Dust and Emissions Management Plan

Site details	
Operator name:	**Dunn Bros Recycling Ltd**
Site name:	**Steel Bright Road Metal Recycling Facility**
Site address:	**Unit 1** **James Watt Industrial Park** **Steel Bright Road,** **Smethwick,** **Birmingham,** **B66 2NW**
Permit reference:	**EPR/GB3106HM**

Document owner	
Document Owner:	**Danie Dunn**
Version number:	**1.0**

List of revisions

Revision number	Revision date	Originator	Checker	Company approver	Description of changes
1.0	13.02.2026	LH	DD	DD	First Addition

DEMP checklist

Required information	Operator response
Have you provided receptor information required in Section 1 below, including a site map showing receptors and receptor table?	Yes
Have you provided a detailed description of the site covering everything required in the Section 2 section below?	Yes
Have you provided information required in Section 3 below about the DEMP, the sources of dust and the appropriate measures that you have committed to for managing dust and emissions on site?	Yes
Have you provided all the information required in Section 4 below about particulate monitoring, types of analysers, data management, location of equipment etc?	Yes
Have you included all abnormal events and how these will be managed as required in Section 5 below?	Yes
Have you included information about how complaints will be managed as in Section 6 below?	Yes

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1. Introduction

1.1 Scope of Report

This report has been prepared in support of an application submitted to the Environment Agency (EA) for a variation to the existing permitted site (EPR/GB3106HM) located in Smethwick, Birmingham. The site is operated by Dunn Bros Recycling Ltd. The site undertakes metal recycling which includes sorting, separation, grading, shearing, shredding, baling, compacting, crushing, granulating and cutting of ferrous metals or alloys and non-ferrous metals for recovery.

The report follows Environment Agency's (EA) guidance on Dust Management and is structured in accordance with the EA's Dust Emissions Management Plan (DEMP) Template (version 12 which was published in August 2025).

1.2 Receptors

The site sits within the Borough of Sandwell in a heavily industrial area, surrounded by several existing waste management facilities. The warehouse (17,000 square feet in size) is situated on the corner of Steel Bright Road and Rabone Lane, immediately north of the Rugby-Birmingham-Stafford Railway line (which itself is approximately 3 miles northwest of Birmingham New Street Station).

The site is situated above a bedrock aquifer which is designated as a high groundwater vulnerability zone / major aquifer. Superficial deposits are designated as a minor aquifer / secondary aquifer. There are no Source Protection Zones within close proximity to the site.

The nearest human receptor is The Old Corner House Pub, which is situated 55 m directly West of the warehouse, on the corner of SoHo Street (B4136) and Rabone Lane, with residential properties located 100m to the southwest, across a dual carriageway.

There are no European ecological designated sites within the relevant Environment Agency screening distances. There is however a waterway canal located 86m west of the site and 165 m to the north the industrial warehouse. The closest sensitive receptors are illustrated within Table 1.1; Figure 1.2 and Table 1.3 below.

Table 1.1 Human Sensitive Receptors (HSR)

No	Receptor Name	Type	Centroid (x, y m)	Approx. distance from permit boundary (m)	Direction from Site
HSR 1	Carpark	Commercial Premises	403180 288737	Adjacent	E
HSR 2	Railway Line	Commercial Premises	403124 288707	Adjacent	S
HSR 3	Aurubis	Commercial Premises	403118 288821	25 m	W
HSR 4	**Dhamecha** Cash & Carry Warehouse	Commercial Premises	403191 288803	30 m	N
HSR 5	The Old Corner House Pub	Commercial Premises	403046 288738	35 m	W
HSR 6	Energas	Commercial Premises	403134 288646	45 m	S
HSR 7	Ravenace Metals (Permanently Closed)	Commercial Premises	403218 288744	45 m	E
HSR 8	A457 (Soho Way)	Duel Carriageway	403043 288648	65 m	S
HSR 9	Oakfield Close	Residential Properties	403028 288606	100 m	SW
HSR 10	Lioncroft Wholesale Limited (Smethwick)	Commercial Premises	403306 288763	114 m	E
HSR 11	St. Phillips Catholic Primary School	School Premises	402973 288548	170 m	SW

