

From: [Kieran Ball](#)
To: [ea-resp-notifications](#); [ReSP Generic](#); resp-notifications@defra.gov.uk
Subject: Re: EPR/LB3739AQ/V004 We Need More Information About Your Application - ABLE WASTE SERVICES LIMITED, Croydon CRM:0371186
Date: 17 July 2026 11:42:21
Attachments: [Able Waste - FPP V1.docx](#)
[Part C4.pdf](#)
[Odour Management Plan.pdf](#)

Warning: The sender of this message could not be validated. Please use caution when opening any message content such as attachments or links

Hello Tim

Please see below the attached reviewed documents. Please let me know if you have any further questions.

Thanks
Kieran

On Wed, 8 Jul 2026 at 15:22, SM-Defra-RESP-notifications (DEFRA) <RESP-notifications@defra.gov.uk> wrote:

Dear Kieran Ball

Environmental Permitting (England and Wales) Regulations 2016

Application reference: EPR/LB3739AQ/V004

Operator: ABLE WASTE SERVICES LIMITED

Facility: Able Waste Services Ltd, Imperial Way, Croydon, CR0 4RR

Thank you for your application received on 09/03/2026.

We need to ask you for some missing information before we can do any more work on your application. Please provide us with more information to question/the following questions.

We need to know

1. Form C4 Table 1a - Clarify if D14 is required. If so clarify what waste are being repacked and how, as discussed previously this can potentially be removed.
2. Form C4 Table 2 - Provide the National Grid Reference(s) of the outflow to surface water and foul sewer. These points are considered emissions and will likely be referenced within the permit.
3. Form C4 Table 3a - Clarify what technical standards will be applied to your site. (Note: The relevant appropriate standards can be found at [Technical guidance for regulated industry sectors: environmental permitting - GOV.UK](#) specifically [Non-hazardous and inert waste: appropriate measures for permitted facilities - Guidance - GOV.UK](#) and [Chemical waste: appropriate measures for permitted facilities - Guidance - GOV.UK](#)
4. For the Odour Management Plan provide a sensitive receptor plan or provide the plan reference details if provided as a separate document.

(Note: This is referenced under Appendix A but no plan is present within the documents appendix.)

5. For the Fire Prevention Plan confirm the waste that will be stored in bay 6.
(Note: The table in Appendix 4 provides details for the majority of the bays, but does not include Bay 6.)

Please reply directly to this email with your information and copy in tim.ross@environment-agency.gov.uk

Postal address:
Integrated Permitting Services
Quadrant 2
99 Parkway Avenue
Parkway Business Park
Sheffield
S9 4WF

You must send us the information by 17/07/2026.

If we do not receive this by this deadline we will return your application.

If we receive what is missing by the deadline, we will continue to check your application. We'll check to see if there's enough information for the application to be 'duly made'. Duly made means that we have all the information we need to begin determination. Determination is where we assess your application and decide if we can allow what you've asked for.

We'll let you know by email whether your application can be duly made. If it can't be duly made, we'll return your application to you.

If we do have to return your application we'll send you a partial refund of your application payment. We'll retain 20% of the correct application charge to cover our costs in reviewing your application. This maximum amount we'll retain is capped at £1,673.78. Further information on charging can be found at: <https://www.gov.uk/government/publications/environmental-permits-and-abstraction-licences-tables-of-charges>

You can send us this determination information by replying directly to this email with your information and copy in psc@environment-agency.gov.uk.

Without this additional information we will be unable to issue your permit.

Note: Our email system has a file size limit of 25MB, if your returns exceed this limit you will have to arrange an online file transfer. Please ensure the file transfer link does not have a time limit on it.

If you have any questions please phone me on 02030253423 or email tim.ross@environment-agency.gov.uk.

Yours sincerely,
Tim Ross

Department for Environment, Food and Rural Affairs (Defra) This email and any attachments is intended for the named recipient only. If you have received it in error you have no authority to use, disclose, store or copy any of its contents and you should destroy it and inform the sender. Whilst this email and associated attachments will have been checked for known viruses whilst within Defra systems we can accept no responsibility once it has left our systems. Communications on Defra's computer systems may be monitored and/or recorded to secure the effective operation of the system and for other lawful purposes.