

From: Chris Williamson
To: SM-Defra-RESP-notifications (DEFRA)
Cc: Zara Zahair; Andy Collier; Bryan Foster
Subject: RE: EPR/BP3025SC/V003 We Need More Information About Your Application CRM:0181009
Date: 25 October 2025 18:38:26
Attachments: [image001.png](#)
[image002.png](#)
[PSCAPPLICATION1825_Response_to_FAQ241025_Form_C3_Q1.pdf](#)
[24-Oct-2025_13-Nov-19.Account-Transaction.pdf](#)
[Screenshot_2025-10-24_121737.png](#)

You don't often get email from cwilliamson@protreat.co.uk. [Learn why this is important](#)

Dear Zara,

Thank you for phoning me and sending your subsequent email as promised.

Please see attached:

1. Response to C3 Q1
2. Two different proof of payment documents.

I look forward to hearing from you.

Best wishes

Chris

Chris Williamson
Director
ProTreat Limited
T: 01952 306352
M: 07576 958088
E: cwilliamson@protreat.co.uk
W: www.protreat.co.uk

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From: SM-Defra-RESP-notifications (DEFRA) <RESP-notifications@defra.gov.uk>
Sent: 24 October 2025 11:11
To: Chris Williamson <cwilliamson@protreat.co.uk>
Cc: Zara Zahair <Zara.Zahair@environment-agency.gov.uk>
Subject: EPR/BP3025SC/V003 We Need More Information About Your Application CRM:0181009



Environment Agency Logo



Dear Chris,

Environmental Permitting (England and Wales) Regulations 2016

Application reference: EPR/BP3025SC/V003

Operator: QUALITECH ENVIRONMENTAL SERVICES LIMITED

Facility: Qualichem, Dock Road, West Float, Birkenhead, CH41 1DF

Thank you for your application received on 07/08/2025. The following is to confirm our conversation of 24/10/25

Unfortunately the application payment you sent is incorrect. The correct application charge is £12,167. This leaves a balance of £4,167 to pay. Further information on charging can be found at [Environmental permits: when and how you are charged - GOV.UK](#)

We need to ask you for some missing information before we can do any more work on your application. Please provide us with more information to the following question:

Form C3

Q1- Demonstrate, in your own words, how the proposed changes comply with the relevant aspects of Best Available Techniques (BAT) and Appropriate Measures. This should cover:

Waste acceptance procedures, Waste transfer and handling, Waste storage arrangements

From our initial checks, it's likely that we'll need to ask you for further information about infrastructure that will support the proposed changes, including tanks, surfacing, and pipework in compliance with CIRIA. We'll contact you about this and any other items during determination. We'll explain what we need and how long you have to provide it

Please reply directly to this email with your information and copy in zara.zahair@environment-agency.gov.uk

Postal address:
Integrated Permitting Services
Quadrant 2
99 Parkway Avenue
Parkway Business Park
Sheffield
S9 4WF

You must send us the information and or payment by 06/11/2025

Pay online at this link www.gov.uk/payments/permitting-applications-installations/permitting-application-payment-installations

You need to create your own reference number. Your reference number must follow this format: PSCAPPINSTXXXXXXYY. It should include the first five letters of the company name (replacing the X's in the above reference number) and a unique numerical identifier (replacing the Y's in the above reference number). Email us the reference number and the payment date so we can track your payment.

If we do not receive this by this deadline we will return your application.

If we receive what is missing by the deadline, we will continue to check your application. We'll check to see if there's enough information for the application to be 'duly made'. Duly made means that we have all the information we need to begin determination. Determination is where we assess your application and decide if we can allow what you've asked for.

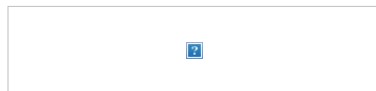
We'll let you know by email whether your application can be duly made. If it can't be duly made, we'll return your application to you.

If we do have to return your application we'll send you a partial refund of your application payment. We'll retain 20% of the correct application charge to cover our costs in reviewing your application. This maximum amount we'll retain is capped at £1,613. Further information on charging can be found at: <https://www.gov.uk/government/publications/environmental-permits-and-abstraction-licences-tables-of-charges>

Note: Our email system has a file size limit of 25MB, if your returns exceed this limit you will have to arrange an online file transfer. Please ensure the file transfer link does not have a time limit on it.
If you have any questions please phone me on 07385223618 or email zara.zahair@environment-agency.gov.uk.

Yours sincerely,
Zara Zahair

Permitting Officer
Regulated Industry (Installations)
Mobile Phone: 07385 223618
zara.zahair@environment-agency.gov.uk
Quadrant 2, 99 Parkway Avenue, Sheffield, S9 4WF



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