Figure 1.2 Site Location Map of site location and receptors

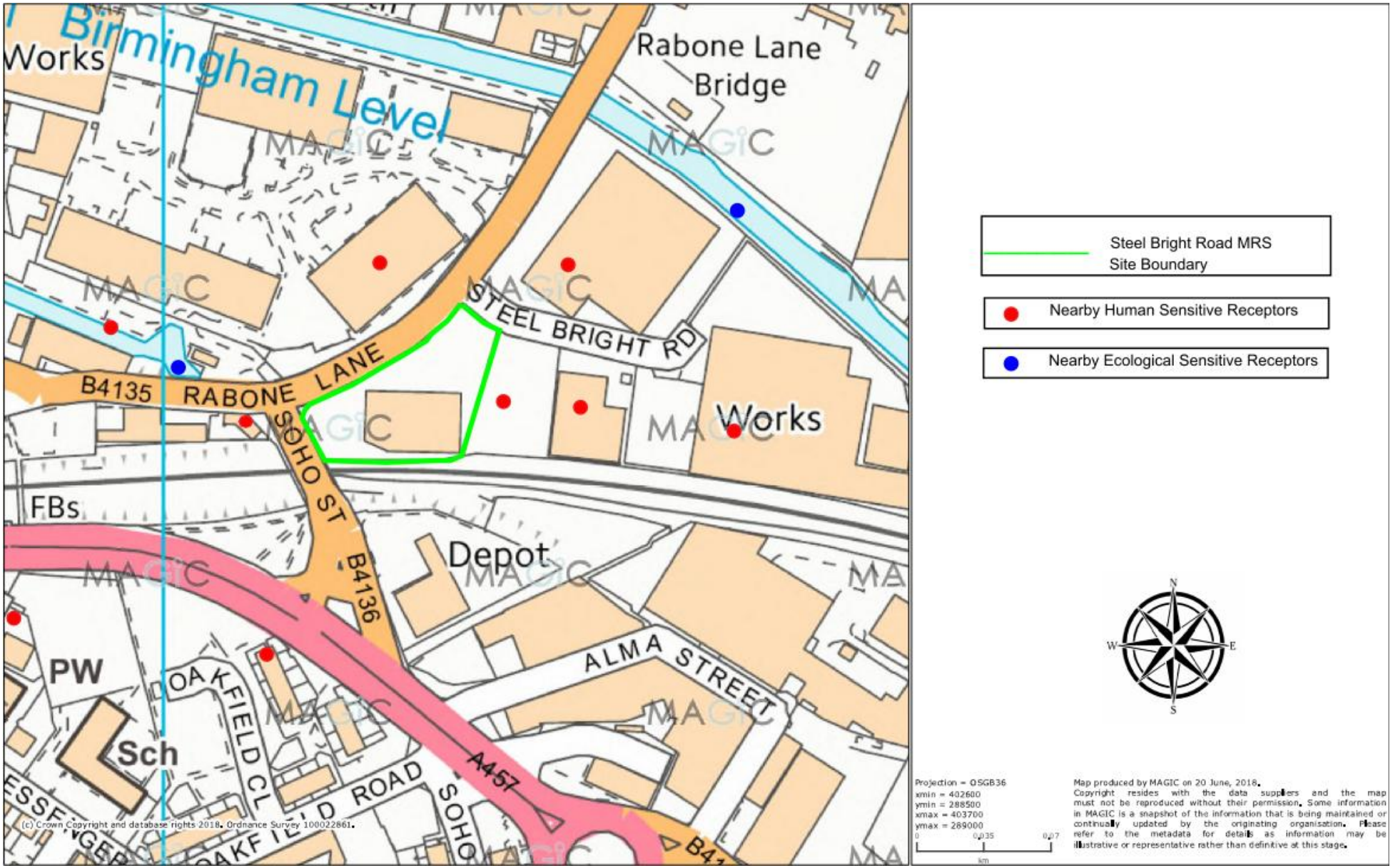


Table 1.3. Other sources of dust and/or other emissions

Company Name	Address	Type of Business	Approx. distance from permit boundary (m)	Direction from Site
Aurubis	Rabone Ln, Smethwick B66 2NN	Commercial Premises	25 m	W
Dhamecha Cash & Carry Warehouse	Steel Bright Rd, Smethwick B66 2NW	Commercial Premises	30 m	N
A457 (Soho Way)	A457	Duel Carriageway	65 m	S
Lioncroft Wholesale Limited (Smethwick)	Steel Bright Rd, Smethwick B66 2NW	Commercial Premises	114 m	E

2. Site operations

2.1 Waste deliveries

Wastes are delivered to the facility by road, via a combination of heavy and light goods vehicles.

Drivers of all vehicles delivering waste must report to the staff upon arrival to confirm the nature of the waste and complete the relevant documentation. Any dusty loads will only be unloaded inside the building to minimise risk of dust emissions off site.

Waste will only be accepted at the site if it is in accordance with the provisions laid down in accordance with the sites Environmental Permit and associated Schedule of permitted waste types. Wastes will also only be accepted if sufficient storage capacity exists at the site for such wastes at any time.

A record will be kept of the date and time of waste deliveries, the quantity, description and EWC code for the waste deposited at the site, the name of the company and their representative delivering (if applicable) each load of waste, the vehicle registration number as well as type of vehicle, transfer note or consignment note number and any other specific details required under Duty of Care. A record of all rejected wastes will be made in the site diary, including details stating the reasons for rejection.

