

5. ENVIRONMENTAL MANAGEMENT SYSTEM

Chane operates in accordance with a Quality Management System, which is certified to ISO 9001.

The Site also operates with an Environmental Management System (EMS). The following is a summary of the EMS:

1. Context of the Organisation

- The organisation and its context (Context analysis)
- Needs and expectations of interested parties (Stakeholder analysis)
- Scope of EMS

2. Leadership

- Leadership and commitment (Commitment from senior management to support the operation in line with the EMS)
- Organisational mission and Environmental policy
- Roles, responsibilities and authorities (Role descriptions)
- Chane Terminals Corporate Sustainability report

3. Planning

- Actions to address risks and opportunities (recorded in Isometrix)
- Environmental objectives, and planning to achieve them (e.g. emergency response targets, spill KPIs)

4. Support

- Resources, competence, awareness, communication, and documented information (Staff competence reviews, training records, waste technical competency records e.g. EPOC)

5. Operation

- Operational planning and control (site plans, waste permit, operational procedures, maintenance procedures, waste segregation procedure, waste records)
- Emergency preparedness and response
 - HSE Supporting Document 900 Emergency Plan – Regent Road, Liverpool, which covers spills, injuries, fire prevention, record keeping.
 - Odour Management Plan
 - Complaints procedure via Isometrix
- Climate change adaption planning (climate change risk assessment)

6. Performance Evaluation

- Monitoring, measurement, analysis and evaluation (boiler emissions monitoring, monitoring of emissions to sewer, electricity and gas consumption, GHG emissions, Incident and near miss reporting and review in Isometrix)
- Internal audit (audit plan, audit records via Isometrix)
- Management review (Annual management review, monthly BU performance meetings)

7. Improvement:

- Nonconformity and corrective action

- Incidents, non-conformance and near miss recording and action tracking in Isometrix
- Quality System Manual includes procedure for non-confirming products
- Continual improvement (site improvement objectives)