrication Workshops Safety
Road Gritting & Snow Clearance Safety
Works On Highways Safety
<b>IMS Production Quality Management</b>
Materials Acceptance, Sampling & Testing Procedure (Schedule 9A Sites)
Methodology for Input Sample Collection
Methodology for Product Sample Collection
Material Testing Table Methodology
Customer Review & Validation
Trading Claims Process
<b>IMS Production Quality Management Wood Processing</b>
Wood Materials Acceptance Criteria
Waste Wood Regulatory Position Statements 249 and 250
<b>IMS Radioactive &amp; NORM Waste Disposal</b>
Clifton Marsh Prior Risk Assessments
<b>IMS Process Safety</b>
Application of Dangerous Substances and Explosive Atmosphere Regulations (DSEAR)
Process Hazard Analysis and Review (PHA/R)
Hazard and Operability (HAZOP) Study
Structured 'What-If' Technique (SWIFT)
Access, Lifting and Maintenance Study (ALM)
Failure Mode and Effect Analysis (FMEA)
Permit to Work

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Isolation of Energy Sources
Mechanical Integrity
Management of Plant and Equipment Change
Temporary Operating Instruction
Override Management
Electrical Safety
High Voltage rules
Pre Start-Up Safety Check
Pre Start-Up Safety Review
Confined Space
<b>IMS Landfill Energy</b>
SUEZ recycling and recovery UK G01 Procedure to measure Methane, Carbon Dioxide and Oxygen
SUEZ recycling and recovery UK GWL01 Procedure to measure Groundwater levels
SUEZ recycling and recovery UK S01: Procedure to Sample Raw Waters and Leachate
SUEZ recycling and recovery UK A01 Procedure to measure Methane and Hydrogen Sulphide in Air
L01 Procedure to Measure and Record Leachate Levels
CAL 1 Procedure for the calibration of site testing equipment