



Integrated Management System Summary

Countrystyle Recycling operates an Integrated Management System certified to the requirements of ISO 14001:2015, ISO 9001:2015 and ISO 45001:2018.

The scope of the Organisation's certification is recorded on the ISO 9001, ISO 14001 and ISO 45001 Certificate. As a minimum the Integrated Management System addresses all requirements for conformance with ISO 9001: 2015, ISO 14001: 2015 and ISO 45001: 2018 in pursuit of any activities falling within the scope of its certification.

The defined scope of certification is: The provisions of recycling and total waste management services, supplier of wood and other organic by-products for renewable energy applications.

The Integrated Management System demonstrates the Organisation's:

- Ability to determine both the external and internal contexts in which it operates and how it monitors and reviews the issues which arise.
- Aims to identify the needs and expectations of interested parties
- Ability to consistently provide products and services that meet customer and applicable statutory and regulatory requirements, and
- Aims to enhance customer satisfaction through the effective application of the Integrated Management System, including processes for improvement of the System and the assurance of conformity to customer and applicable statutory and regulatory requirements
- Enhancement of Safety, Health, Environmental & Quality Objectives.
- Fulfilment of legal and compliance obligations
- Achievement of Safety, Health, Environmental & Quality Objectives.

Countrystyle Recycling excludes 8.3 Design from their scope. Such inapplicability does not affect the Organisation's ability, or responsibility, to provide products and services that meet customer and applicable statutory and regulatory requirements.

The Integrated Management system is based on the Plan-Do-Check-Act cycle as follows:

- Plan:** Establish objectives, processes and resources to deliver results and to address risk and opportunity
- Do:** Implement the plan; operate and support the process to realise the product and service
- Check:** Monitor, study, chart and evaluate the performance and outcomes against the targeted objectives. Report the result
- Act:** Analyse to determine causes of deficiencies. Take actions to improve performance.

Within Countrystyle Recycling there is a system of internal audits and inspections which are conducted on a planned basis; an integral part of the Countrystyle's activities is legal compliance. The legal register contains an integral compliance audit that indicates compliance with legislation and other requirements; this is updated on a six-monthly basis.

All incidents and non-conformances are investigated and root causes identified. Non-conformances are raised where these issues are identified and are corrected through the corrective action system.

As part of the Management Review process, Countrystyle Recycling reviews its Integrated Management System and, when required, makes changes in order to ensure that it continues to meet management requirements and market conditions.