

Cory IMS Manual



CORY

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1.0 Context of the Organisation

1.1 Cory

Cory is one of the UK's leading resource management, recycling and energy recovery companies. We operate one of the largest Energy from Waste facilities on the banks of the River Thames in London, creating reliable, sustainable, energy. Our unique river-based infrastructure facilitates our resource handling activities and the transportation of London's residual waste on our fleet of barges. Cory's infrastructure includes transfer stations, municipal recycling facilities, household recycling centres, in-house barge repair facilities and third-party ship repairs.

The Offices located at Dominion Street are the Head Office for Cory housing its support functions (Legal, Finance, HR, CEO and the directors).

Internal and external issues, interested parties and compliance obligations that relate to the site operations will be identified in the business risk assessment process and on the Interested Parties spreadsheet (IMS-RC-01a) and Compliance Obligations register (IMS-RC-01b). This will be reviewed, as a minimum, on a biennial basis or following any significant changes to the Company and/or site, to ensure that it remains up to date and in line with the current corporate policies and objectives.

The business risk assessment process helps to inform the Business Plan and identify areas for improvements on sites in accordance with the IMS and its associated policies and procedures.

Group Structure Diagram

Cory is the trading name of Cory Environmental Holdings Limited (CEHL) and its subsidiaries:

- Cory Environmental Limited (CEL);
- Riverside Resource Recovery Limited (RRRL);
- Riverside Thames Limited (RTL);
- Cory Ship Repair Services (CSS).

The following describes the operational structure of Cory:

1.2 Cory London Operations (CLO)

Cory London Operations (CLO) undertake the operation of:



TRANSFER STATIONS

Incorporates six Cory Environmental Limited (CEL) waste transfer stations within London:

- Barking;
- Cringle Dock;
- Northumberland Wharf;
- Pensbury Place;
- Smugglers Way;
- Walbrook Wharf.

LOGISTICS

Incorporates Cory Ship Repair Services at Gravesend, the Riverside Thames Limited (RTL) Barge Yard at Charlton, and the Lighterage operations for Cory and Tilbury Dock (berth 22).

The range of services offered by Cory London Operations includes, but is not limited to:

- Bulking Up Facilities;
- Transfer Stations;
- Material Recycling Facilities;
- Education Centre;
- Re-Use;
- Operation of Household Waste Recycling Centres (HWRC);
- Maintenance and repair of Cory fleet and tugs;
- Maintenance and repair of Third Party vessels;
- Fleet inspections;
- General fabrication;
- Engine overhauls;
- Export of Incinerator Bottom Ash from RRR to Tilbury Dock for processing;
- Riverside container handling and logistics.

1.3 Riverside Resource Recovery Limited (RRRL)

Riverside Resource Recovery Limited operates an Energy from Waste Facility in the London Borough of Bexley. The facility accepts general municipal waste from the following:

- Western Riverside Waste Authority;
- The London Borough of Bexley;
- The London Borough of Tower Hamlets;
- City of London;
- Commercial Customers.

The range of services offered by RRRL includes, but is not limited to:

- Energy from Waste Facility;
- Export of electricity to the National Grid;

- Flue gas treatment and Air Pollution Control;
- Maintenance and repair at RRR and Tilbury Dock (berth 22).

2.0 Scope of the Integrated Management System

The Integrated Management System (IMS) applies to all Cory sites and conforms to the requirements of:

- ISO 9001:2015 - the International Standard for Quality Management Systems
- ISO 14001: 2015 - the International Standard for Environmental Management Systems
- ISO 45001:2018 - the International Standard for Occupational Health and Safety Management Systems.

All information relating to the IMS system can be found on the company's internal 'IMS' SharePoint site. This includes policies, roles and responsibilities, documented procedures and record control.

The scope for individual locations can be found in section 4.0 Site Specific Annexes.

3.0 Integrated Management System

General System Requirements

The IMS is an integral part of general business management. The IMS is based on proven management principles and practices and is an organising framework that is continually monitored and periodically reviewed in response to changing internal and external factors. The system is documented to consolidate controls, assist communication and implementation, and to facilitate auditing and review. Every individual is responsible for improvement.

The core system is based on 5 principles:

Principle 1 – Leadership and worker participation:

Establishing clear Quality, Environmental and Health & Safety Policies (as displayed on the notice boards at all locations, IMS SharePoint page for employees, and the company website for interested parties) are the focus of the IMS. Top management and employees are committed to achievement of the policies through leadership and worker participation.

Principle 2 – Planning:

A comprehensive plan of action is established to determine and assess risks and opportunities to support the achievement of various Policies, Contracts and Licences.

Principle 3 – Support and Operation:

Top management provides the resources, including human and financial resources, for effective management. The IMS includes systematic implementation of controls and procedures and the application of required resources.

Principle 4 – Performance Evaluation:

Activities are continuously monitored, measured, analysed and evaluated to gauge performance and the effectiveness of controls. Recorded results are communicated as applicable. Direct (corrective) action is taken where necessary.

Principle 5 – Improvement:

The IMS is reviewed and continually improved with the aim of continually improving the management system and overall performance.

3.1 Compliance Obligations (IMS-MP-01)

This procedure provides a practical means of identification and access to applicable compliance obligations, including those related to its contractual obligations, environmental aspects and health and safety hazards. Applicable legislation that applies to the actual or potential environmental, health and safety hazards of the organisation can include national, regional and local laws. The legal requirements will be interpreted for their application to the activities, products and services provided. The procedure aims to provide understanding and compliance to manage incidents, emergencies and changes that may impact compliance.

Defines responsibilities for identifying relevant compliance obligations and communicating information internally to provide an awareness of compliance obligations. The principal aim of risk assessment, internal audit, monitoring, measurement, analysis and evaluation and the management review procedures, is to maintain the effectiveness of procedures for understanding and fulfilment of compliance obligations.

3.2 Risk Assessment, Hazard Identification and Determining Controls (IMS-MP-02)

This procedure explains how sites can identify safety hazards and environmental aspects associated with the organisations operations, products and services, in an ongoing and proactive way. Consideration will be given to how work is organised, social factors, and hazards arising from equipment, machinery, materials and substances, and human factors. It gives directions on how and where to look for hazards and aspects, including routine and non-routine tasks under normal operating conditions and abnormal conditions such as start-up, shutdown and maintenance, and potential emergency conditions, taking into account planned or new developments that can impact on the environment due to pollution or use of natural resources, or the safety of those throughout the process, and helps to prioritise action to reduce these risks. Significant impacts can also occur in the area of direct control and in the sphere of influence exerted over contractors/suppliers and, to a lesser extent, customers.

This procedure includes a practical risk-based methodology for scoring the relative significance of the hazards on different areas/individuals they are likely to affect. This facilitates and prioritises the setting of improvement plans. The process takes into consideration how the tasks/activities are designed and who/what may be affected to ensure adequate controls are in place to eliminate or manage the risk to an acceptable level. Those elements with the potential to cause the greatest risk to occupational health and safety or cause significant impact on the environment are determined as 'high risk'. The procedure dictates the documenting of the significant hazards and environmental aspects, with details of how these are mitigated using the hierarchy of control. The overall aim is to minimise health, safety and environmental risk.

Participation of workers is a key element of the process to ensure that all those involved in the organisations' operations understand that risk assessment is a proactive measure, undertaken prior to an activity commencing, or when changing an activity, and that they take ownership of the assessment of risk and flagging of hazards, which is essential to mitigate residual risk.

3.3 Improvement Plans (IMS-MP-03)

Improvement plans are used to meet the policy commitments for legal compliance, contractual obligations, prevention of pollution, reduction of risk and demonstrate continual improvement of the IMS. Implementation of objectives and targets is co-ordinated in improvement plans that define responsibility and timeframes for completion. Improvement plans will be measurable where practicable. Objectives and targets are established in all relevant functions and must be compatible with overall business objectives. The Executive Leadership Team (ELT) are responsible for ensuring adequate personnel and other resources are made available for the establishment and achievement of the targets.

To ensure that objectives and targets are realistic and achievable, managers consider a wide range of issues and information when establishing and reviewing objectives, including:

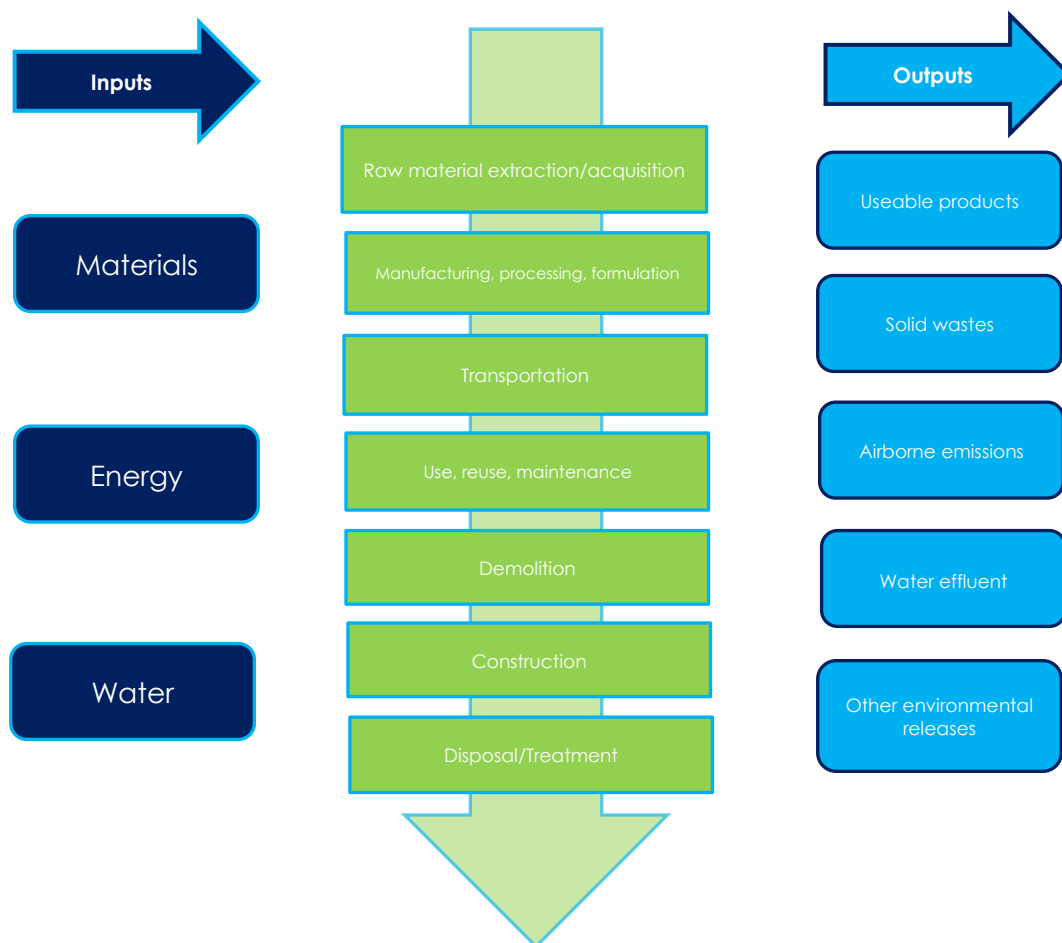
<ul style="list-style-type: none">• Legal requirements• Significant H&S hazards• Significant environmental aspects• Industry best practice• Technical options• Financial resources and constraints• Results of breaches, incidents and emergencies	<ul style="list-style-type: none">• Results of audits• Operational requirements• Business requirements• Policy commitments• Views of interested parties• The lifecycle perspective of any changes
--	--

Lifecycle perspective will only be considered where Cory have the necessary control and influence over the change and will be recorded on the individual improvement plan as appropriate.

The improvement plans act to co-ordinate the targets, activities, resources and monitoring to achieve the overall improvement objective within a defined time frame. The plans are reviewed during audits and management review meetings.

Lifecycle

The below diagram highlights the environmental aspects that will be used to assess the impacts associated with a change to a service that Cory provides. As per the management procedure IMS-MP-03 Improvement Plans and IMS-MP-08 Operational Control, Cory may not have control or influence over all elements of the lifecycle and will therefore only be able to assess those impacts it has direct control and influence over.



3.4 Resources, Competency and Awareness (IMS-MP-04)

Management Responsibilities:

Top management, for the purposes of the IMS, are defined as the Executive Leadership Team (ELT). Their responsibilities include regular attendance at the ELT monthly meetings and ensuring that adequate resources are provided to support the IMS.

At site level, the Site Manager is responsible for the running of the contract and site operations. They must be fully conversant with all compliance obligations and make sure that all services are completed as required, ensuring all works are undertaken in accordance with company policies and procedures, as per the IMS. Meeting these requirements may be undertaken by the Site Manager themselves or delegated to other employees or support functions, including (but not limited to):

- Supervisors;
- Fitters;
- Administrators; and
- Operatives.

Support Functions

At all times the contract and site operations are assisted by a number of support functions; these include (but are not limited to) the following:

HSEQ Assurance Team: Advise on issues relating to the environment (including site licensing) and health & safety. Aid in the implementation and running of the IMS system, including the internal auditing function.