The Operator does not own any transport vehicles thus all waste deliveries are transported to site via third party hauliers or via customer vehicles. In the event that the Operator decides to purchase road vehicles or new plant for the site, any new vehicles will comply with Euro 5 or Euro 6 emissions standards, or will be electric.

2.2 Input Materials

Waste types will be restricted to the waste codes stipulated in the Permit; however, the intention is for the site to continue to primarily accept just one waste stream (19 10 02 - wastes from shredding of metal-containing wastes consisting primarily of non-ferrous waste). Wastes are typically delivered within sealed vehicles with walking floors to allow emptying of the vehicles whilst avoiding tipping and high drop loads.

All materials will be tipped directly into the building, with all treatment activities taking place inside the building. Materials loading for export will be stored in the yard in sealed contained skips.

Table 2.1 Typical waste types

European Waste Code (EWC)	Product description	Tonnes / week	Destination within facility			Process		Temporary Storage Prior to onwards transfer
			Screening Area	Shredding Area	Main Building	Storage Bay 1	Storage Bay 2	
02 01 10	waste metal	0	Yes	Yes	Yes	Yes	Yes	N/a
12 01 01	ferrous metal filings and turnings	0	Yes	Yes	Yes	Yes	Yes	N/a
12 01 03	non-ferrous metal filings and turnings	0	Yes	Yes	Yes	Yes	Yes	N/a
15 01 04	metallic packaging	0	Yes	Yes	Yes	Yes	Yes	N/a
16 01 06	End-of-life vehicles, containing neither liquids nor other hazardous components	0	Yes	Yes	Yes	Yes	Yes	N/a
16 01 17	ferrous metal	0	Yes	Yes	Yes	Yes	Yes	N/a
16 01 18	non-ferrous metal	0	Yes	Yes	Yes	Yes	Yes	N/a
16 01 21*	hazardous components other than those mentioned in 16 01 07 to 16 01 11 and 16 01 13 and 16 01 14	<10 t/w	N/a	N/a	N/a	N/a	N/a	Yes
16 01 22	components not otherwise specified	0	Yes	Yes	Yes	Yes	Yes	N/a
16 02 15*	Burnt Electric Motors	<10 t/w	N/a	N/a	N/a	N/a	N/a	Yes
16 02 16	components re-moved from dis-carded equip-ment other than	0	Yes	Yes	Yes	Yes	Yes	N/a

European Waste Code (EWC)	Product description	Tonnes / week	Destination within facility			Process		Temporary Storage Prior to onwards transfer
			Screening Area	Shredding Area	Main Building	Storage Bay 1	Storage Bay 2	
	those mentioned in 16 02 15							
17 04 01	copper, bronze, brass	0	Yes	Yes	Yes	Yes	Yes	N/a
17 04 02	aluminum	0	Yes	Yes	Yes	Yes	Yes	N/a
17 04 03	lead	0	Yes	Yes	Yes	Yes	Yes	N/a
17 04 04	zinc	0	Yes	Yes	Yes	Yes	Yes	N/a
17 04 05	iron and steel	0	Yes	Yes	Yes	Yes	Yes	N/a
17 04 06	tin	0	Yes	Yes	Yes	Yes	Yes	N/a
17 04 07	mixed metals	0	Yes	Yes	Yes	Yes	Yes	N/a
17 04 11	cables other than those mentioned in 17 04 10	0	Yes	Yes	Yes	Yes	Yes	N/a
19 01 02	Ferrous materials removed from bottom ash	0	Yes	Yes	Yes	Yes	Yes	N/a
19 10 01	iron and steel waste	0	Yes	Yes	Yes	Yes	Yes	N/a
19 10 02	non-ferrous metal	0	Yes	Yes	Yes	Yes	Yes	N/a
19 12 02	ferrous metal	0	Yes	Yes	Yes	Yes	Yes	N/a
19 12 03	non-ferrous metal	1000/week	Yes	Yes	Yes	Yes	Yes	N/a
19 12 12	other wastes (including mixtures of materials) from mechanical treatment of wastes other than those mentioned in 19 12 11	0	Yes	Yes	Yes	Yes	Yes	N/a
20 01 40	metals	0	Yes	Yes	Yes	Yes	Yes	N/a
Total		**1000/week**						

2.2 Site layout and site activities

The location and layout of the waste storage areas are illustrated within Figure 2.2 below. Upon delivery to site, waste materials will be stored in one of two separate storage areas located within the main building. Wastes delivered to site will be dry loads. To minimise risk of fugitive releases of dust during unloading, loads will be delivered directly into the building where possible using walking floor vehicles to minimise drop height. Hoses or water cannons can be used to dampen down loads if required.

