Response form

Environment Agency water resources charge proposals from April 2022

This consultation will run for 8 weeks from Wednesday 18 Aug to Wednesday 10 Nov 2021. Any responses we receive after this date will not be included in the analysis.

Please read the [consultation document](https://consult.environment-agency.gov.uk/environment-and-business/water-resources-charge-proposals-from-april-2022) before completing this response form. You may request hard copies of the consultation document or response form by [email](mailto:enquiries@environment-agency.gov.uk) or 03708 506 506 Mon to Fri 8am – 6pm.

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| Your details |
| C1 Please tell us if you are responding as an individual or on behalf of an organisation or group.  Please select one of following options:  □ Responding as an individual  □ Responding on behalf of an organisation or group  □ Other  If you're responding on behalf of an organisation or group, please tell us who you are responding on behalf of and include its type e.g. business, environmental group.    If you selected other, please specify.  C2 Please tell us how many staff are employed in your business or organisation.  Please select one of following options:  □ Fewer than 10  □ 10-49  □ 50-249  □ 250 or more  □ I am replying as an individual  C3 Are you an abstraction or impounding licence holder?  Please select one of following options:  □ Yes  □ No |
| C4 Please tell us which primary purpose of abstraction best describes the sector you represent.  Please select one of following options:  □ Agriculture  □ Amenity  □ Environmental  □ Industrial, commercial, and public services  □ Production of energy  □ Water supply  □ Not directly affected  Please provide information to help us to understand your interest in this consultation.    C5 Please tell us in which regions you operate.  Please select one of following options:  □ Anglian  □ Midlands  □ Northumbria  □ North West  □ South West (including Wessex)  □ Thames  □ Yorkshire  □ Dee  □ Wye  □ National  C6 Can we publish your response?  □ Yes  □ No  If you do not want us to publish your response, you need to tell us why.  C7 Please tell us how you found out about this consultation.  □ From us  □ From another organisation  □ Through an organisation/group/trade association you are a member of  □ Press article  □ Social media such as Facebook, Twitter  □ Through a meeting you attended  □ Other (please specify)  Please tell us if you would like to (tick all that apply):  □ Receive an email acknowledging your response  □ Receive an email to let you know that the summary of responses has been published  If you have ticked any of the boxes above, please provide us with your email address:  Email: |

How we will use your information

The Environment Agency will look to make all responses publicly available during and after the consultation, unless you have specifically requested that we keep your response confidential.

We will not publish names of individuals who respond.

We will also publish a summary of responses on our website in which we will publish the name of the organisation for those responses made on behalf of organisations.

In accordance with the Freedom of Information Act 2000, we may be required to publish your response to this consultation, we will not include any personal information. If you have requested your response to be kept confidential, we may still be required to provide a summary of it.

Consultation principles

We are running this consultation in accordance with the guidance set out in the government’s consultation principles.

If you have any questions or complaints about the way this consultation has been carried out, please contact consultation.enquiries@environment-agency.gov.uk

Consultation Co-ordinator

Environment Agency

Horizon House

Deanery Road

Bristol BS1 5AH

Privacy notice

The Environment Agency would like to keep you informed about the outcomes of the consultation. If you would like to receive an email acknowledging your response and be notified that the summary of responses has been published please provide your email address with your response.

By providing us with your email address you consent for us to email you about the consultation. We will keep your details until we have notified you of the response document publication.

We will not share your details with any other third party without your explicit consent unless required to by law.

You can withdraw your consent to receive these emails at any time by contacting us at: [enquiries@environment-agency.gov.uk](mailto:enquiries@environment-agency.gov.uk)

The Environment Agency is the data controller for the personal data you provide. For further information on how we deal with your personal data please see our Personal Information Charter on GOV.UK or contact our Data Protection team at:

Environment Agency

Horizon House

Deanery Road

Bristol

BS1 5AH

Email: [dataprotection@environment-agency.gov.uk](mailto:dataprotection@environment-agency.gov.uk)

Returning your response

Your response to this consultation needs to be returned by 10 Nov 2021

We would like you to use this form if you are not submitting your response online. You can return it by email to [enquiries@environment-agency.gov.uk](mailto:enquiries@environment-agency.gov.uk). Please use this email address if you have any questions regarding this consultation.

Or by post to:

Environment Agency

Water resources charges proposals from April 2022

National Customer Contact Centre

PO Box 544

Bow Bridge Close

Bradmarsh Business Park

Templeborough

Rotherham

S60 1BY

#### **We welcome your views on Water resources charges proposals for April 2022.**

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| Charge framework (please refer to section 1 of the consultation document) |
| **Q1 Do you support investment in water resources management to increase future security of water supply and increase resilience to drought?**  Please tick the relevant box |
| □ Yes |
| □ No |
| □ Don’t know |
| □ Not applicable |

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| Charge framework (please refer to section 1 of the consultation document) |
| **Q2 Do you agree with the proposal to introduce a cost reflective charging scheme where an abstractor's charge relates to the service received?**  Please tick the relevant box |
| □ Yes |
| □ No |
| □ Don’t know |
| □ Not applicable |

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| Charge framework (please refer to section 1 of the consultation document) |
| **Q3 Is there any further evidence that you can supply now, or has already been published, that you think will inform the impact assessment, particularly in relation to small and medium-sized enterprises.**  Please tick the relevant box |
| □ Yes |
| □ No |
| □ Don’t know |
| □ Not applicable |

