

From: [SM-Defra-RESP-noreply \(DEFRA\)](#)
To: [Lisa Jobling](#); billy.glasgow@ramboll.com
Subject: EPR/WE8923AB/V003 Return of Incomplete Permitting Application CRM:0331692
Date: 17 January 2025 14:40:51
Attachments: [image.png](#)
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Good afternoon,

Environmental Permitting (England and Wales) Regulations 2016

Application reference: **EPR/WE8923AB/V003**

Operator: **Dunton Technologies Limited**

Facility: **Bridge Street North Waste Treatment Facility, Bridge Street North, Smethwick, B66 2BZ**

Thank you for your application received on 10/01/2025. Unfortunately your application is incomplete because of the point(s) listed below. We're returning your application so you can complete it.

- **The application payment is missing.** Unfortunately we are not able to advise the correct charges/activities for applications once they are submitted - this should be done at preapplication stage before applying (please see guidance below.)

If you need advice about how to prepare your application, we offer limited pre-application advice at no extra charge. If more help is needed, we also offer a discretionary enhanced pre-application service. This service is chargeable at a rate of £100 per hour.

For further details and a pre-application request form, please see our website: <https://www.gov.uk/guidance/check-if-you-need-an-environmental-permit>

If you would prefer a paper copy of the pre-application request form, please phone our Customer Contact Centre on 03708 506 506.

Once you've completed your application please resubmit it with the application payment.

When we receive your completed application we'll check the details to see if it can be 'duly made'. We'll write and let you know this outcome once we have completed our checks. Duly made means that we have all the information we need to begin determination. Determination is where we assess your application and decide if we can allow what you've asked for.

If you email or write to us please quote the above application reference on any correspondence and send it to psc@environment-agency.gov.uk

If you have any questions please phone 02030253898 or email psc@environment-agency.gov.uk.

Kind Regards,
Joel Robson

Permitting Support Advisor - Permitting Support Regulated Industry - Permitting
Environment Agency | Quadrant 2, 99 Parkway Ave, Parkway Business Park,
Sheffield, S9 4WF

Regulated Industry Team Phone Number : 02030253898 (9am to 4pm)

Regulated Industry Team Email : PSC@environment-agency.gov.uk

Incident response

National duty communications officer (24/7) | 0800 023 2522

National duty communications manager | 0800 028 2411



**Do you operate a medium combustion
plant or specified generator?**

**[Click here](#) to find out if you need to meet
the regulations**

Help us to improve our service and complete our customer survey

[Environment Agency - National Permitting Service Survey \(smartsurvey.co.uk\)](https://smartsurvey.co.uk)