



| Complime | nts / Comn | nents / Con | nplaints Lo | og | | | | | | QMF-05 |
|----------|------------|-------------|-------------|-----|----|----|-----|---------------|----|-----------------|
| VF-B | VF-C | VF-R | VH | VR | VS | VB | VGE | VL | VI | Shared Services |
| ✓ | ✓ | ✓ | ✓ | n/a | ✓ | ✓ | ✓ | Use QMF-05-VI | ✓ | n/a |

| Business Unit: | Contract Name: | Contract No.: | |
|----------------|----------------|---------------|---|
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This Customer / Stakeholder Correspondence record must be made available to the Considerate Constructors Scheme Monitor for inspection as requested. It should be reviewed at the regular project team meetings.

| Ref. | Date | Name of Contact | Contact Details (Name, Address, Tel.) | Compliment / Complaint / Comment | Details | Action Taken | Close Out Date |
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Issue No.: 7 Date: Feb 2016

Parent Document: Q04 Non-Conformance Corrective Action Document Owner: Head of CR