

Noise Management Plan

RD & RL Anderson

True Hill Farm

The operations at True Hill Farm has the potential for noise production, prevailing wind is from the south west indicating the receptors located to the north east of the site would potentially be the highest at risk, the following plan has been prepared as part of the EPR permit application to prevent or minimise noise at True Hill Farm.

True Hill Farm has not been the subject of noise complaints, siting and location of noisy operations are sited as far as practical to be screened by hedges. Noise management plan to be reviewed annually or following a substantiated noise complaint.

Complaints Procedure

In the event of a substantiated noise complaint, the cause would be investigated and actions taken listed in the noise/contingency plans to cease the release. Area officer would be notified immediately, a review of the NMP conducted at the earliest opportunity with any changes communicated to Area officer for approval. A complaints report would be filled out and retained on site.

Example Noise Complaint form attached.

True Hill Farm operations have sensitive receptors within 400m of the site boundary. The site has no history of substantiated noise complaints.

The Table below gives location and direction of all sensitive receptors.

A walk around assessment will be conducted to establish possible sources of noise emissions, and consideration given to different operations occurring during the whole of the production cycle.

Noise Management Plan

The main possible noise sources/operations are listed below:

1. Ventilation Fans
2. Feed Deliveries
3. Feeding Systems
4. Fuel Deliveries
5. Alarms Systems
6. Bird Catching
7. Clean out Operations
8. Maintenance + Repairs
9. Set up and Placement
10. Standby Generator testing

A table listing these sources with measures to control/reduce noise emissions is listed below.
In the event of a complaint a report would be filled in (example attached)

The measures given in Noise plan reference the Noise Assessment document completed as part of the H1 Assessment
Other reference documents are the Emergency plan, Technical Standards and Routine Maintenance Schedule.

Receptor Name	Description	Distance	Orientation	National Grid Reference
Residential	Residential	25 m	West	573244,296840
Residential	Residential	58m	West	573182,296840
Residential	Residential	84m	South West	573237,296683
Residential	Residential	115m	South West	573228,296650
Commercial	Commercial	155m	South West	573193,296631
Commercial	Commercial	380m	West	572905,296996
Residential	Residential	141m	South	573294,296581
Residential	Residential	168m	South	573307,296560
Residential	Residential	198m	South	573311,296528
Residential	Residential	246m	South	573352,296483
Residential	Residential	277m	South	573364,296457
Residential	Residential	300m	South	573374,296433

Residential	Residential	325m	South	573341,296399
Residential	Residential	352m	South	573392,296383
Residential	Residential	374m	South	573399,296364
Residential	Residential	234m	Southeast	573661,296624
Residential	Residential	236m	Southeast	573645,296608
Residential	Residential	241m	Southeast	573638,296590
Residential	Residential	254m	Southeast	573617,296563
Residential	Residential	262m	Southeast	573589,296536
Residential	Residential	274m	Southeast	573567,296515
Residential	Residential	297m	Southeast	573552,296486
Residential	Residential	383m	South	573375,296348
Residential	Residential	393m	South	573348,296338
Residential	Residential	360m	South	573362,296370

Residential	Residential	369m	South	573345,296362
Residential	Residential	399m	South	573557,296343
Residential	Residential	399m	South	573326,296325
Residential	Residential	383m	South	573314,296340
Commercial	Commercial	387m	South	573272,296351
Residential	Residential	315m	South West	573181,296444
Commercial	Commercial	399m	South West	573194,296463
Residential	Residential	385m	South	573457,296368
Residential	Residential	360m	South	573444,296390
Residential	Residential	355m	South	573485,296393
Residential	Residential	344m	South	573496,296405
Residential	Residential	343m	South	573510,296414
Residential	Residential	336m	South	573522,296431

Residential	Residential	321m	South	573541,296454
Residential	Residential	278m	South	573570,296515
Residential	Residential	268m	South	573588,296534
Residential	Residential	260m	South	573613,296565
Residential	Residential	256m	South	573636,296594
Residential	Residential	253m	South	573649,296612
Residential	Residential	251m	South	573660,296624
Residential	Residential	254m	South	573676,296633
Residential	Residential	283m	North East	573912,297195
Commercial	Commercial	313m	North East	573949,297193
Commercial	Commercial	358m	North East	573963,297283
Commercial	Commercial	386m	North East	573954,297343
Commercial	Commercial	201m	North East	573758,297274