Finance Department: Undertakes the financial accounts in relation to the running of the contract (i.e. invoicing, purchasing). Develops finance reporting procedures, sets spending Authority Limits, control spending via the Capex system and maintains the Asset Register.

Legal Department: Involved in the tender process and review of any new contracts. Supports the planning and development team with any new acquisitions or projects.

Planning & Development Department: Undertakes any function with regards to Cory's ownership and/or tenancy of land and processes undertaken on that land. Instrumental in amending the function of existing land/process or obtaining additional land/process. Involved in the review and planning process for any projects within the Group. Undertakes the tendering process to win a contract, assists with the start-up of all new contracts and is involved in all new projects.

Human Resources: Develops HR procedures to ensure compliance with employment law. Undertakes the wages for all staff employed by the Group. Aids in employment matters (i.e. recruitment, disciplinaries, dismissals, redundancies, promotions). Maintains employment records and assists with training.

IT Department: Ensures that electronic system used on site is maintained. Assists in the purchasing of new electronic equipment (i.e. computers, printers). Manages cyber-security risk on Company devices.

Resource Management on Site

Human Resources

All site staff are subject to training and assessment/monitoring to ensure they are competent in undertaking the duties required. This is through a staged process as follows:

Recruit: Advertise and recruit appropriately for the position ensure qualifications and experience meet the criteria required to do the job. All recruitment is undertaken in accordance with HR policies and procedures.

Training: Complete full induction pack with new starter, issue with uniform and personal protective equipment as needed and train to a level of competence in doing the task required to understand work methods.

Assess/Monitor: Monitor the individual's performance; provide more training if required or if job type/position/duties or tasks change.

Appraise/Review: Annually review the individual through either a training review process or through an annual appraisal system.

The human resource provision is subject to regular review to ensure that the budgeted requirement is of a level to undertake the duties required in the contract and/or sufficiently skilled to provide all relevant services. This may be undertaken in conjunction with Top Management for management and supervisory purposes.

Infrastructure

Plant Maintenance: This is undertaken in accordance with relevant UK legislation ensuring that all plant is certified fit and proper for use, subject to appropriate internal/external testing and maintained in accordance with the manufactures guidance. All mobile plant is subject to daily pre-use checks, ensuring that all defects are reported and repaired within an appropriate timescale. Only maintenance staff are able to advise on when plant should and should not be used and their decision is final.

Stock: Managers are responsible for ensuring that they and their direct reports have adequate equipment to undertake their duties and that there is sufficient availability of stock. All managers and nominated support staff have the authority to purchase up to a defined limit as per Finance procedures.

Information Technology: This is provided by the IT Department and includes suitable back-up depending on the nature of the information being managed. Software and Hardware equipment is purchased through the IT Department to ensure compatibility and suitability.

3.5 Management Reviews (IMS-MP-05)

Top management shall review the continuing suitability, adequacy and effectiveness of the IMS throughout the year. The Executive Leadership Team review will include opportunities for improvement and the need to change associated IMS procedures and documentation. Management Review meetings will also be held at least once annually with site management and may be held more frequently if necessary.

Records of management reviews are to be retained in the form of agendas, minutes and power point slides.

3.6 Monitoring, Measurement, Analysis and Evaluation (IMS-MP-06)

All processes as deemed necessary to meet compliance obligations are managed and therefore subject to monitoring and measurement. This is undertaken both internally and externally and can be both proactive and reactive.

Internally: Reviews are undertaken by management, site staff and the relevant department including, but not limited to, the following:

- Supervisor checks of Operational Staff (daily checks);
- Manager / Supervisor / Administrator will monitor Supervisor checks; and
- Internal Auditing personnel will review these checks along with other processes / improvement plans / contractual requirements, in-line with the Audits procedure (IMS-MP-10).

(It should be noted that the Manager/Supervisor/Administrator cannot review/monitor their own department/procedures).

Externally: Reviews can be undertaken by various organisations, for example:

- Environment Agency;
- Health & Safety Executive;
- Certification Company (i.e. NQA); and
- Customers.

Findings of analysis will be evaluated and communicated by the relevant department depending on the reporting requirement.

Procedures have been established to ensure that key operational characteristics that can have a significant impact are monitored and measured on a regular basis. Information shall be documented on performance monitoring, relevant operational controls and compliance with the objectives and targets.

Performance will be reviewed during audits and Management Review meetings.

3.7 Communication (IMS-MP-07)

Effective communication with regards to the IMS has been established between all departments, functions and levels to ensure:

- Understanding of policies, significant hazards/aspects and their associated controls, and improvement plans;

- Feedback of operational experience and performance to management, including results of incident investigations; and
- Relevant external documentation from interested parties are received, documented and responded to.

Decisions are recorded for all external communications related to significant issues. Requirements for complying with the IMS and relevant compliance obligations are communicated to contractors through the site rules. With regards to reporting externally on the Companies significant environmental aspects, Cory choose to publish relevant performance data in various external reports including the monthly emissions reports in relation to the Riverside Energy from Waste Facility. Where appropriate performance data is provided externally to our customers in line with contract requirements.

3.8 Operational Control (IMS-MP-08)

Operational Planning and Control

Management procedures and/or work instructions are established for all activities relating to the IMS to ensure that processes are carried out in a controlled way to meet compliance obligations. Planned changes to operations will be reviewed by Site and Senior Management and existing procedures amended or new procedures created as needed.

Externally controlled services will be controlled using contracts and the contractor management procedure to ensure compliance obligations are met at all times.

Design and Development Planning

Design and development is applicable to bids for waste contracts, major changes to sites, new developments and any other projects that fall under legal requirements such as CDM, in accordance with the Delegated Authorities Procedure.

Services provided under Local Authority contracts specify the controlled conditions under which services will be provided.

Tenders/bids

The tendering process is undertaken in house with the use of consultants where required. The bid team will be made up of representatives from various departments across the Company, depending on the nature and scale of the bid. This team is responsible for the whole process; from reviewing the OJEU Notice for Tender releases; to expressing an interest; pre-qualification questionnaires; reviewing the tender documents (invite to tender); putting together a bid.

Tenders will be discussed with the Executive Leadership Team during Management Review meetings and final tenders documents are reviewed and approved by senior management prior to submission.

Purchasing

All purchasing is carried out in accordance with the procurement process using approved suppliers, details of which are held by the Finance Department. Where it is found that a company has not offered a good product/service, these should no longer be used, and their details should be put on hold/removed from the ordering system and where possible a note should be made for the reasoning behind not using that supplier in the future.

For all goods/services a purchase order must be raised. These can only be signed off by site employees with the relevant authority limits to do so.

Upon receiving the product/service invoice/delivery note(s), the goods should be inspected and if there is found to be a problem, the supplier should be contacted, and arrangements made to rectify the problem. The invoice and/or delivery note must be matched up with the purchase order and be signed off by the Manager with the relevant authority limit, prior to arranging for payment.

3.9 Emergency Preparedness and Response (IMS-MP-09)

Documented plans are used to summarise response details for potential non-conformances, emergency situations and incidents. The plans will be subject to periodic review and testing to ensure their adequacy. Training, procedures and/or work instruction provide the detail for how to respond to emergency situations.

There is also a Crisis Communications Summary that is used to escalate incidents and emergencies as appropriate.

3.10 Audits (IMS-MP-10)

Internal audits are conducted at planned intervals. Auditors will be selected to ensure objectivity and impartiality. The scope, audit criteria and frequency of the audit will be based on the performance of the site and the findings from previous audits.

Audits will be used to determine whether the system conforms to the arrangements for integrated management required by the standards, and that the IMS has been properly implemented and maintained. Details of audit findings will be communicated to the relevant individuals following the audit.

External Certification audits will be undertaken by a suitable UKAS accredited Certification body in order to verify our performance against the ISO Standards to which the Group subscribes.

3.11 Nonconformity and Corrective Action (IMS-MP-11)

Incidents and internal/external audits/inspections can all result in identification of issues (both positive and negative), in the form of nonconformances, defects, CAR scores, inspection reports, positive observations, opportunities for improvement etc.

All nonconformances are to be investigated to determine their root cause, using an improvement plan or specific record. These can result in working practices being reviewed and direct (corrective) and/or further (preventative) action taken to resolve issues raised. The effectiveness of the actions taken will be discussed at audits and management reviews.

At the contract start up stage or if a new process is planned/introduced, all preventative measures shall be considered, and controls put in place (i.e. risk assessments/work instructions) to minimise the potential for issues arising.

3.12 Document Control (IMS-MP-12)

All documentation within the IMS is controlled. Documentation is approved for adequacy before use, reviewed and updated as necessary. All documentation shows the current revision status. Out-of-date documentation will be removed from circulation and destroyed or marked as uncontrolled.

Documentation from external origin, necessary for the planning and operation of the IMS, will be identified and controlled by the relevant Manager. They will be responsible for ensuring that only the most up-to-date information is available.

All records within the IMS shall be appropriately identifiable, stored, protected, retained, disposed of and retrievable, as specified in the management procedure.

4.0 Site Specific Annexes:

4.1 Annex A: Barge Yard (BYD)

Site Scope

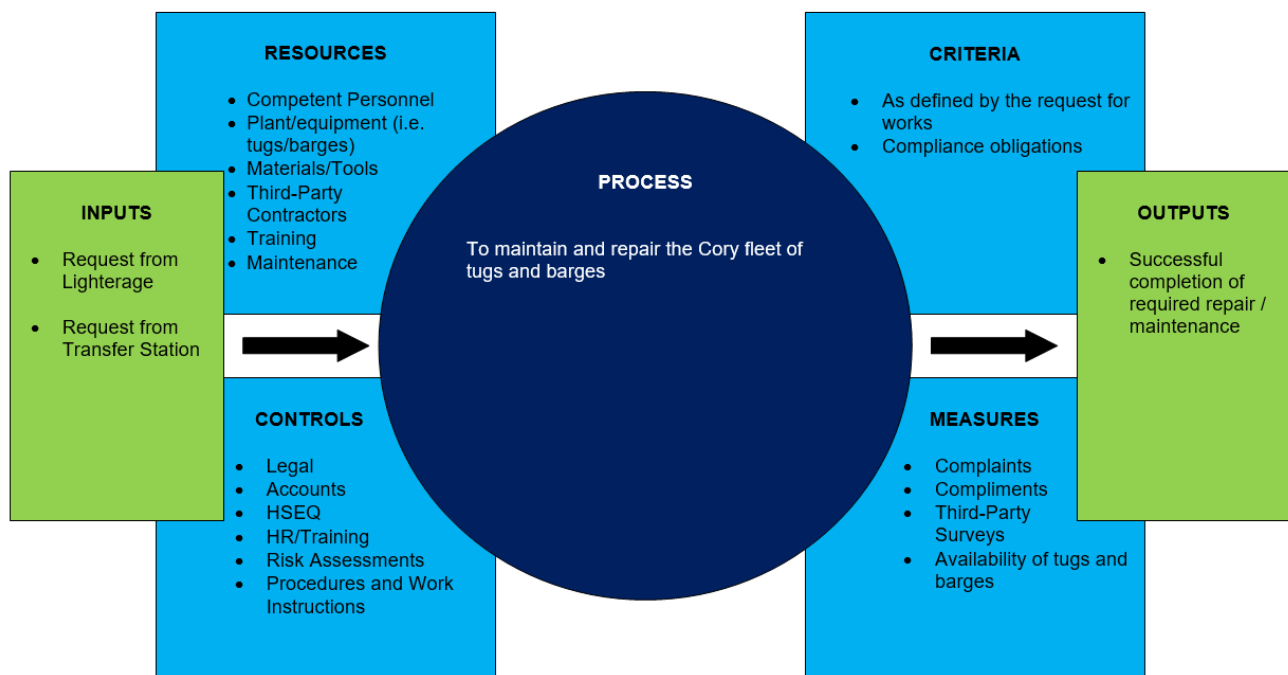
The Integrated Management System (IMS) applies to the following activities that can be carried out at the Barge Yard:

- Repair and maintain the Cory fleet of tugs and barges;
- Third-party vessel maintenance contracts;
- Berthing and docking of tugs and barges.

Work in the Barge Yard can be undertaken in the dry dock, afloat or on the foreshore.