Materials that will undergo separation treatment will be left to cool prior to being stored in one of the contained bins outside, prior to dispatch.

Staff on site will ensure good housekeeping practices are implemented on site and the site is regularly swept to remove excess dust.

The site will operate a first in, first out policy to reduce the storage time of material held on site. Routinely wastes delivered to site will be processed the same day, however stored for no longer than 48 hours before processing. The longest duration of storage of any stockpile will be 1 month.

Materials will arrive in small volumes that will be delivered to an empty storage bay (Bay 1 or Bay 2). Once in the bay the material will be given a batch number. Material will be processed through the site in batches, with each batch number tracked through the treatment process. All batch data records will be recorded electronically and made available for inspection.

The waste bays are located > 6 metres distance from each other and all plant or equipment. Any lubricants / grease stored on site for maintenance of equipment will be held within a secure container and stored > 6 metres distance from any waste stockpile. A COSHH cabinet is located within the office rooms, which is separate from the main processing area by a fire wall.

The maximum stockpile sizes and volumes of waste storage areas are summarised within Table 2.2 below.

Table 2.2 Stockpiile Size, Volume and Dimensions

Stockpile Reference	Waste Type	EWC Code	Maximum Stockpile Size (LxWxH)	Stockpiles Size (M^2)	Stockpile Size (M^3)	Maximum Weight (tonnes)
Storage Area 1	Wastes consisting of non-ferrous waste Loose 80mm	Various Predominantly 19 10 02	TBC	TBC	224	75
Storage Area 2	Wastes consisting of non-ferrous waste Loose 80mm	Various Predominantly 19 10 02	TBC	TBC	150	50
Loading Area	Wastes consisting of non-ferrous waste Loose 80mm	Various Predominantly 19 10 02	TBC	TBC	150	50
Quarantine 40-yard Skip	Various	Various	6 x 2.4 x 2.7	14	30	-

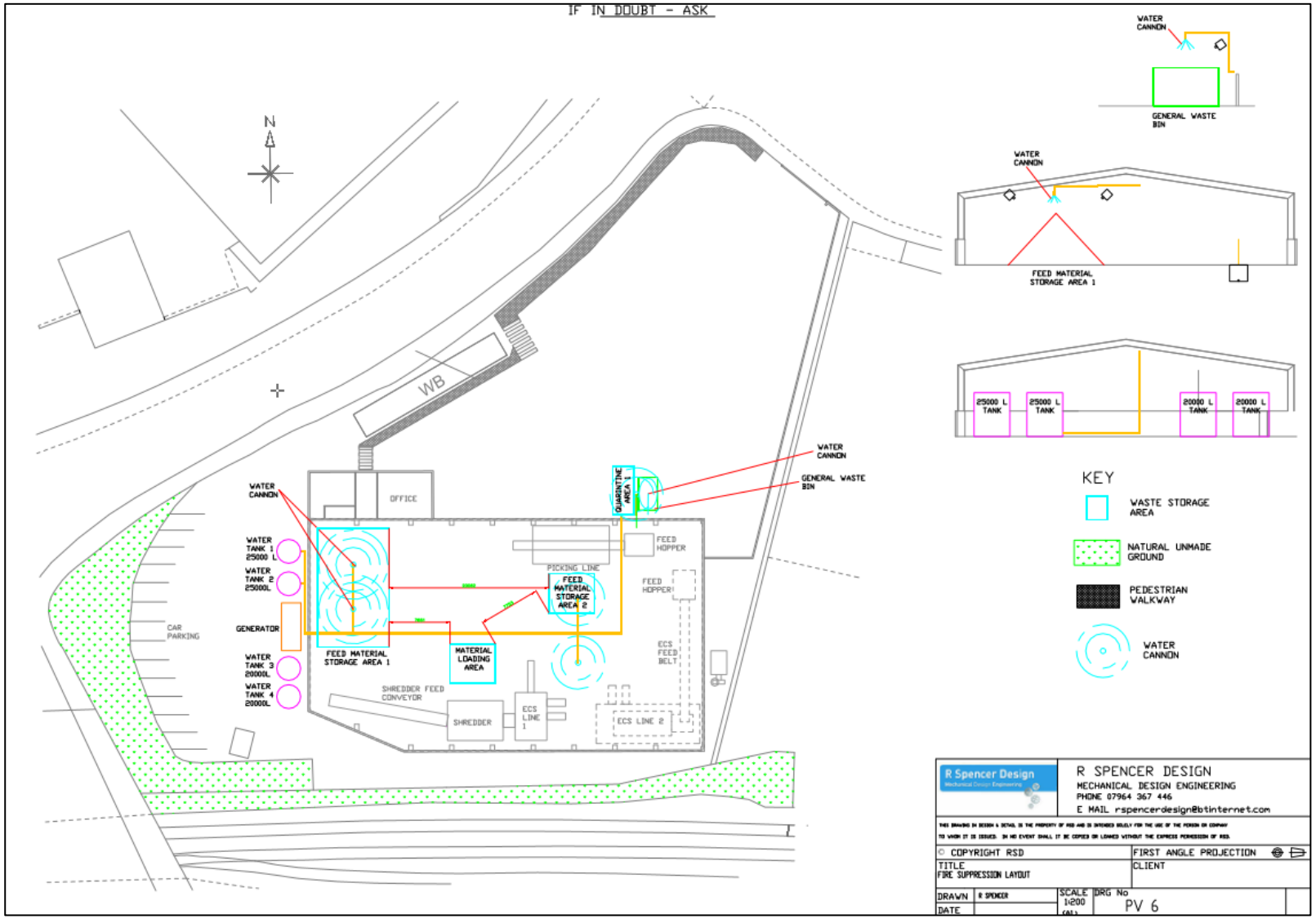
The site has a designated quarantine skip located outside the main building, as illustrated within the site layout plans. Whist the EA's guidance states that quarantine areas should large enough to accommodate 50%

