

## Emma Greenhalgh

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**From:** Beth Green <beth@enviroo.co.uk>  
**Sent:** 18 March 2026 16:24  
**To:** Emma Greenhalgh  
**Subject:** Enviroo Competency Management System (CMS) and ISO Development Update

**Follow Up Flag:** Follow up  
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Hi Emma

I hope you are well.

I am writing to update you on Enviroo's approach to developing our Competency Management System (CMS) and associated management frameworks. We have formally appointed *YourISO* to support the creation of our CMS in alignment with, and in parallel to, the development of our ISO 9001 and ISO 14001 Management Systems. These systems are being structured and deployed through our SharePoint-based content management platform to ensure consistency, transparency, and robust governance across all operational processes.

Our lead contact at YourISO is **Dani Curtis**, whose details I can provide on request.

As part of our commitment to compliance and continual improvement, Enviroo will also be appointing independent accredited audit bodies at the appropriate stages of system development and implementation. These audits will verify conformity with ISO standards and provide external assurance of the effectiveness of our management systems.

Please let me know if you require any further details or supporting documentation.

Kind regards,

**Beth Green** | Chief Compliance Officer

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