Process Diagram

The below diagram outlines the main inputs, outputs and processes associated with the Barge Yard:



4.2 Annex B: Barking (BKG)

Site Scope

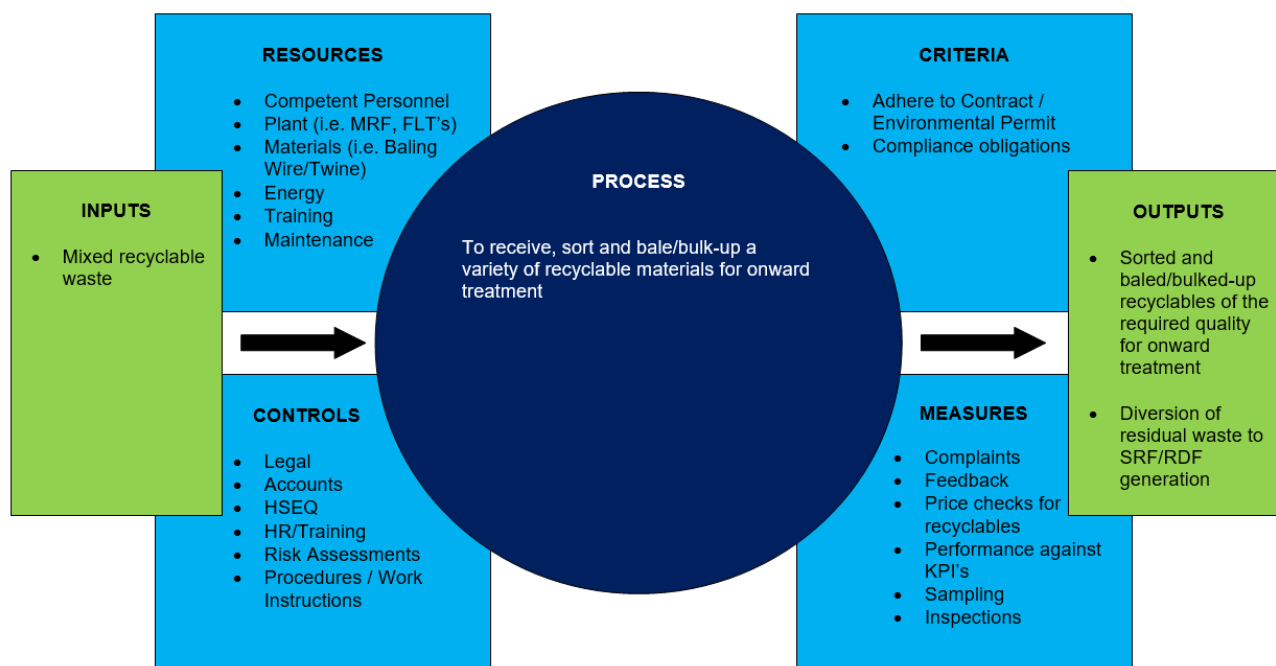
The Integrated Management System (IMS) applies to the following activities that can be carried out at Barking Transfer Station and Material Recovery Facility (operated by Cory since February 2022):

- Receipt, shredding and bulking up of predominantly commercial/industrial waste into bales of Solid Recovered Fuels (SRF) and Refuse Derived Fuel (RDF), where they are exported to energy from waste sites in the UK and Europe.
- Sorting of mixed recyclables in the Materials Recovery Facility (MRF) into separate material streams for onwards processing.
- Operation of waste bulkers for transporting waste by road.
- Maintenance and repair of existing plant, vehicles and equipment in site workshops.

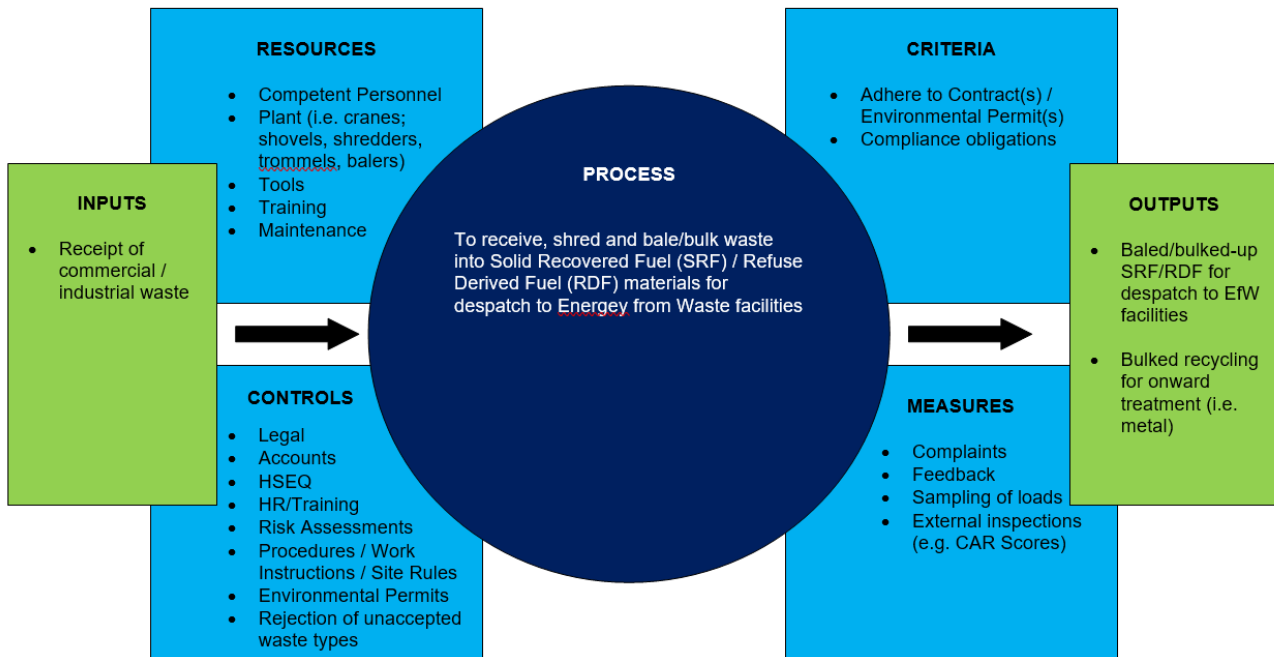
Process Diagram

The below diagrams outline the main inputs, outputs and processes associated with the Barking Site:

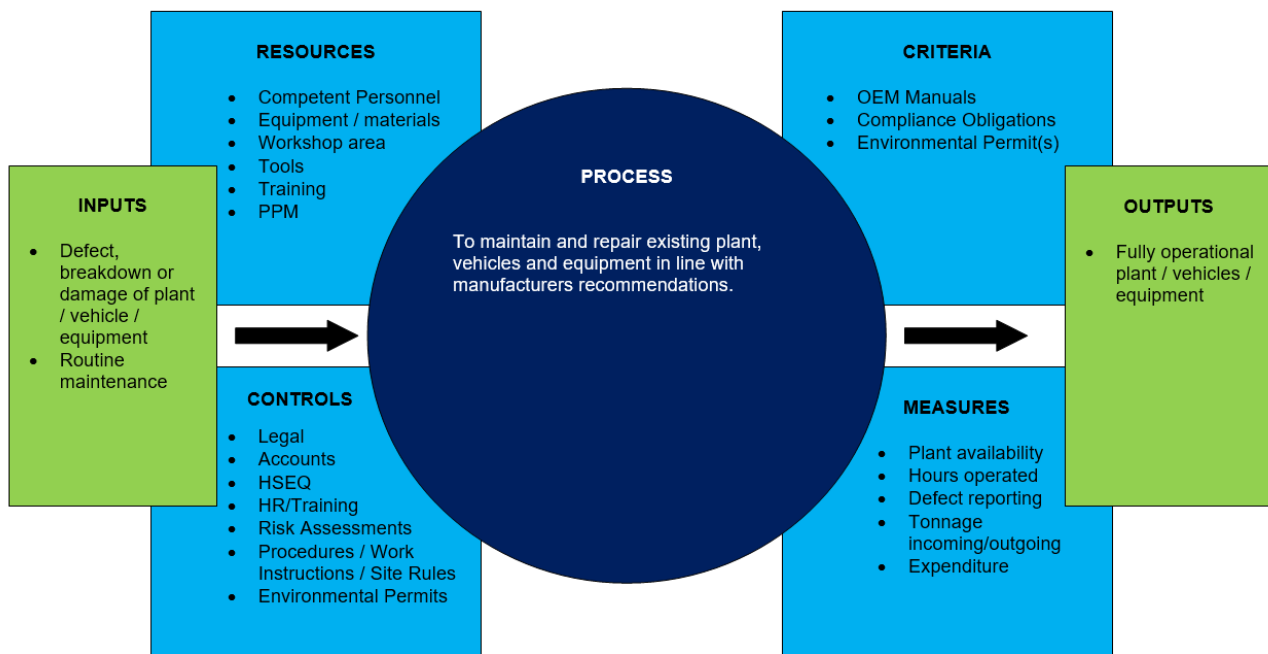
MRF



TRANSFER STATION



MAINTENANCE



4.3 Annex C: Cory Ship Repair Services (CSS)

Site Scope

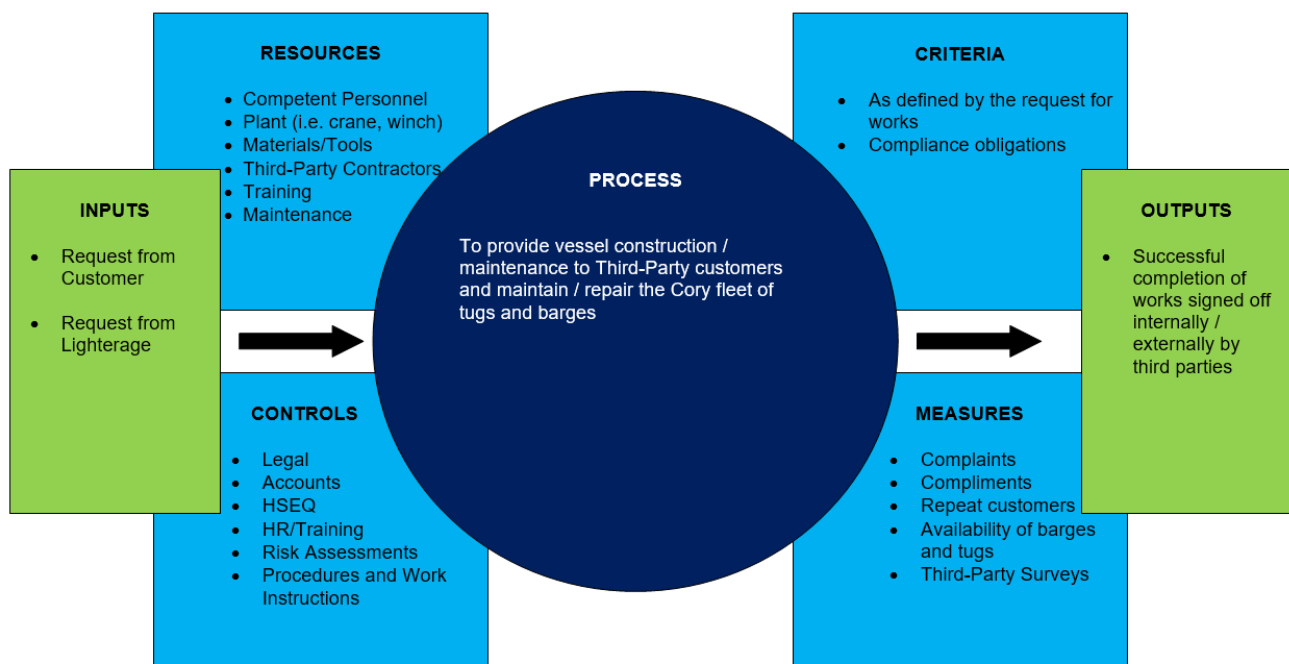
The Integrated Management System (IMS) applies to the following activities that can be carried out at Cory Ship Repair Services, Gravesend (operated by Cory since 2018):

- Repair and maintain the Cory fleet of tugs and barges;
- Third-party vessel maintenance contracts;
- Berthing and docking of tugs, barges and third-party vessels for maintenance.

CSS has two slipways where work can be undertaken on a variety of vessels.