Noise Management Plan

Potential Noise Problem	Minimisation Techniques	In Place Y/N	Completion Date
Ventilation Fans	Noise assessed during twice daily inspections (07.00-10.00 hrs and 16.00-18.00 hrs)	YES	
	Large capacity fans, reducing number of fans required	YES	
	Fans operated on an intermittent programme	YES	
	Regular end of cycle maintenance by qualified electrician. See routine maintenance schedule	Yes	
	Any noisy fans isolated and electrician notified	Yes	
	See Inspection and maintenance schedule/Technical standards		
	See site plan		

Air Scrubbers	Western boundary to be screened by shelter belt	N	12 Months
Feed Deliveries	Delivery lorries fitted with silencers Large capacity lorries to reduce no. of deliveries Road/track maintenance Time restricted if required	YES YES YES If required	Continuous If required
Feeding Systems	Daily inspections of bin stocks to prevent augers running empty (07.00-10.00 hrs and 16.00-18.00 hrs) Feed bins located to reduce vehicle movements Internal feeders checked twice daily to ensure correct operation (07.00-10.00 hrs and 16.00-18.00 hrs) Regular end of cycle maintenance by qualified electrician. See Inspection and maintenance schedule/Technical standards	YES YES YES YES	
Fuel Deliveries	Time restricted if required Large capacity vehicles used	If required Yes	If required
Vehicle movements	Speed restriction on site 10mph No idling engines or reversing warnings	Yes YES	

	Vehicles regularly maintained Movements routed away from receptors as far as practical	YES YES	
Alarm Systems	Use of pagers or mobile phones No audible alarms on site	YES YES	
Bird Catching	Catch teams fully trained and advised of need to keep noise to a minimum ie no shouting or playing of loud music. Crates to be placed handled carefully prior to house entry Lorries scheduled to minimise duration of catch Doors operated for entry and exit of forklift Lorries parked as close as possible to doors to reduce forklift travel Screen curtains fitted to lorries See Inspection and maintenance schedule/Technical standards/Key responsibilities	YES YES YES YES YES YES	
Clean out operations	Litter removal during normal working hours (07.00-18.00 hrs) Trailers parked as close as possible to doors to	YES YES	

	reduce loader travel Large trailers used to reduce traffic Washing done during normal working hours 08.00hrs - 18.00hrs. See Inspection and maintenance schedule/Technical standards/Key responsibilities	YES YES	
Maintenance/Repair	During normal working hours (07.00-1800 hrs excepting emergencies/breakdown Routine end of cycle servicing. See Inspection and maintenance schedule/Technical standards/Key responsibilities	YES YES	
Set up/Placement	Normal working hours 08.00hrs - 18.00hrs. See Inspection and maintenance schedule/Technical standards/Key responsibilities	YES	
Standby Generator	Test run weekly, typically 10.00am on Mondays. Housed in acoustic jacket. See Inspection and maintenance schedule/Technical standards/Key responsibilities See site plan	YES	

Noisy operations	Sited as far as practical to be screened by hedges.	YES	

Signed

Date

Review Date

Key Responsibilities

Task	Staff position responsible
Noise assessments	Manager
Ventilation fans	Site Supervisor/Maintenance team
Roadway maintenance	Manager
Vehicle maintenance	Manager/Mill Transport Manager
Daily feed bin inspections	Site Supervisor/Stockman
Internal feeder checks	Site Supervisor/Stockman
Overseeing deliveries	Site Supervisor/Stockman
Overseeing bird catching	Site Supervisor/Stockman
Overseeing cleanout operations	Site Supervisor/Stockman/Manager
Alarm system/standby generator testing	Site Supervisor/Stockman

Noise Monitoring

On a weekly basis noise level will be monitored at the four compass points at the site boundary for adverse noise levels. Records will be kept on site for inspection including wind direction at the monitoring point.

Noise Complaint Form

Installation to which complaint relates		Date received	Reference number
Name and Address of Caller			
Telephone Number			
Location of caller to Installation			
Time and Date of complaint			
Date/Time and Duration of Noise			
Callers description of Noise			
Other comments from caller			
Weather conditions			
Wind direction/Speed			
Any previous complaints relating to this noise			

Any other comments			
Other information			
Potential source of noise			
Operations being carried out at time of complaint			
Follow up. Date/Time caller Contacted			
Action Taken:			
Amendments required to plan			
Completed By:		Signed:	

Noise management plan to be reviewed annually or following any changes to operations or a complaint.

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