of the largest stockpile of waste (a maximum of 112m^3), the dedicated skip at this facility is sized to hold less than 50%, however this is considered appropriate for the level of fire risk at the site (which is considered very low due to the nature of waste streams accepted at the site). The placement of water cannons within the building also makes it extremely unlikely that the quarantine skip will need to be used in the event of a fire, as fire extinguishing measures will effectively put out any fire at the source. A dedicated water cannon will however be located adjacent to the quarantine skip as well, which can be activated in the event of a fire. This allows for effective and efficient fire extinguishing measures in smaller batch sizes if required. The use of the quarantine area will be determined by the Technically Competent Manager (TCM) at the time and will be dependant to the nature of the material to be quarantined / nature of the incident.

The existing warehouse building is serviced with an impermeable surface and sealed drainage system. It is not anticipated that the storage and processing of wastes within the building under normal operations will generate any effluent run-off. However, within the building there is an internal drainage system that will collect any contaminated run-off water (under normal operations) or any fire water (under abnormal operations should the water cannons be activated), or the FRS douse the fire with additional water. The outside yard has an interceptor located at the bottom of the yard by the site entrance, which (during normal operations) collects any clean uncontaminated rainwater that falls onto the outside yard prior to discharge to sewer. In the case of a fire within the building or outside yard area the interceptor valve can be shut off, sealing all fire water on site. The fire water can then be pumped to either of the two 20,000l storage tanks located on site or held on site within the yard, prior to testing and discharge to sewer, or removal off site via tanker.

The roof gutters which collect clean rainwater which falls onto the roof of the building link to a separate storm drain which goes underground and is not linked to the outside yard containment area. It is not possible for any contaminated run-off to enter this drain. The impermeable hardstanding area immediately adjacent to the building entrance doors drains to sewer, through the interceptor.

Figure 2.2 Site layout plan



2.3 Mobile plant and equipment

Site infrastructure consists of a single industrial unit and concreted yard area to the front of the building. The site is accessed from Rabone Road via shared access into the Industrial Estate. The site is secured with palisade fencing along the northern and Eastern boundary of the site, with the fence connecting to a brick wall along the western and southern perimeter of the site. The brick wall forms part of the bridge which is located immediately south / south-west of the site.

All plant and equipment will be located within the industrial unit and will include:

- 3 x Gas forklift;
- 1 x Telescopic Loader;
- 1 x Small Mobile Generator;
- 3 x Feed Hopper;
- 8 x Conveyor Belt;
- 1 x Mechanical Processing Machines;
- 2 x ECS Metal Separators with ferrous magnets;
- 2 x waste storage area;
- 1 x loading area;
- 2 x Fire Water Tank;
- 1 x Bag Loader;
- 2 x 360-degree crane;
- Office & Welfare Area;
- 1 x Container Loader;
- 1 x Radioactive detection unit.

The site implements a Planned Preventative Maintenance for all on-site plant and equipment to ensure its efficient operation. This includes the site's wider infrastructure (e.g. impermeable surfacing and drainage systems). Inspection and maintenance records will be held on site electronically. The site stores essential spare parts and employees qualified welders and mechanical engineers to provide routine maintenance. Where specialist maintenance is required, either third party contractors are brought to site or plant / equipment sent off for repair / maintenance. In this event replacement equipment will be sourced.

