

Site Management Systems

163407/SMS

1.0 MANAGEMENT

1.1 The Operator will have a site-specific Environmental Management Systems. Within the systems, the site will operate in accordance with the following management systems, including but not limited to:

- Register of Environmental Effects;
- Operational Plan (OP);
- Dust Emissions Management Plan;
- Noise Management Plan;
- Spill Response Plan;
- Restoration Plan;
- Closure and Aftercare Management Plan;
- Accident Management Plan;
- Site and Equipment Maintenance Plan; and
- Complaints procedure.

1.2 The Plans will set out the following information:

- Environmental Policy
High level policy document outlining the Operator's commitment to the laws, regulations, and other guidance concerning environmental issues.
- Register of Environmental Effects
Standalone document detailing the aspects and impacts in a risk-based profile for all site specific potential emissions. This would come from the site specific.
- Operational controls and responsibilities including method of works
This forms part of the site-specific Method Statement and Risk Assessment and read in conjunction with all of the management plans. Operational controls and waste storage are shown in the Operational Plan, Restoration Plan and Aftercare Management Plan. Climate Change Adaptation Planning document will form part of the operational plan and supporting risk assessment.
- Site Infrastructure plan
Series of plans detailing site infrastructure, vulnerable locations, drainage, and utilities.
- Site and equipment maintenance regime
All mobile and handheld equipment, belonging to the Operator, is maintained in accordance with manufacturers recommendations. There is a maintenance register and daily checklist, which will be used at the site.
- Accident prevention / management plans and procedures
These include the spill response plan and contingency procedures in the event of an accident including specific accidents, such as equipment breakdowns, flooding and vandalism. Contingency plans for minimising the impact on the environment from accidents will be included in this plan.
- Complaints procedure
The Operator has a complaints procedure, which can be implemented at the site. As part of the procedure, there is a complaints proforma which details the complaint, complainant, corrective and preventative actions.
- Staff competence & Training
Staff training and qualifications will be recorded, updated and reviewed in accordance with the Operator's internal systems. It can be directly transposed to a site-specific level.

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- Record keeping
Records will be kept in accordance with the Permit requirements. All records will be kept on site and a copy kept at the Operator's main office.
- Review process (ongoing review of the Management System)
There will be yearly review of both the site-specific management plans. Following an unforeseen event or complaint, the systems will be reviewed.

1.3 The site will clearly establish and monitor performance for key objectives, this includes, but is not limited to:

- Material and waste compliance;
- Incidents and complaints by category; and
- Non-conformances.