

Noise Management Plan

TS Matthews & Son

Marsh House Farm

The poultry operations at Marsh House Farm has the potential for noise production, prevailing wind is from the south west indicating the receptors located to the north east of the site would potentially be the highest at risk, the following plan has been prepared as part of the EPR permit application to prevent or minimise noise at Marsh House Farm. Marsh House Farm has not been the subject of noise complaints, siting and location of noisy operations are sited as far as practical to be screened by woodland and buildings. Noise management plan to be reviewed annually or following a substantiated noise complaint.

Complaints Procedure

In the event of a substantiated noise complaint, the cause would be investigated and actions taken listed in the noise/contingency plans to cease the release. Area officer would be notified immediately, a review of the NMP conducted at the earliest opportunity with any changes communicated to Area officer for approval. A complaints report would be filled out and retained on site.

Example Noise Complaint form attached.

Marsh House Farm Poultry operations have sensitive receptors within 400m of the site boundary. The site has no history of substantiated noise complaints.

The Table below gives location and direction of all sensitive receptors.

Receptor Name	Description	Distance	Orientation	National Grid Reference
Dwelling	Residential	387m	NE	343158,238178
Dwelling	Residential	253m	SE	343060,237521

A walk around assessment will be conducted to establish possible sources of noise emissions, and consideration given to different operations occurring during the whole of the production cycle.

Noise Management Plan

The main possible noise sources/operations are listed below:

1. Ventilation Fans
2. Feed Deliveries
3. Feeding Systems
4. Fuel Deliveries
5. Alarms Systems
6. Bird Catching
7. Clean out Operations
8. Maintenance + Repairs
9. Set up and Placement
10. Standby Generator testing

A table listing these sources with measures to control/reduce noise emissions is listed below.
In the event of a complaint a report would be filled in (example attached)

The measures given in Noise plan reference the Noise Assessment document completed as part of the H1 Assessment
Other reference documents are the Emergency plan, Technical Standards and Routine Maintenance Schedule.

Noise Management Plan

Potential Noise Problem	Minimisation Techniques	In Place Y/N	Completion Date
Ventilation Fans	Noise assessed during twice daily inspections (07.00-10.00 hrs and 16.00-18.00 hrs) Large capacity roof/side mounted fans, reducing number of fans required Fans operated on an intermittent programme Regular end of cycle maintenance by qualified electrician. See routine maintenance schedule Any noisy fans isolated and electrician notified See Inspection and maintenance schedule/Technical standards See site plan	YES YES YES Yes Yes	
Feed Deliveries	Delivery lorries fitted with silencers Large capacity lorries to reduce no. of deliveries Road/track maintenance	YES YES YES	Continuous

	Time restricted if required	If required	If required
Feeding Systems	<p>Daily inspections of bin stocks to prevent augers running empty (07.00-10.00 hrs and 16.00-18.00 hrs)</p> <p>Feed bins located to reduce vehicle movements</p> <p>Internal feeders checked twice daily to ensure correct operation (07.00-10.00 hrs and 16.00-18.00 hrs)</p> <p>Regular end of cycle maintenance by qualified electrician. See Inspection and maintenance schedule/Technical standards</p>	<p>YES</p> <p>YES</p> <p>YES</p> <p>YES</p>	
Fuel Deliveries	<p>Time restricted if required</p> <p>Large capacity vehicles used</p>	<p>If required</p> <p>Yes</p>	<p>If required</p>
Vehicle movements	<p>Speed restriction on site 10mph</p> <p>No idling engines or reversing warnings</p> <p>Vehicles regularly maintained</p> <p>Movements routed away from receptors as far as practical</p>	<p>Yes</p> <p>YES</p> <p>YES</p> <p>YES</p>	
Alarm Systems	<p>Use of pagers or mobile phones</p> <p>No audible alarms on site</p>	<p>YES</p> <p>YES</p>	
Bird Catching	<p>Catch teams fully trained and advised of need to keep noise to a minimum ie no shouting or</p>	<p>YES</p>	

	<p>playing of loud music.</p> <p>Crates to be handled carefully prior to house entry</p> <p>Lorries scheduled to minimise duration of catch</p> <p>Doors operated for entry and exit of forklift</p> <p>Lorries parked as close as possible to doors to reduce forklift travel</p> <p>Screen curtains fitted to lorries</p> <p>See Inspection and maintenance schedule/Technical standards/Key responsibilities</p>	<p>YES</p> <p>YES</p> <p>YES</p> <p>YES</p> <p>YES</p>	
Clean out operations	<p>Litter removal during normal working hours (07.00-18.00 hrs)</p> <p>Trailers parked as close as possible to doors to reduce loader travel</p> <p>Large trailers used to reduce traffic</p> <p>Washing done during normal working hours 08.00hrs - 18.00hrs. See Inspection and maintenance schedule/Technical standards/Key responsibilities</p>	<p>YES</p> <p>YES</p> <p>YES</p> <p>YES</p>	
Maintenance/Repair	<p>During normal working hours (07.00-1800 hrs excepting emergencies/breakdown</p> <p>Routine end of cycle servicing. See Inspection</p>	<p>YES</p> <p>YES</p>	

	and maintenance schedule/Technical standards/Key responsibilities		
Set up/Placement	Normal working hours 08.00hrs - 18.00hrs. See Inspection and maintenance schedule/Technical standards/Key responsibilities	YES	
Standby Generator	Test run weekly, typically 10.00am on Mondays. Housed in acoustic jacket. See Inspection and maintenance schedule/Technical standards/Key responsibilities See site plan	YES	
Noisy operations	Sited as far as practical to be screened by other buildings and woodland.	YES	

Signed

Date

Review Date

Key Responsibilities

Task	Staff position responsible
Noise assessments	Manager
Ventilation fans	Site Supervisor/Maintenance team
Roadway maintenance	Manager
Vehicle maintenance	Manager/Mill Transport Manager
Daily feed bin inspections	Site Supervisor/Stockman
Internal feeder checks	Site Supervisor/Stockman
Overseeing deliveries	Site Supervisor/Stockman
Overseeing bird catching	Site Supervisor/Stockman
Overseeing cleanout operations	Site Supervisor/Stockman/Manager
Alarm system/standby generator testing	Site Supervisor/Stockman

Monitoring Procedure

No monitoring currently undertaken. If substantiated complaints are founded then monitoring to take place on site to identify source of issue immediate action to be taken to minimise / rectify Source.

Noise Complaint Form

Installation to which complaint relates	Date received	Reference number
Name and Address of Caller		

Telephone Number	
Location of caller to Installation	
Time and Date of complaint	
Date/Time and Duration of Noise	
Callers description of Noise	
Other comments from caller	
Weather conditions	
Wind direction/Speed	
Any previous complaints relating to this noise	
Any other comments	
Other information	
Potential source of noise	
Operations being carried out at time of complaint	

Follow up. Date/Time caller Contacted			
Action Taken:			
Amendments required to plan			
Completed By:		Signed:	

Noise Management plan to be reviewed annually or following a complaint.

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