

Armstongs Aggregates Limited operates under an in-house Environmental Management System (EMS). The EMS is a set of procedures that support the environmental performance of the company. The following procedures are relevant to recycling operations at Montcliffe:

Waste Acceptance Procedure (SOP No. 1):

- Pre-acceptance Assessment;
- Waste documentation requirements;
- Waste reception procedures;
- Procedure for waste considered to be 'not permitted', ie rejected.

Site Inspection (SOP No. 4):

- Site inspection check list requirements including mud-on-road, dust, noise, spillages and wheelwash condition.

Plant & Equipment (SOP No. 5):

- Daily checks prior to using Plant and Equipment;
- Arrangements for repair and maintenance.

Dust Monitoring and Control (SOP No. 8):

- Dust monitoring and control procedures;
- Suggested remedial actions if required.

Noise Monitoring and Control (SOP No. 10):

- Noise prevention measures to be taken;
- Noise monitoring requirements and suggested remedial actions if required.

Spillage (SOP No. 11):

- Spillage response procedure.

Waste Removal from Site (SOP No. 12):

- Procedures to ensure compliance with Duty of Care requirements for wastes removed from site;
- Waste carriers' checks and waste transfer note requirements.

Complaint Procedure (SOP No. 13):

- Actions to be followed in the event of any complaints by residents or other bodies regarding issues relating to site operations;
- Responses vary depending the nature of the complaint and are categorised as Noise, Odour, Dust and Litter.