Table 2.3 Mobile plant and equipment

Description	Make	Fuel Type	Emission Rating	Hired / owned?	Is ultra-low sulphur fuel used?
Gas forklift	TBC	Gas	N/a	Owned	N/a
Telescopic Loader	TBC	Battery	N/a	Owned	N/a
Small Mobile Generator	TBC	Diesel	TBC	Owned	TBC
ECS Metal Separators with ferrous magnets	TBC	TBC	TBC	Owned	N/a
360-degree crane	TBC	Diesel	TBC	Owned	TBC

3. Dust and particulate matter (PM_{10}) management

3.1 Dust and particulate matter Monitoring

Given that all treatment operations take place within a sealed building, and that the main process line is fitted with dust filters, wider site dust or particulate matter management or monitoring is not considered necessary at this site.

3.1 Responsibility for DEMP implementation and training

The designated Technically Competent Manager (TCM) for the site is responsible for the management and implementation of this DEMP. The DEMP will be held within the sites Environmental Management System within the main office.

All site staff receive morning briefings before their shifts beginning, as well as regular Tool Box Talks which includes staff training on the Permit requirements and this DEMP. Training will be delivered by either the Yard Manager or designated Technically Competent Manager. Training will be delivered to all new staff and routine refresher training on a regular basis.

3.3 Appropriate measures used to control dust / particulates *(PM_{10} / $PM_{2.5}$)* and other emissions

Table 3.3 Appropriate measures used on site

Appropriate Measure	Description
VEHICLE MANAGEMENT	
Cover / seal deliveries of waste	The majority of waste deliveries arrives in covering or sealing vehicles, which helps prevent the escape of any debris, dust and particulates during transfer.
Use the correct vehicle emission rating	The site uses Euro 5 / 6 vehicles where possible, as they significantly reduce emissions from diesel and petrol vehicles, particularly particulate matter (PM) for diesel.
Install wheel wash	Deemed not a requirement for this site.
Shaker grids	Deemed not a requirement for this site.
SITE DESIGN AND LAYOUT	
Speed limit and 'no idling' policy.	Speed limit on site is (less than 5mph). Vehicles must turn off engines when not in use to reduce emissions from vehicles. Reduced speed also reduces risk of resuspension of particulates by vehicle wheels.
Enclosure within a building	All treatment activities take place within an enclosed building. The building creates a solid barrier between the source of dust and particulates and receptor, and provides an effective method of dust containment control, provided that the building entrances and exits are well managed. Procedures are in place to manage the building and its integrity.
Plan the layout of the site considering the prevailing wind direction.	The rear of the building faces the prevailing wind, thus minimising disruption from wind at the front of the building, at the main doors.
Layout site to avoid double of dusty materials and long journeys by vehicles and plant.	Where practicable, the Operator will avoid double handling and minimising distance travelled by vehicles will reduce resuspension of dust that can impact receptors nearby.

Appropriate Measure	Description
Cover conveyors and picking stations.	Conveyors are covered to minimise dust dispersion.
Limit height of waste in storage bays.	N/a (No bays on site).
Use freeboard space to control waste.	Stockpiles are at least 0.5m below the top of the freeboard. Store stockpiles are a minimum of half a meter away from the front of the main building access doors to prevent vehicles driving through stockpiles that have spilled out.
Passive Infrastructure.	Procedures are in place to manage the building and its integrity.
Use of plastic strips / cladding.	Deemed not a requirement for this site
Suitable fencing for site boundary.	Deemed not a requirement for this site.
Micro netting around site / free standing stockpiles / equipment for wind screening.	Deemed not a requirement for this site.
GOOD HOUSEKEEPING	
Good housekeeping.	Good housekeeping is carried out on site to reduce the amount of dust sources on the site floor that can be available for wind whipping and resuspension from vehicles. Housekeeping around machinery also assists with maintenance and preventing build ups that could attribute to plant downtime and operational status of the site. It is the responsibility of the Yard Manager to ensure regular house keeping is carried out.
Easy to clean concrete impermeable surfaces.	Main warehouse building and external yard areas are both serviced with impermeable surfacing, (concrete) to reduce the amount of dust and particulate generated at ground level by vehicles and site activities.
Spray loads on arrival / when tipping.	Only a requirement in the summer months. Dampening down loads using internal water hose or water cannons.

Appropriate Measure	Description
Hosing of vehicles on exit.	Deemed not a requirement for this site.
Regular on-site sweeping (manual / road sweepers).	A permanent road sweeper is not deemed a requirement for this site, however in the event that there is a build-up of debris or dust in the outside yard area or adjacent access roads a road sweeper will be hired and brought to site to on an adhoc / need required basis.
SITE PROCESSES AND OPERATIONS	
Waste rejection procedure for dusty loads.	See section 2.2. above
Minimise waste storage volumes on site.	See section 2.2. above
Store external waste piles in containers or cover with sheeting.	See section 2.2. above
Wind screening around stockpiles.	Deemed not a requirement for this site.
Minimise drop heights for waste.	Staff are trained to minimise the height at which waste is handled to reduce the distance over which dust and particulates could be blown and dispersed by winds. Enclosing processes within the main building further reduces dispersion.
Enclose chutes for waste drops/end of conveyor transfers and covered skips / storage vessels.	Chutes and conveyors are enclosed within the main building to further reduce dispersion.