Process Diagram

The below diagram represents the main inputs, process and outputs for Cory Ship Repair Services:



4.4 Annex D: Cringle Dock (CRI)

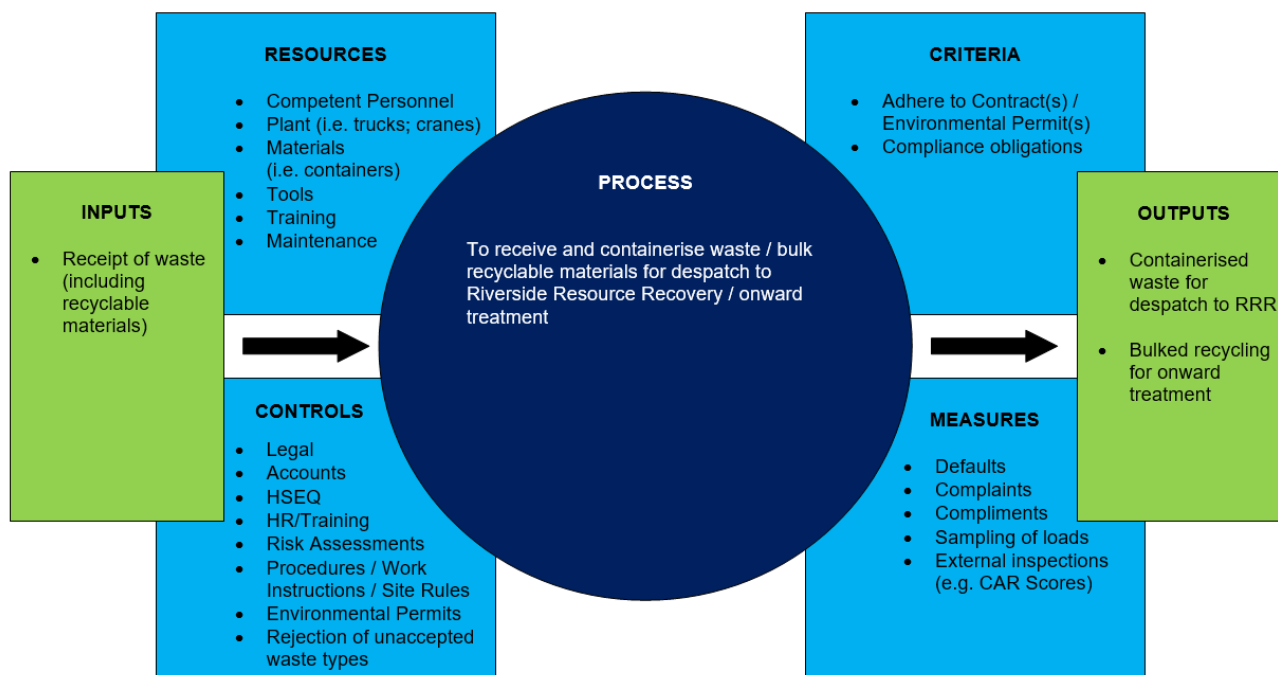
Site Scope

The Integrated Management System (IMS) applies to the following activities that can be carried out at Cringle Dock Transfer Station and Household Waste Recycling Centre (owned by the Western Riverside Waste Authority (WRWA) and operated by Cory since 2002 in line with the 30-year waste contract):

- Receipt and bulking up WRWA's refuse and commercial waste into sealed containers, where they are placed on barges and transported along the River Thames to Riverside Resource Recovery Limited's Energy from Waste Facility in Bexley;
- Receipt and bulking up recyclable waste materials for onward treatment.

Process Diagram

The below process diagram outlines the main inputs, outputs and processes associated with the Cringle Dock site:



4.5 Annex E: Dominion Street (DMS)

Site Scope

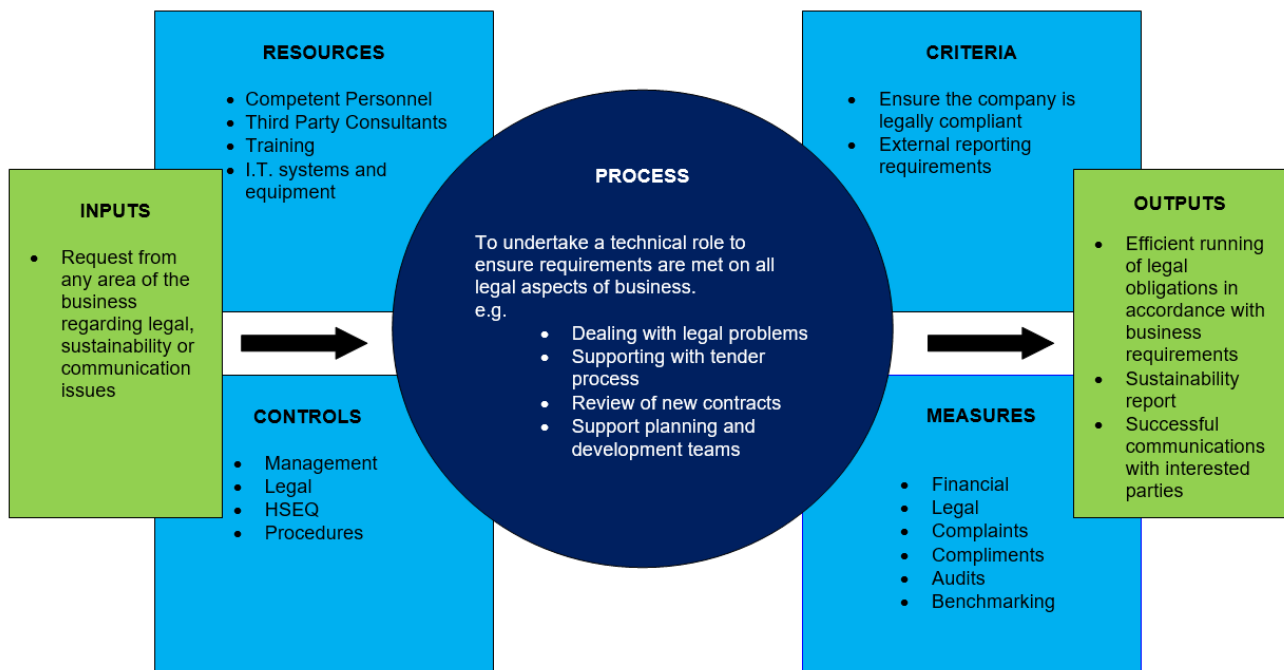
The Integrated Management System (IMS) applies to the following activities that can be carried out at Head Office:

- Legal;
- Finance;
- Systems (I.T.);
- Planning and Development;
- Human Resources;
- HSEQ Assurance;
- Communications (liaising with clients, customers and interested parties).

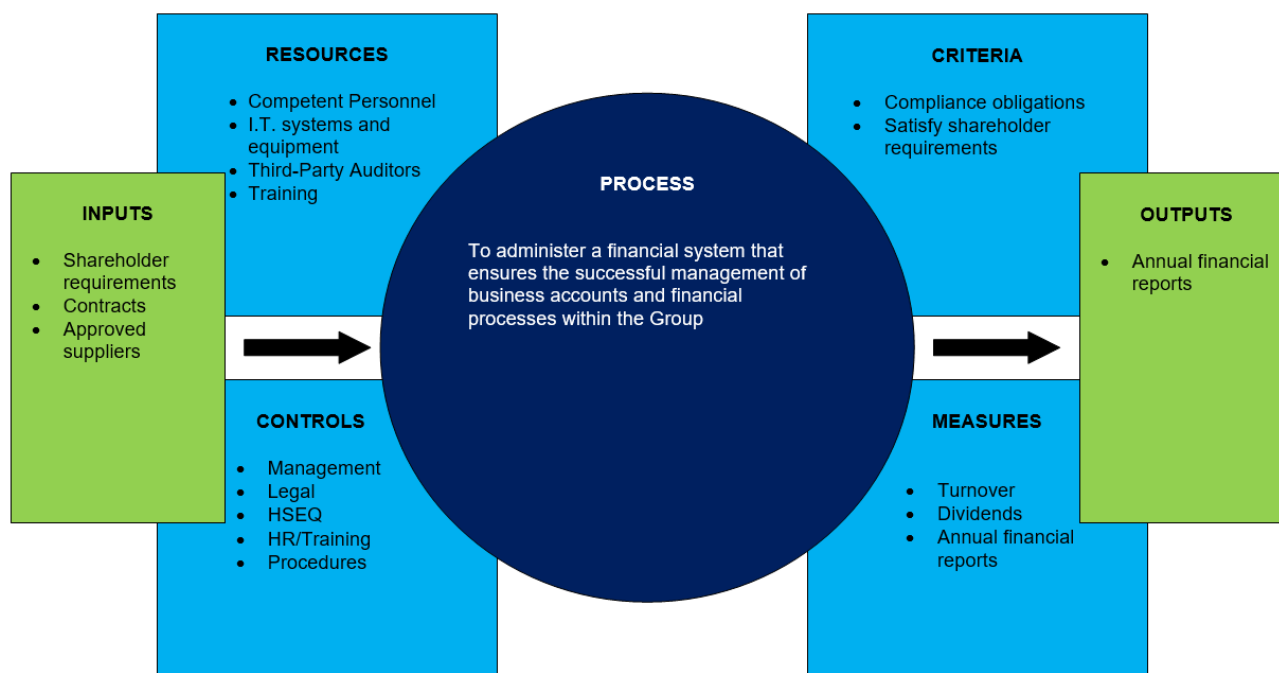
Process Diagrams

The below diagrams outline the main inputs, outputs and processes associated with the Head Office site:

