



29 September 2021

Samworth Brothers Limited  
Chetwode House  
1 Samworth Way  
Melton Mowbray  
Leicestershire  
LE13 1GA

Tel: 02477 716989  
www.stwater.co.uk

Contact: Tim Clark  
Direct line:  
trade.effluent@severntrent.co.uk

Dear Sirs

Your ref:  
Our ref: 008403V/02

**Water Industry Act 1991 - Direction to vary conditions of Consent**

Please find enclosed a Direction to vary the conditions of your Consent to discharge trade effluent.

The Direction contains conditions designed to protect sewers, sewage treatment processes and the people working in these areas. These conditions apply at all times. They are also necessary to ensure that we meet our environmental obligations with regard to the discharge limits from our sewage treatment works set by the Environment Agency and for the safe disposal of sewage sludge without harm to the environment.

If you are the occupier but not the owner of the premises discharging the trade effluent to which this Direction relates, please reply providing the name and registered address of the current owner, so that Severn Trent can provide the owner with a copy of this Direction.

A number of appendices are attached to the Consent Direction:

- |                     |                                                                                                                                                                                                                |
|---------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Appendix I</b>   | Lists the quality conditions.                                                                                                                                                                                  |
| <b>Appendix II</b>  | Gives the requirements for quality and volume measurement and the sampling point. Please also advise us of any particular health and safety requirements that staff should follow when visiting your premises. |
| <b>Appendix III</b> | Shows how the trade effluent charge is calculated.                                                                                                                                                             |
| <b>Appendix IV</b>  | Explains the nitrification charge calculation.                                                                                                                                                                 |
| <b>Appendix V</b>   | Explains offences under the Water Industry Act 1991.                                                                                                                                                           |

Please note your obligations under section 8 of your consent to discharge, to keep records of meter readings and discharge volumes.

It is your responsibility to provide documentary evidence to support any claims for allowances or non-returns.

Failure to provide any information or readings used to calculate allowances will result in a 'zero' allowance being applied.

Any allowances agreed will be periodically reviewed to ensure that they still represent the current situation at your premises.

Please notify Severn Trent Water immediately if there are any changes made to a trade effluent meter installation by way of an exchange or removal or if there are any changes to the volume calculation methods mentioned above which would impact the volume calculation such that it is no longer appropriate to use.

This Direction is a document between Samworth Brothers Limited and Severn Trent Water Limited. Any changes to your Water and/or Waste Water Retailer will not require a change to this Direction.

Please notify Severn Trent Water Limited immediately on **0800 783 4444** in the event of a spillage entering the drainage system, an unconsented discharge incident or a failure of your effluent treatment facility. Please give details of the substances involved, location of the spillage and likely quantities discharged.

If you have any questions in respect of this document or about your compliance with the limits contained within your Trade Effluent Direction, please do not hesitate to contact me.

For any billing enquiries please contact your Waste Water Retailer.

Yours faithfully

A handwritten signature in black ink, appearing to read 'T. Clark', is positioned above the printed name.

Tim Clark  
**Trade Effluent Team**