Appropriate Measure	Description
Remove dust output from process.	Dust is removed from the process via dust bag filters fitted on the main process line.
Have a maintenance schedule for all fixed / mobile plant.	The site implements a Planned Preventative Maintenance programme.
Cease operations during high winds and/or prevailing wind direction.	In the unlikely event that there is a risk of mobilisation of dust and particulates during periods of strong winds operations will temporarily cease.
Cover conveyors and picking stations.	Covered conveyors and picking stations minimise the amount of dust entering the atmosphere.
Localised containment.	Localised containment is utilised where possible (extraction to dust filters) over the highest risk activities. Localised containment is a more cost-effective approach than trying to extract air from the whole building.
Whole building - extraction and dust filtration system.	Deemed not a requirement for this site.
Dust and particulate monitor with trigger alarm.	Deemed not a requirement for this site.
DUST SUPRRESSION	
Water suppression with high volume hoses / agricultural nozzles on site or at the weighbridge.	Deemed not a requirement for this site. Water Cannons installed as part of the Fire Suppression System can be used to provide dust suppression if required.

Appropriate Measure	Description
Water suppression with mist sprays (atomiser water spray).	Deemed not a requirement for this site. Water Cannons installed as part of the Fire Suppression System can be used to provide dust suppression if required.
Water suppression with bowser.	Deemed not a requirement for this site. Water Cannons installed as part of the Fire Suppression System can be used to provide dust suppression if required.
Water Cannons.	Water Cannons installed as part of the Fire Suppression System can be used to provide dust suppression if required.
Heavy Water.	Deemed not a requirement for this site.
Calcium Magnesium Acetate (CMA).	Deemed not a requirement for this site.
Foam Suppression.	Deemed not a requirement for this site.

3.4. Other considerations

There are no other potential dust management issues which require further consideration as part of this DEMP.

3.5 Visual dust monitoring

The site will be visually inspected on a daily basis by the Site Manager as part of normal routine daily tasks.

4. Particulate matter monitoring

4.1 Monitoring location

Given the nature of site operations and that all waste treatment will take place within an enclosed building, it is not considered necessary to undertake particulate monitoring across the site.

Process monitoring and monitoring of dust filters fitted to the process line will be routinely carried out by Operator.

5. Abnormal events

5.1 Abnormal Events

In the unlikely event that there is a risk of mobilisation of dust and particulates during periods of strong winds operations will temporarily cease.

6. Reporting and complaints response

6.1 Community Engagement

The Operator is committed to developing and maintaining good relationships with all our stakeholders as detailed in the Environmental Policy which forms part of the EMS. Given that the site is located within a heavily industrialised area, it is considered highly unlikely that there will be many scenarios which will require community engagement. However, should any activities which have the potential to increase dust emissions from the site and have the potential to impact local residents, e.g., planned maintenance such as convey belt cleaning, be fully risk assessed to minimise impact and communicated as deemed appropriate.

6.2 Record Keeping

Records of all process and visual dust monitoring carried out on site will be recorded. These will be kept on site for inspection by the EA Officer as and when required.

All records of events and actions taken will be retained as required by the Environmental Permit.

and reporting

6.3 Complaints management

Complaints received at the site may be received via the Environment Agency, the Local Authority, or can be made directly to the Operator via the contact information displayed on the notice board at the front gate.

In the event of a dust complaint being received, the Operator will ensure that the complaints procedure is followed and will engage with the public in an appropriate and timely fashion. The Operator implements an open and transparent approach with the local community throughout the operational life of the facility.

The primary point of contact at the site for responding to complaints and liaison with neighbours will be the Site Manager, who will ensure that the operators complaints form (provided within Appendix B) is completed and feedback is provided to the complainant if contact information has been provided.

6.4 Reporting & Notifying the Environment Agency

In the event that an accident or incident occurs which has the potential to have a detrimental impact on a nearby sensitive receptor, the Operator will notify the Environment Agency immediately, using the emergency 24hr phone line (0800 80 70 60). The Site Manager will also notify the Regulatory Officer should any complaints be received directly to site and advise what remedial measures or actions have been taken to address the problem. Copies of any relevant complaints received will be made available to the Environment Agency for review.