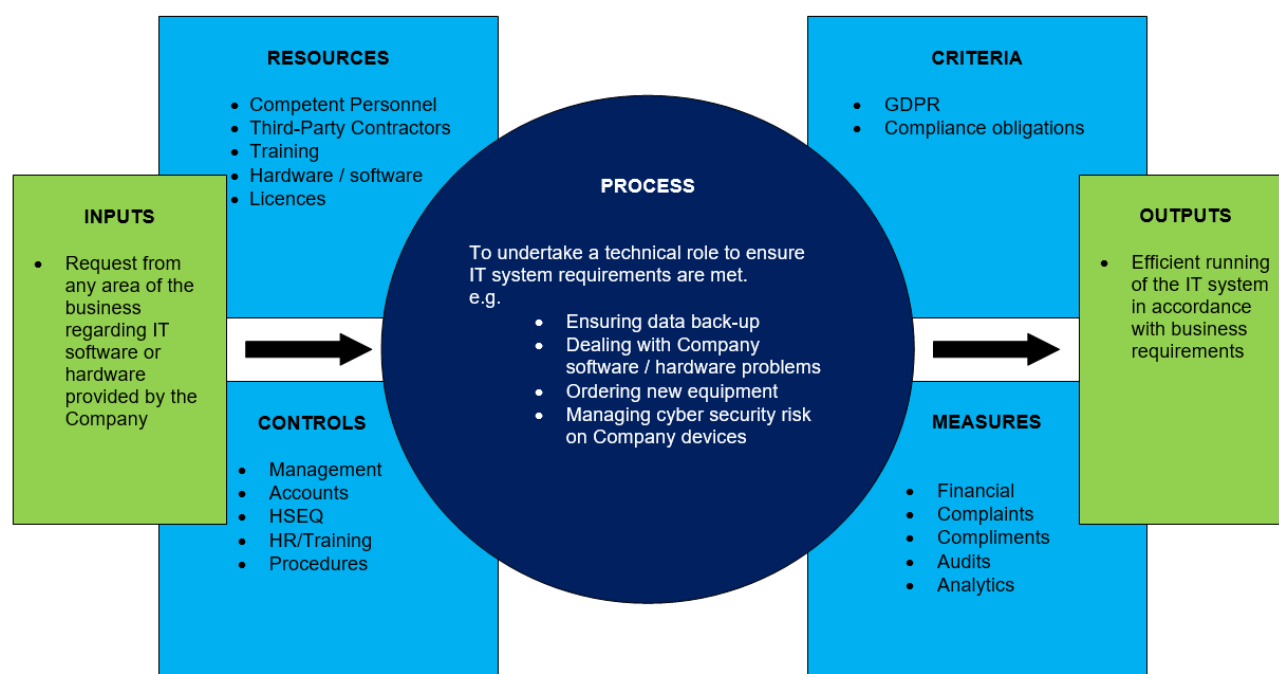
Legal



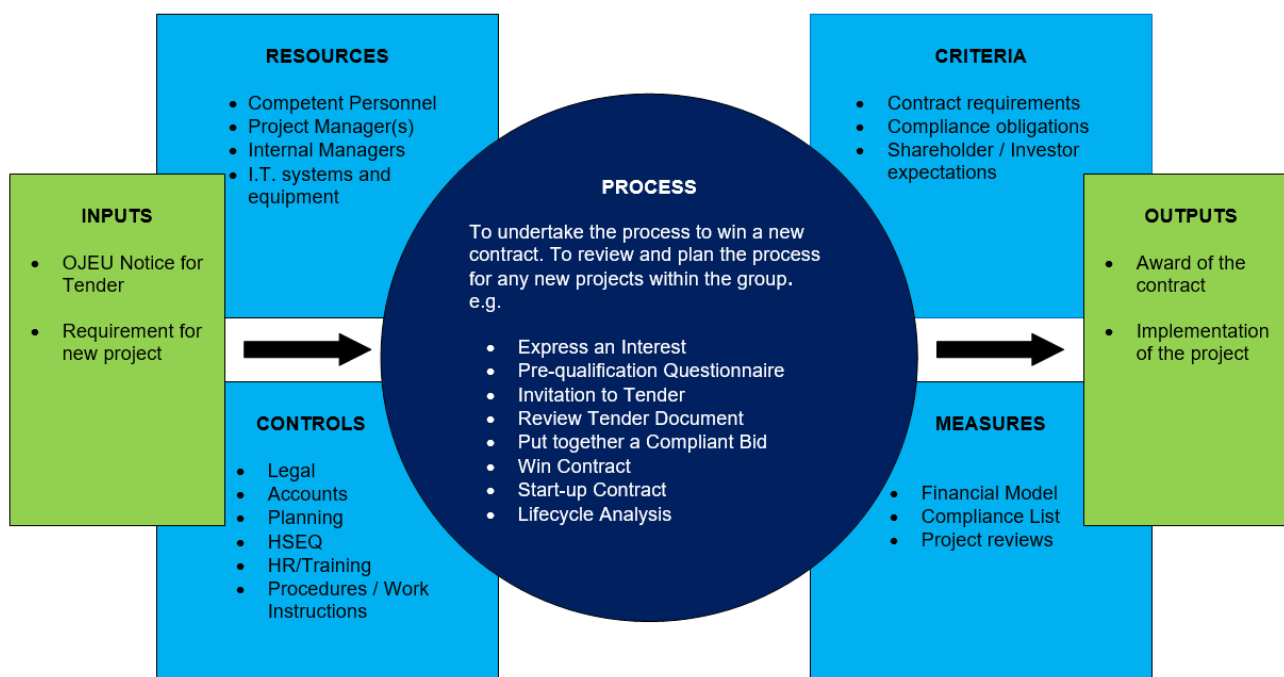
Finance



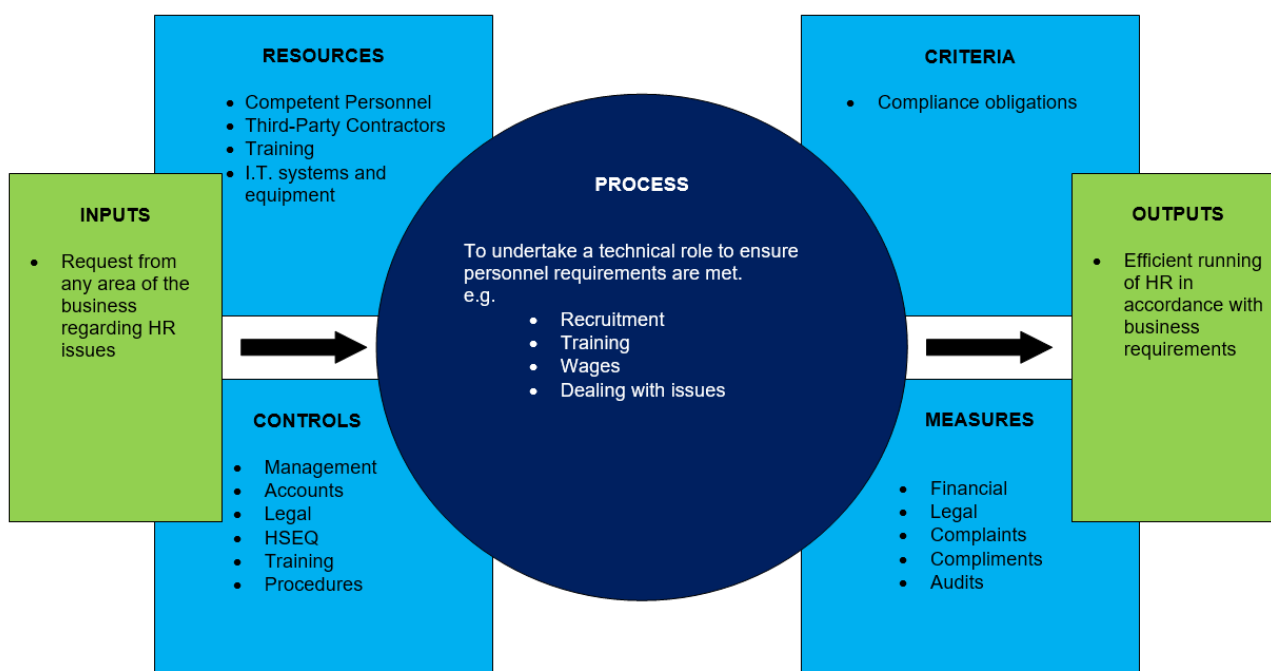
Systems (I.T.)



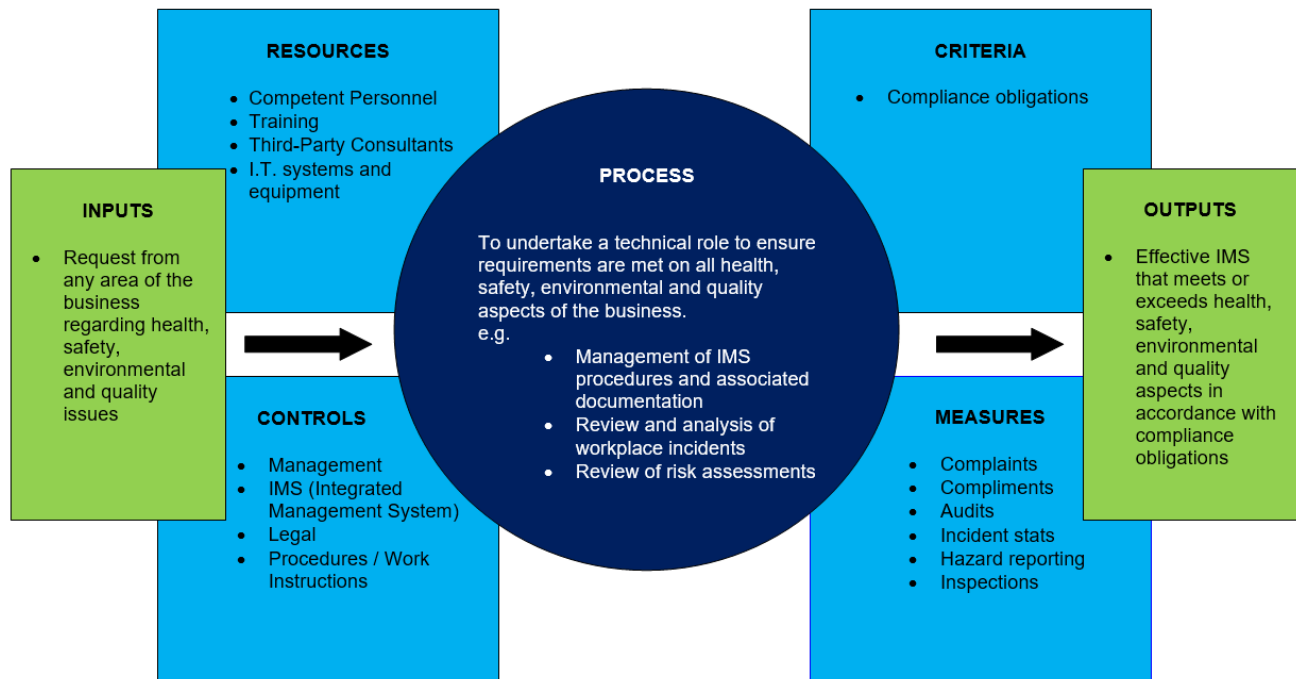
Planning and Development



Human Resources (HR)



Health, Safety, Environmental and Quality Assurance (HSEQ)



4.6 Annex F: Lighterage (LIG)

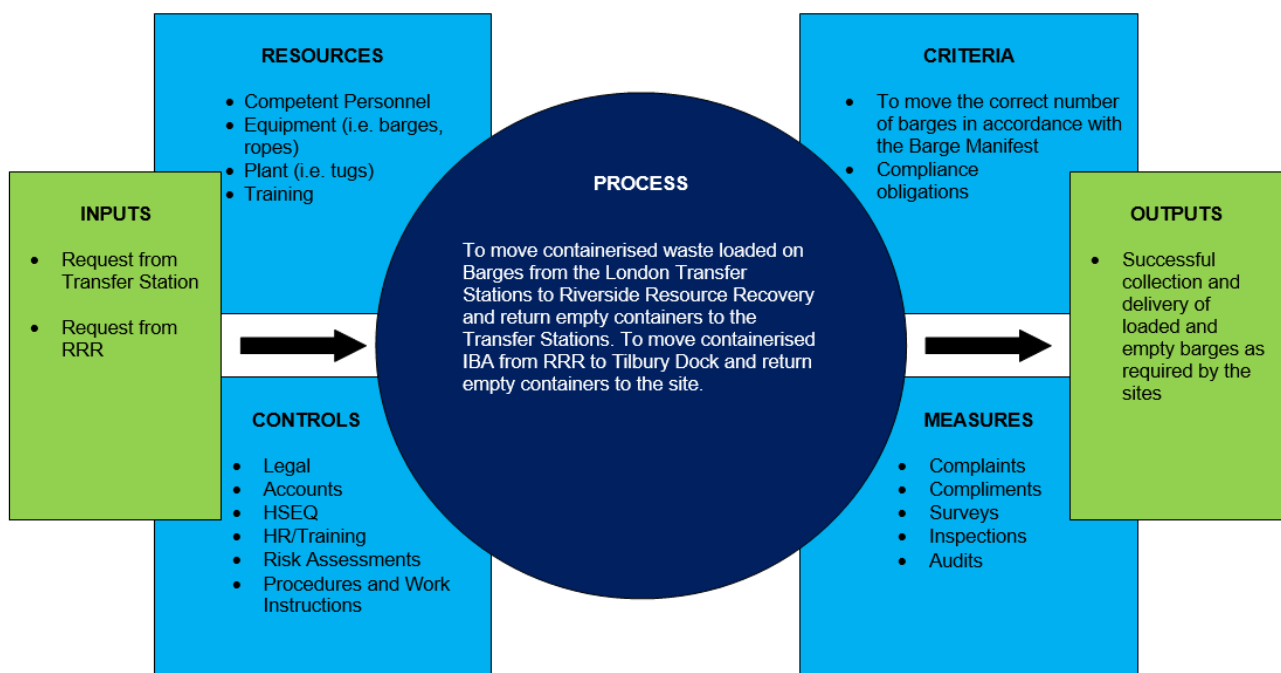
Site Scope

The Integrated Management System (IMS) applies to the following activities that can be carried out by Lighterage:

- Tug crews working on tugs moving containers on barges up and down the river between Wandsworth/Battersea.

Process Diagram

The below diagram outlines the main inputs, outputs and processes associated with Lighterage:



4.7 Annex G: Northumberland Wharf (NOR)

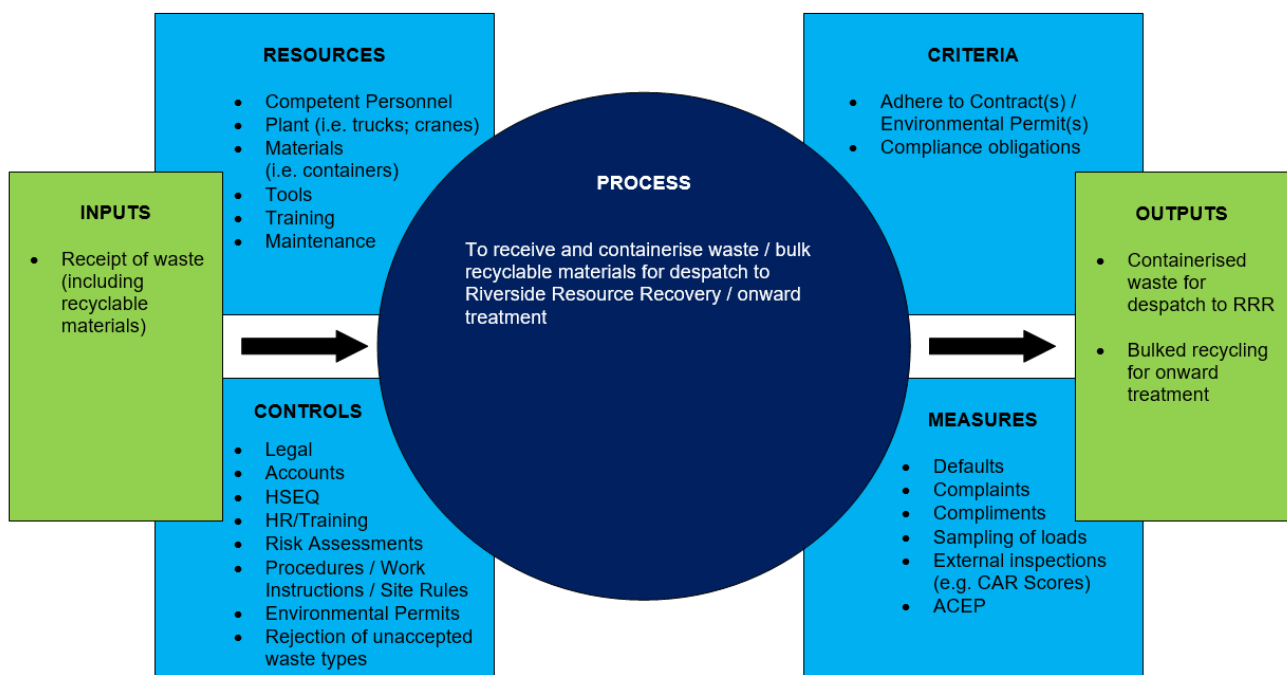
Site Scope

The Integrated Management System (IMS) applies to the following activities that can be carried out at Northumberland Wharf Transfer Station (owned by the London Borough of Tower Hamlets (LBTH) and operated by Cory since 2012; RRC operated by Cory since 2017):

- Receipt and bulking up LBTH refuse and commercial waste into sealed containers, where they are placed on barges and transported along the River Thames to Riverside Resource Recovery Limited's Energy from Waste Facility in Bexley;
- Receipt and bulking up recyclable waste materials for onward treatment.

