

**From:** Collantine, Phillip <Phillip.Collantine@uuplc.co.uk>  
**Sent:** 18 December 2025 15:02  
**To:** Jennie Walker; Ahmed Detta; Beth Green  
**Cc:** Emma Greenhalgh; John Baxter  
**Subject:** RE: Request for deferral

Good afternoon Jennie,

Apologies for the delay in response, we have an update for the case and were trying to notify through said case to notify both yourself and your retailer as per our statutory requirements. We have been running into technical difficulties on the case that we are still working on. Below a copy of the update we will send via the case once those issues are resolved.

Dear Jennie Walker

I am writing to inform you that the G/02 application form for Trade Effluent Consent, signed on 13/10/2025 and received by United Utilities on 13/10/2025, has been rejected.

The application request for a discharge volume of 240 m<sup>3</sup> per 24 hours at 2.77 l/sec has been refused because the proposed receiving sewer is currently at capacity, according to our modelled data and sewer records.

You are reminded that under Section 118 of the Water Industry Act 1991, it is a criminal offence to discharge wastewater to the public sewer without the permission of the appropriate Sewerage Undertaker.

Please contact us should you require any further information on this matter.

Following our previous discussion over MS Teams I believe this outcome was expected, but as stated about please contact us if you need more information.

Kind regards,  
Phill



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