6.5 Ongoing concerns

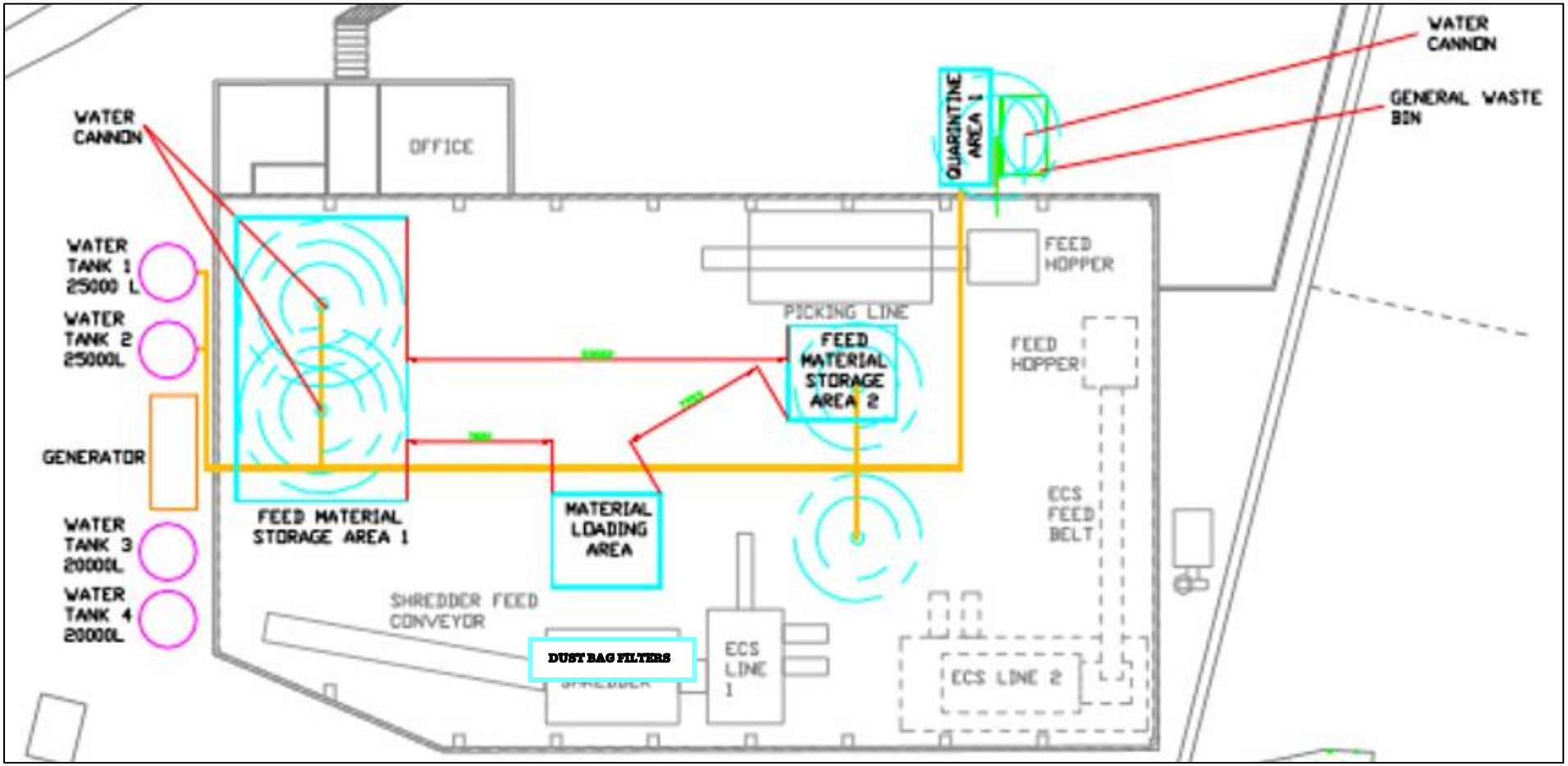
In the event of on-going concerns with dust management a monitoring strategy and associated sampling will be produced and followed in agreement with the Environment Agency.

6.6 Review

This Dust Emissions Management Plan (DEMP) will be reviewed and updated by senior management every 4 years or immediately following any major incident / event. Any technical and managerial changes on site will also initiate a review of the Plan to ensure that the control techniques remain appropriate for the site.

Appendices

Appendix A - Location plan of dust filter bags and coverage of dust suppression systems



Appendix B - Dust Complaint Form

Customer Details	
Customer Name	
Address Postcode	
Customer Contact Details	
Tel	
Email	
Date	
Complaint Ref Number	
Complaint Details	

Investigation Details	
Investigation carried out by	
Position	
Date & time investigation carried out	
Weather conditions	
Wind direction and speed	
Investigation findings	
Feedback given to Environment Agency and/or local authority	
Date feedback given	
Feedback given to public	

Date feedback given	
Review and improve	
Improvements needed to prevent a reoccurrence	
Proposed date for completion of the improvements	
Actual date for completion	
If different insert reason for delay	
Does the dust management plan need to be updated	
Date that the dust management plan was updated	

Closure	
Site manager review date	
Site manager signature to confirm no further action required	