Process Diagram

The below process diagram outlines the main inputs and processes associated with the Northumberland Wharf site:



4.8 Annex H: Pensbury Place (PEN)

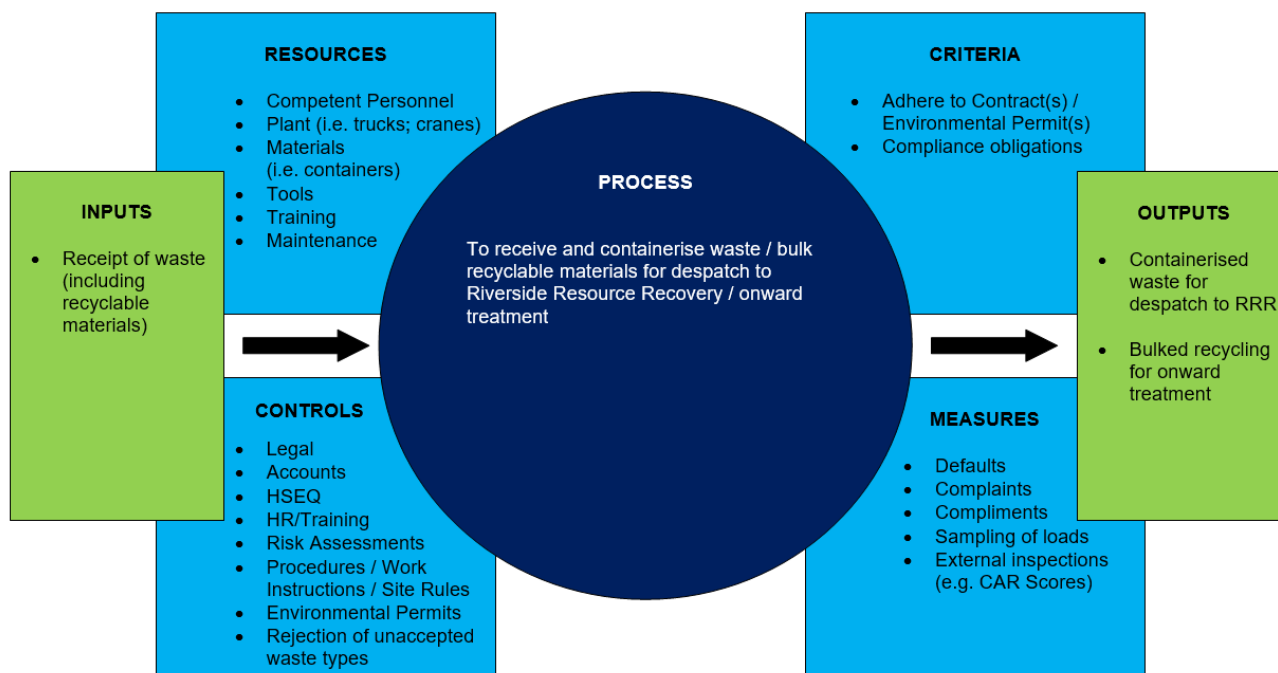
Site Scope

The Integrated Management System (IMS) applies to the following activities that can be carried out at Pensbury Place Transfer Station (operated by Cory since 2004):

- Receipt and bulking up of commercial waste and transporting it to either Cringle Dock or Smugglers Way Transfer Stations, where it is bulked up into sealed containers, placed on barges and transported along the River Thames to Riverside Resource Recovery Limited's Energy from Waste Facility in Bexley.

Process Diagram

The below diagram outlines the main inputs, outputs and processes associated with the Pensbury Place site:



4.9 Annex I: Riverside Resource Recovery (RRR)

Site Scope

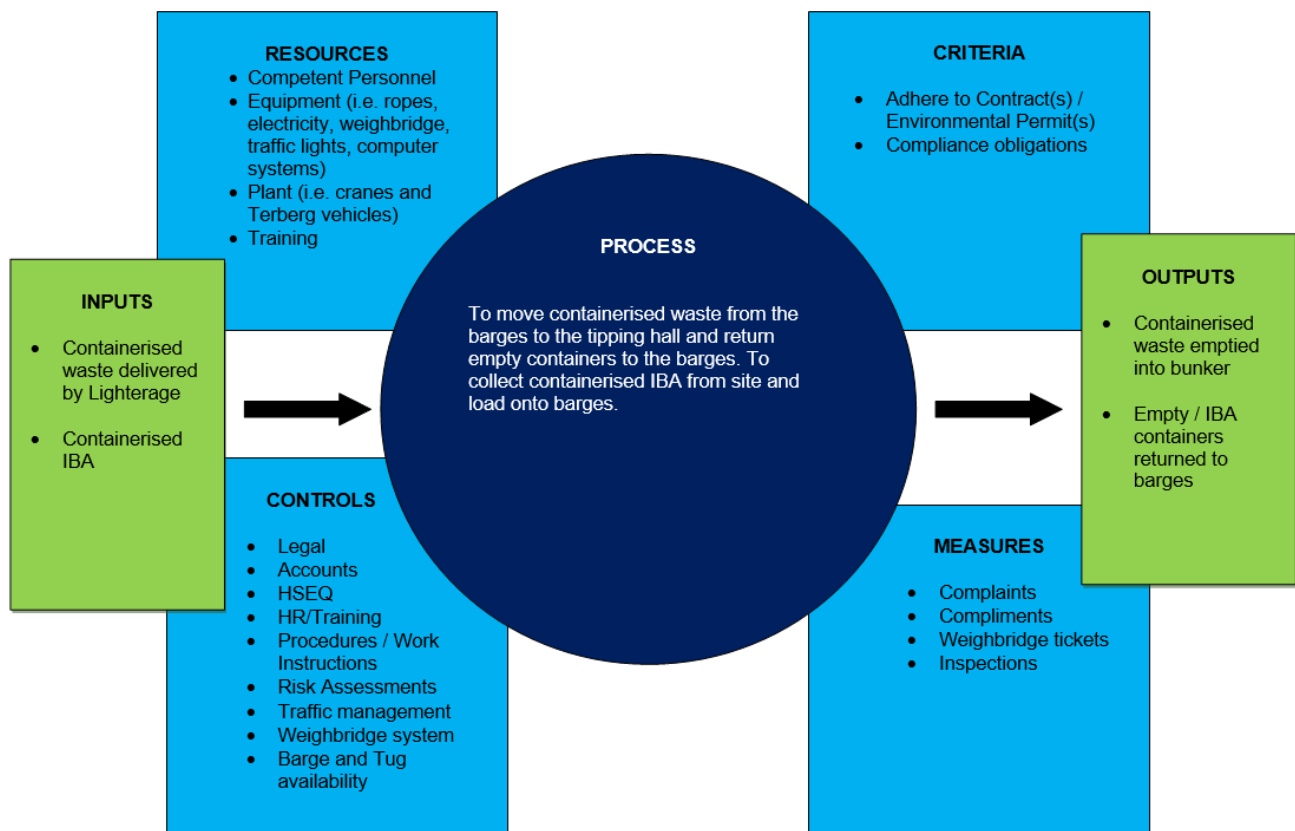
The Integrated Management System (IMS) applies to the following activities that can be carried out at Riverside Resource Recovery Limited (RRRL), (originally handed over October 2011):

- Receipt and thermal treatment of waste;
- Generation of electricity;
- Export of IBA through Tilbury;
- Export of APCR;
- Jetty operations.

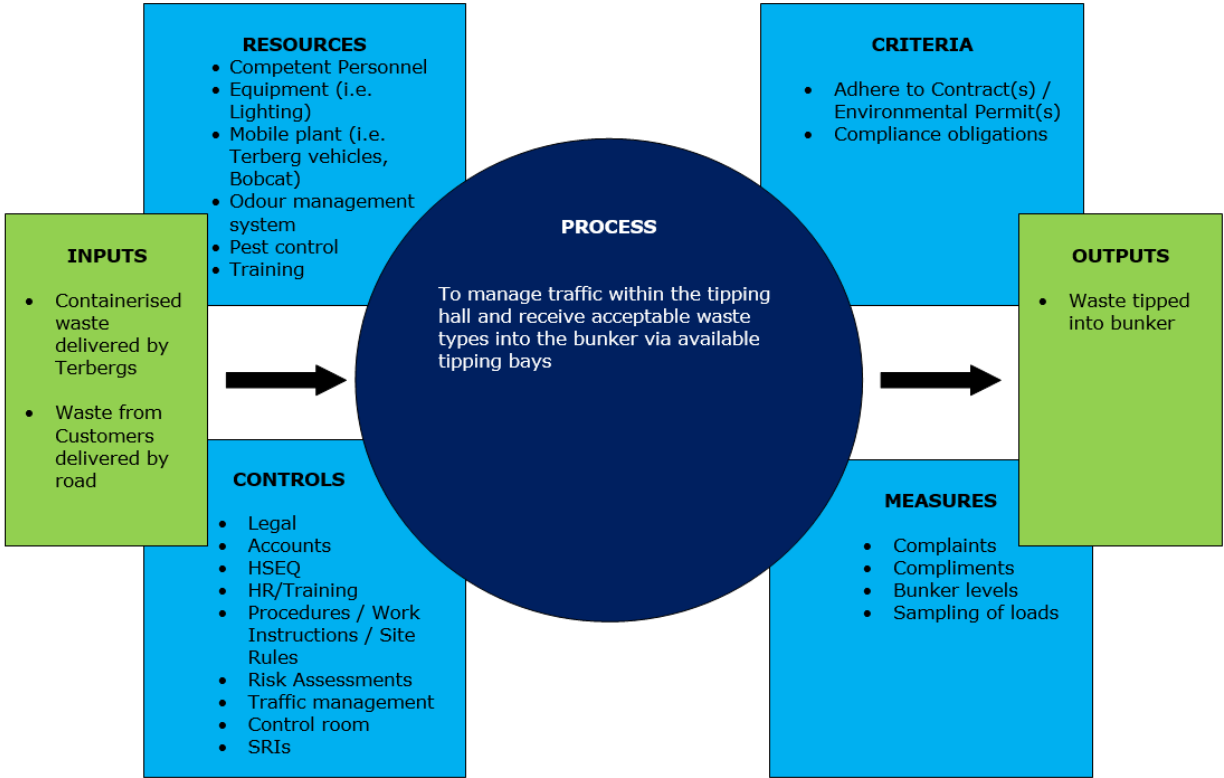
Process Diagram

The below diagrams outline the main inputs, outputs and processes associated with the Riverside Resource Recovery site:

