



Cowen Road Household Waste Reception and Recycling Centre

Application to Vary Environment Permit - Reference Number EPR/XP3093NK

Contents

Part C2 - Operator Ability

- Management Systems

Management Systems

All SUEZ operations including Cowen Road on behalf of Gateshead Council, are controlled by an Integrated Management System (IMS) comprising quality, environmental and health and safety requirements which are certified to ISO 14001, ISO 9001 and ISO 45001 standards.

It should be noted that SUEZ IMS system is a live system and is continually updated. The full SUEZ IMS covers all SUEZ activities, therefore not all sections of the IMS are applicable to a particular site type.

A summary of SUEZ Integrated Management System is included below:

Summary of SUEZ Integrated Management System

Safety, Health, Environment & Quality - IMS	
Integrated Management System	
Integrated Policy Statement	
IMS Policy Manual	
Management of Change	
Surface Water Discharges From Waste Facilities.	
Management Roles & Responsibilities	
Fair Culture in Health and Safety	
Process Safety Management	
IMS System Procedure	
Risk Assessment & Safe Working Procedures	
Fire Risk Assessment	
Environmental Aspects	
Legal and Other Requirements	
Objectives, Targets & Management Programmes	
Training, Awareness & Competence	
Customer Focus and Related Processes	
Complaints	
Control of Documents	
Assessment and Approval of Suppliers and Contractors	
Communication & Consultation	
Purchasing & Verification of Products and Services	
Accident Investigation & Reporting	
Site Inspection, Audit and Reporting	
Managing Non-Conformance, Corrective & Preventive Action	
Control of Records	
Audits	
Management Review	

H&S Specific Responsibilities
IMS Operational Procedure All Sites
Duty of Care
Hazardous Waste Administration
Persistent Organic Pollutants (POPs) in Soft Furnishings
Animal By-Products Regulations
ABPR SUEZ Internal Guidance
Surface Water Management
Oil & Fuel Storage
Emergency Preparedness & Response
Serious Incidents Protocol
Critical Incident Communications Procedure
Control of Contractors and Visitors
Service Enquiries & Sales
Control & Operation of Vehicles, Plant & Equipment
Handling & Storage of Hazardous Substances
Avery Weighman
Offices, Premises & Welfare Facilities
Manual Handling
Asbestos Management
Control of Legionella
Lifting Equipment
Use of Abrasive Wheels
Construction Design & Management (CDM)
Provision of First Aid
Working At Height
Work Equipment
Noise
Occupational Health
Zone Access Restriction (Traffic & Pedestrian Management)
Mobile Plant
Radio Communications
Hand Arm Vibration (HAVs)
Lone Working
Control of Ozone and Fluorinated Green House Gases
Transfrontier Shipment of Waste (Notifiable Wastes)
Transfrontier Shipment of Waste (Annex VII/Green List)
Amenity Control and Monitoring

Amenity Complaints
PERNS
Security Shredding and Destruction of Information
Personal Protective Equipment (PPE)
Containment Wall Selection and Management
IMS Activity Specific Requirements
Landfill Safety
Refuse Transfer Station & HWRC Safety
Composting Safety
Waste Collection Safety
MRF and Paper Recycling Safety
Cleansing Services Safety
SUEZ recycling and recovery UK Power Safety
Energy from Waste Plants Safety
Quarry Safety
Vehicle & Fabrication Workshops Safety
Road Gritting & Snow Clearance Safety
Works On Highways Safety
IMS Production Quality Management
Materials Acceptance, Sampling & Testing Procedure (Schedule 9A Sites)
Methodology for Input Sample Collection
Methodology for Product Sample Collection
Material Testing Table Methodology
Customer Review & Validation
Trading Claims Process
IMS Production Quality Management Wood Processing
Wood Materials Acceptance Criteria
Waste Wood Regulatory Position Statements 249 and 250
IMS Radioactive & NORM Waste Disposal
Clifton Marsh Prior Risk Assessments
IMS Process Safety
Application of Dangerous Substances and Explosive Atmosphere Regulations (DSEAR)
Process Hazard Analysis and Review (PHA/R)
Hazard and Operability (HAZOP) Study
Structured 'What-If' Technique (SWIFT)
Access, Lifting and Maintenance Study (ALM)
Failure Mode and Effect Analysis (FMEA)
Permit to Work

Isolation of Energy Sources
Mechanical Integrity
Management of Plant and Equipment Change
Temporary Operating Instruction
Override Management
Electrical Safety
High Voltage rules
Pre Start-Up Safety Check
Pre Start-Up Safety Review
Confined Space
IMS Landfill Energy
SUEZ recycling and recovery UK G01 Procedure to measure Methane, Carbon Dioxide and Oxygen
SUEZ recycling and recovery UK GWL01 Procedure to measure Groundwater levels
SUEZ recycling and recovery UK S01: Procedure to Sample Raw Waters and Leachate
SUEZ recycling and recovery UK A01 Procedure to measure Methane and Hydrogen Sulphide in Air
L01 Procedure to Measure and Record Leachate Levels
CAL 1 Procedure for the calibration of site testing equipment