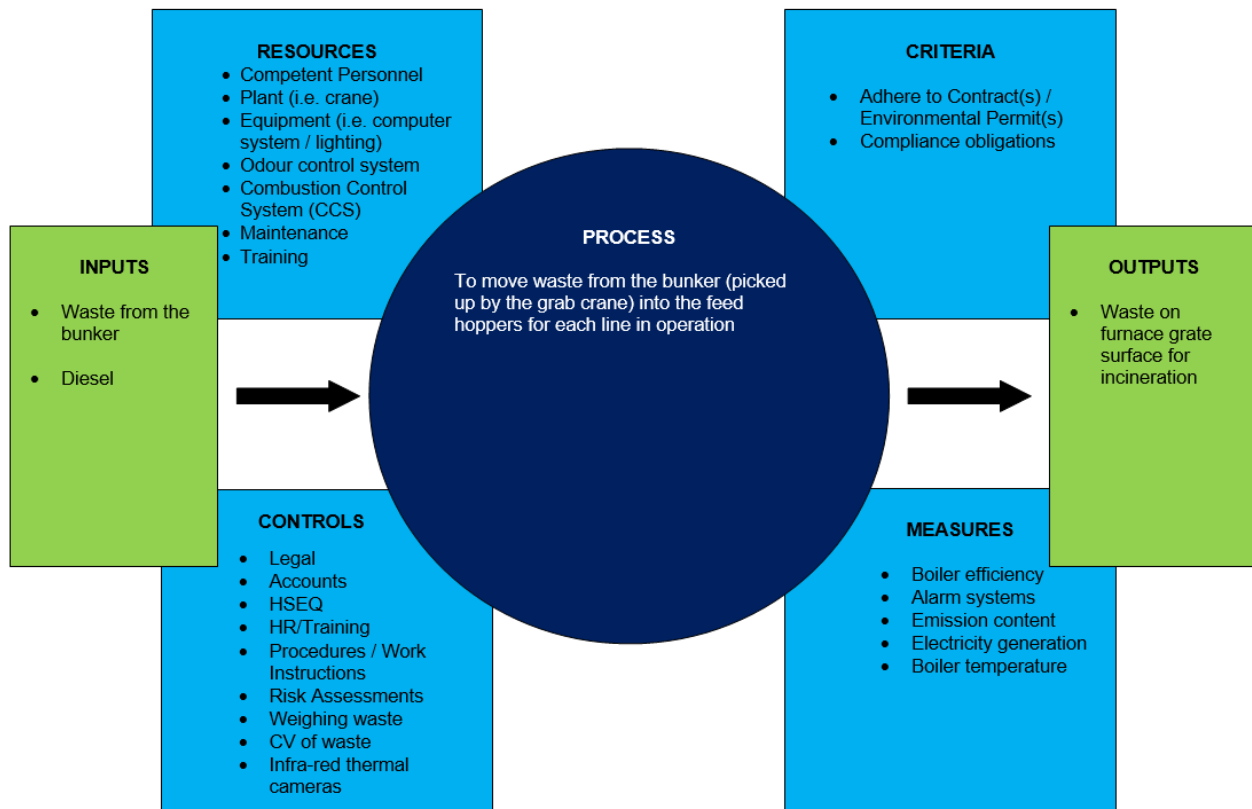
Jetty



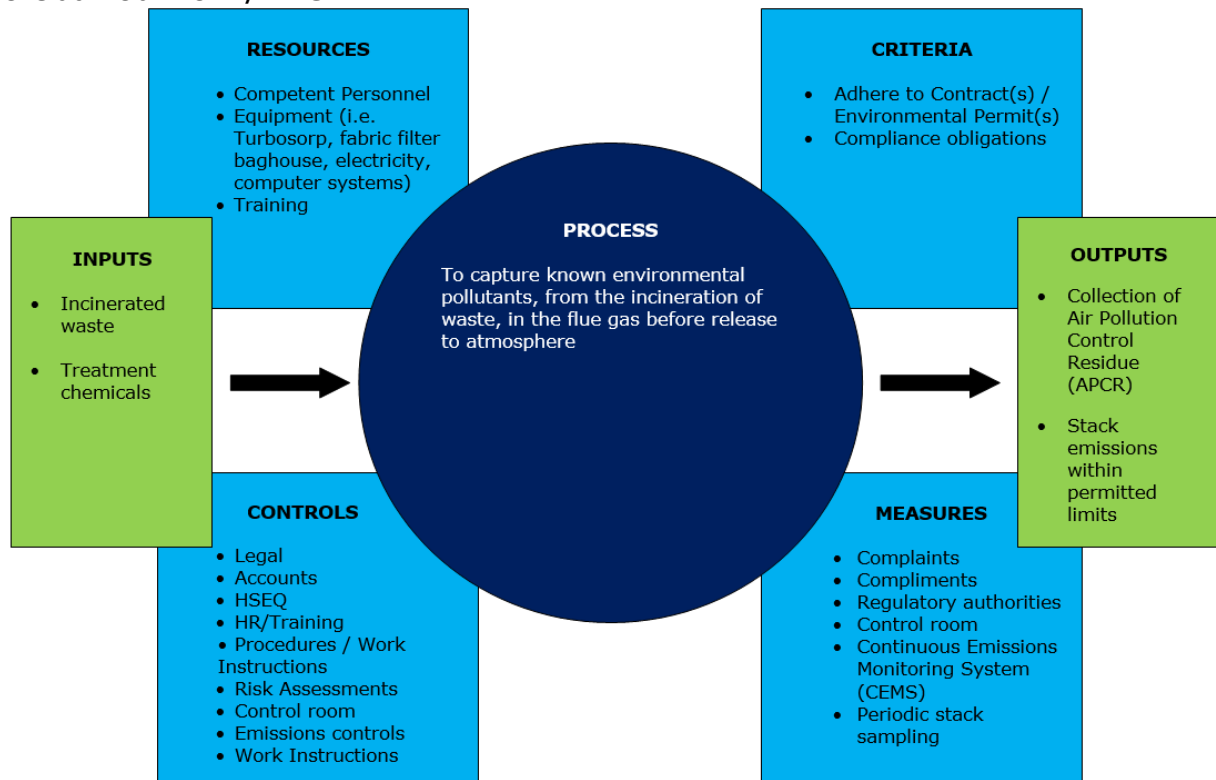
Tipping Hall



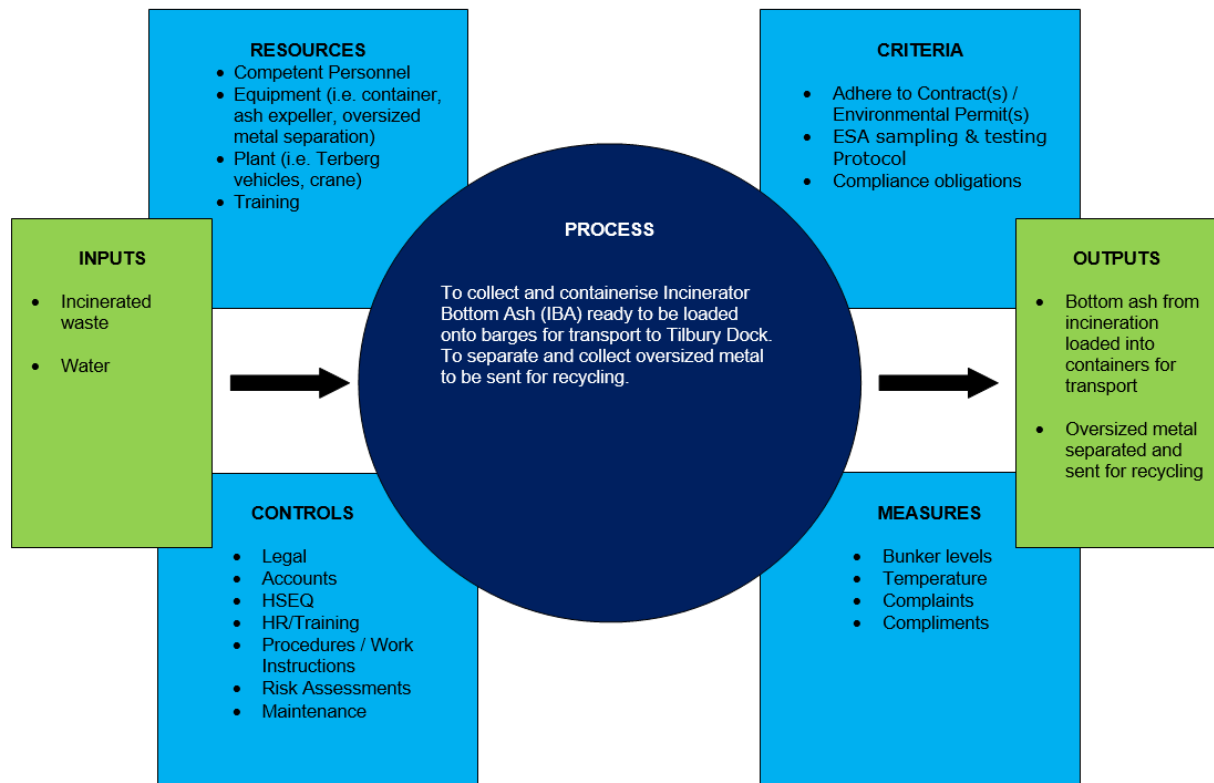
Boiler Feeder



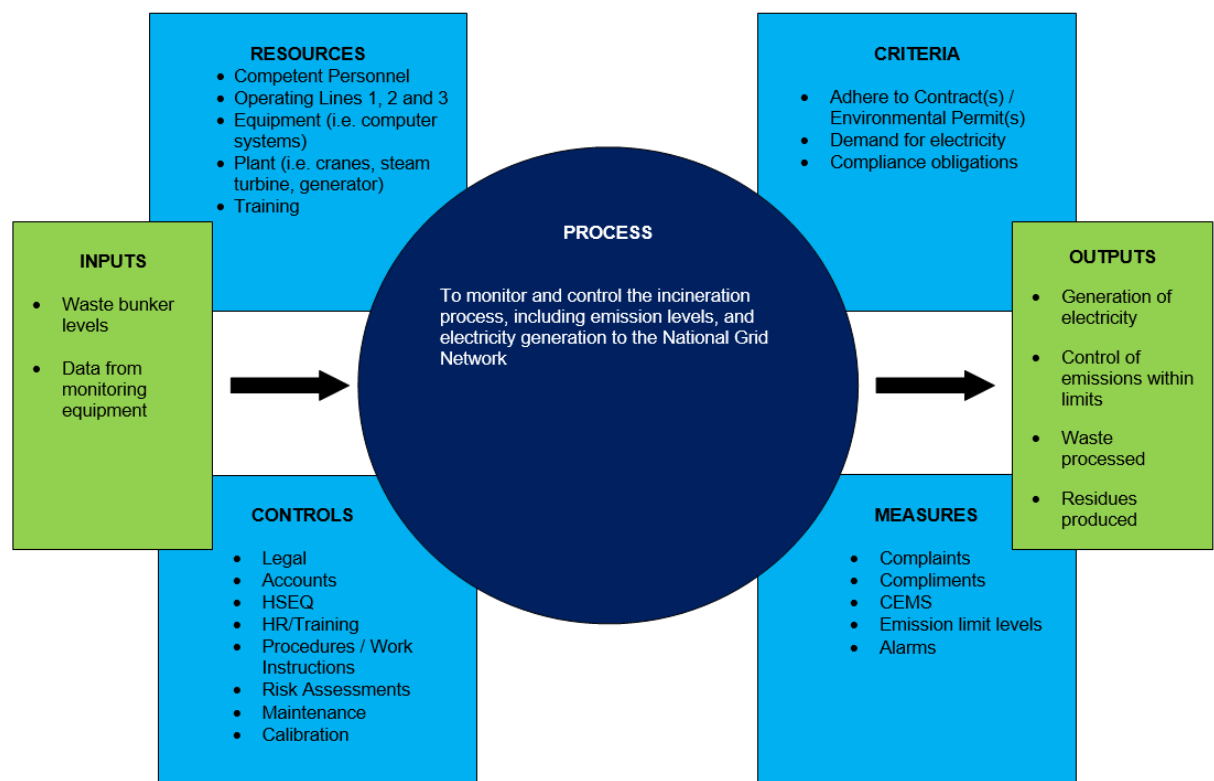
Flue Gas Treatment / APCR



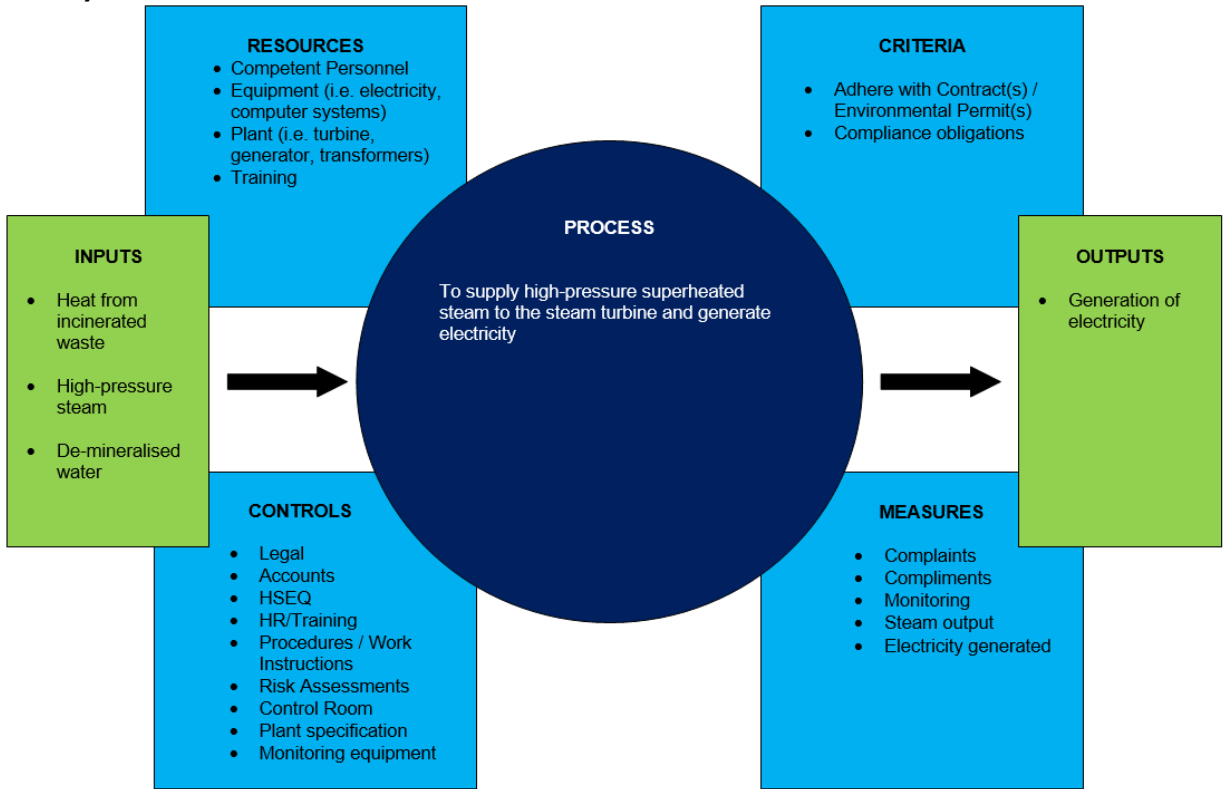
Bottom Ash



Control Room



Electricity Generation



4.10 Annex J: Smugglers Way (SMU) / Materials Recycling Facility (MRF)

Site Scope

The Integrated Management System (IMS) applies to the following activities that can be carried out at Smugglers Way Transfer Station, Material Recovery Facility and Household Waste Recycling Centre (owned by the Western Riverside Waste Authority (WRWA) and operated by Cory since 2002 in line with the 30-year waste contract):

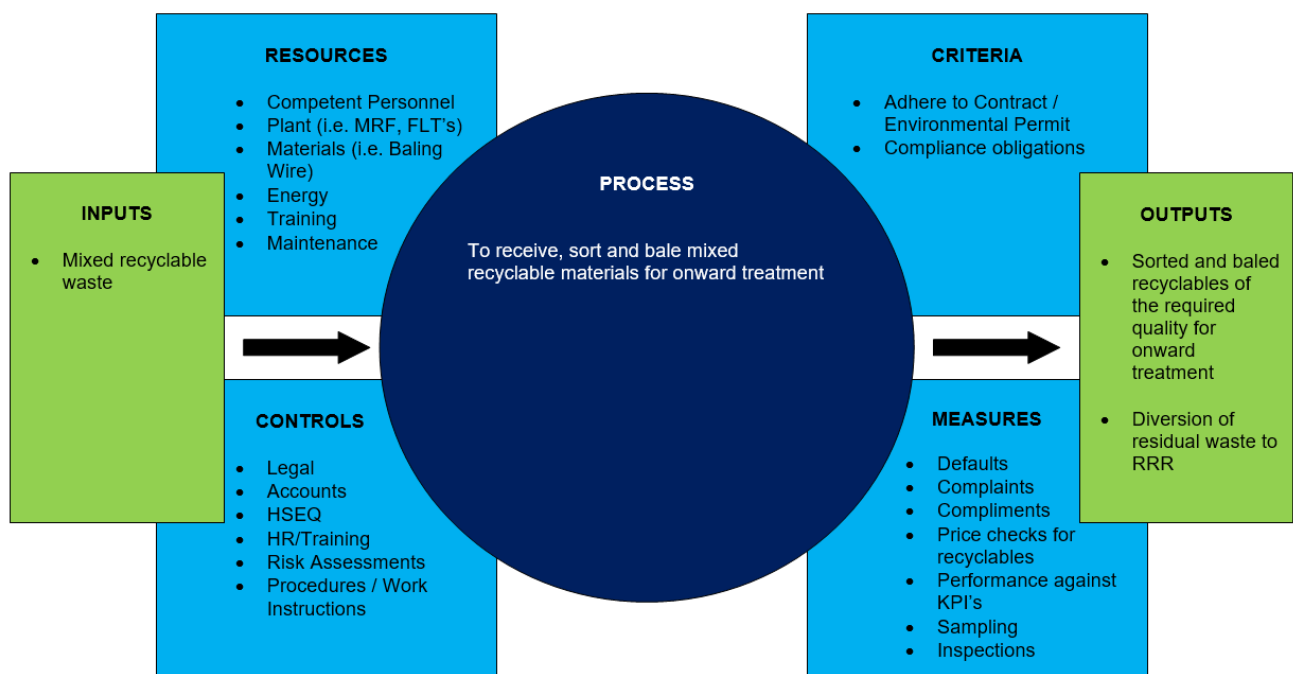
- Receipt and bulking up of WRWA's refuse and commercial waste into sealed containers, where they are placed on barges and transported along the River Thames to Riverside Resource Recovery Limited's Energy from Waste Facility in Bexley.
- Operation of the Household Waste Recycling Centre where local residents bring recyclable materials and excess residual waste to the site for separation into individual streams for onwards treatment.

Mixed recyclables are processed in the Materials Recovery Facility in separate material streams for onwards processing.

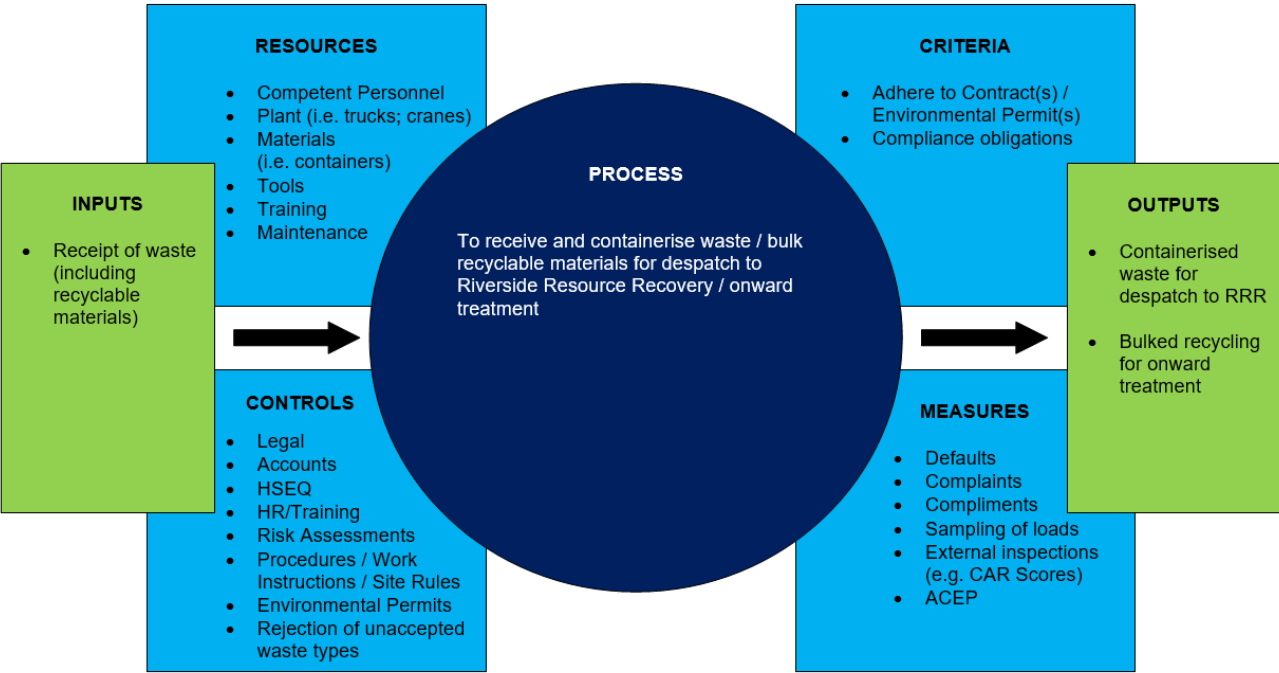
Process Diagram

The below diagrams outline the main inputs, outputs and processes associated with the Smugglers Way Site:

MRF



TRANSFER STATION and HWRC



4.11 Annex K: Tilbury Dock (TIL)

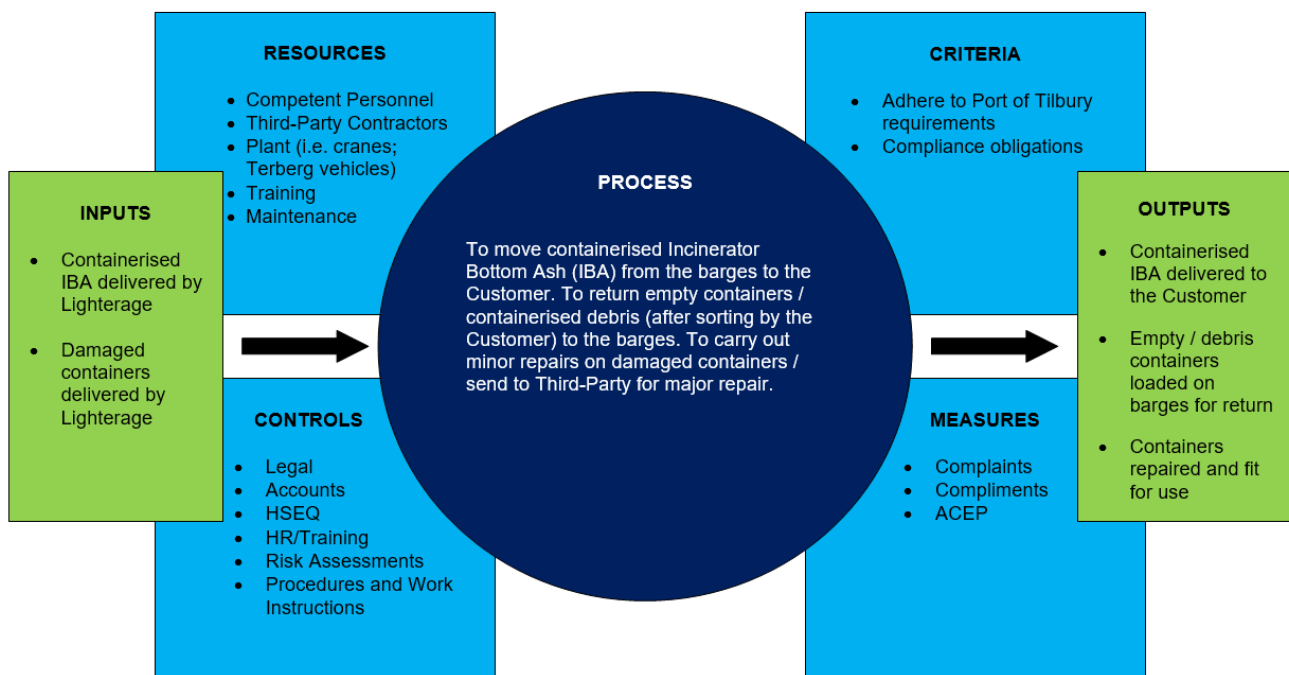
Site Scope

The Integrated Management System (IMS) applies to the following activities that can be carried out at Tilbury Dock, Berth 22:

- Container handling and logistic activities, receiving sealed containers on barges transported along the River Thames from Riverside Resource Recovery Limited's Energy from Waste Facility in Bexley.

Process Diagram

The below diagrams outline the main inputs, Outputs and processes associated with the Tilbury site:



4.12 Annex L: Walbrook Wharf (WAL)

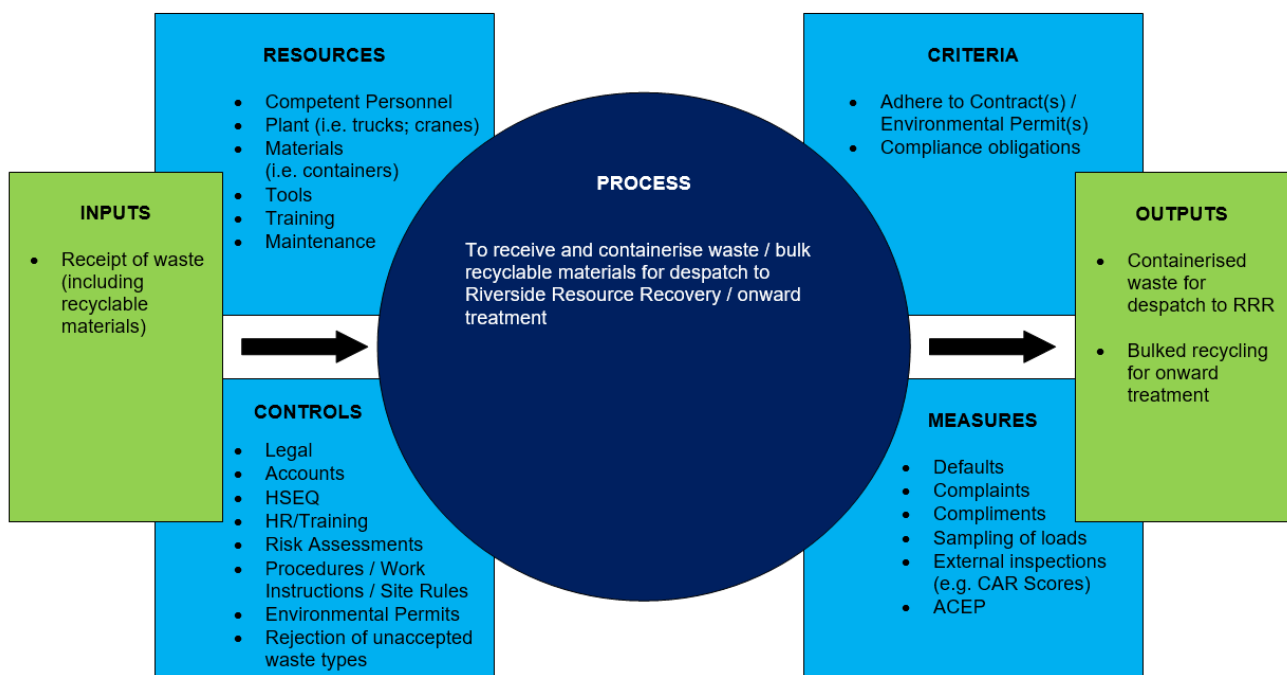
Site Scope

The Integrated Management System (IMS) applies to the following activities that can be carried out at Walbrook Wharf Transfer Station (owned by the City of London Corporation (COLC) and operated by Cory since 1995):

- Receipt and bulking up COLC refuse and commercial waste into sealed containers, where they are placed on barges and transported along the River Thames to Riverside Resource Recovery Limited's Energy from Waste Facility in Bexley.

Process Diagram

The below process diagram outlines the main inputs, outputs and processes associated with the Walbrook Wharf site.



CREDITS

Reviewer: J. Thorpe

Approver: C. Blakesley

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