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| Charge framework (please refer to section 1 of the consultation document) |
| ADDITIONAL COMMENTS – CHARGE FRAMEWORK |
| **Please provide further explanation to support your responses to any of the above**  **charge framework questions, if you think it would be helpful:** |

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| Application charge proposals (please refer to section 2 of the consultation document) |
| **Q4 Do you agree with the proposal to introduce an application charge that is cost reflective of the service received? This will be dependent on the type of application being made.**  Please tick the relevant box |
| □ Yes |
| □ No |
| □ Don’t know |
| □ Not applicable |

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| Application charge proposals (please refer to section 2 of the consultation document) |
| **Q5 Do you agree with our proposal that only customers requiring additional work are charged the relevant additional application activity charge?**  Please tick the relevant box |
| □ Yes |
| □ No |
| □ Don’t know |
| □ Not applicable |

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| Application charge proposals (please refer to section 2 of the consultation document) | | | |
| **Q6 Do you agree with the activities included in the additional charge factors?**  **Please respond agree, disagree or do not know by ticking the relevant box to those listed below.** | | | |
| Additional Charge Factors | Agree | Disagree | Do not know |
| Enhanced pre-application service | □ | □ | □ |
| High public interest applications | □ | □ | □ |
| Advertising charge | □ | □ | □ |
| Water undertakers (as regulated by Ofwat) and is for the purpose or supports the provision of water supply | □ | □ | □ |
| External consultation | □ | □ | □ |
| Conservation assessments | □ | □ | □ |
| Amending application during determination | □ | □ | □ |
| Competing schemes when applications are competing for the same water | □ | □ | □ |

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| Application charge proposals (please refer to section 2 of the consultation document) |
| **Q7 Do you agree with our proposal to charge time and materials for specific application activities?**  Please tick the relevant box |
| □ Yes |
| □ No |
| □ Don’t know |
| □ Not applicable |

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| Application charge proposals (please refer to section 2 of the consultation document) |
| **Q8 Do you agree with our proposal to apply a discount to the application charge where an application is being made for more than one activity and those activities are reasonably considered to be part of the same operation?**  Please tick the relevant box |
| □ Yes |
| □ No |
| □ Don’t know |
| □ Not applicable |

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| Application charge proposals (please refer to section 2 of the consultation document) |
| **Q9 Do you agree with the proposed approach for application charges on renewal of a time limited abstraction licence?**  Please tick the relevant box |
| □ Yes |
| □ No |
| □ Don’t know |
| □ Not applicable |

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| Application charge proposals (please refer to section 2 of the consultation document) |
| **Q10 Do you agree with the proposed approach of charging for variations so that the charge is proportionate to the amount of work we carry out?**  Please tick the relevant box |
| □ Yes |
| □ No |
| □ Don’t know |
| □ Not applicable |

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| Application charge proposals (please refer to section 2 of the consultation document) |
| ADDITIONAL COMMENTS – APPLICATION CHARGE |
| **Please provide further explanation to support your responses to any of the above charge framework questions, if you think it would be helpful:** |

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| Annual charge proposals (please refer to section 3 of the consultation document) |
| **Q11 Do you agree with our proposal to introduce an annual charge that will be applied to all customers, based on the source of supply, amount of water a licence authorises and the use for that water (loss to the environment)?**  Please tick the relevant box |
| □ Yes |
| □ No |
| □ Don’t know |
| □ Not applicable |

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| Annual charge proposals (please refer to section 3 of the consultation document) |
| **Q12 Do you agree with our proposal that only customers that require additional work are charged for the relevant additional charge factors through their annual charge?**  Please tick the relevant box |
| □ Yes |
| □ No |
| □ Don’t know |
| □ Not applicable |

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| Annual charge proposals (please refer to section 3 of the consultation document) |
| **Q13 Do you agree that the additional costs incurred by us in regulating water undertakers are recovered through a separate additional charge?**  Please tick the relevant box |
| □ Yes |
| □ No |
| □ Don’t know |
| □ Not applicable |

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| Annual charge proposals (please refer to section 3 of the consultation document) |
| **Q14 Do you agree with our proposal to extend the schedule of supported sources?**  Please tick the relevant box |
| □ Yes |
| □ No |
| □ Don’t know |
| □ Not applicable |

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| Annual charge proposals (please refer to section 3 of the consultation document) |
| **Q15 Do you agree with our proposal to retain the mechanism to raise the compensation charge in the new charging approach?**  Please tick the relevant box |
| □ Yes |
| □ No |
| □ Don’t know |
| □ Not applicable |

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| Annual charge proposals (please refer to section 3 of the consultation document) |
| **Q16 Do you agree with our proposals to charge for specific activities on a time and materials basis?**  Please tick the relevant box |
| □ Yes |
| □ No |
| □ Don’t know |
| □ Not applicable |

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| Annual charge proposals (please refer to section 3 of the consultation document) |
| **Q17** **Do you agree that we continue to offer an abatement of annual charges under the new charging scheme to abstractions that meet the criteria set out? This would mean that when all criteria are met, all or part of the annual charge is removed.**  Please tick the relevant box |
| □ Yes |
| □ No |
| □ Don’t know |
| □ Not applicable |

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| Annual charge proposals (please refer to section 3 of the consultation document) | | | |
| **Q18 Do you agree with the principles proposed to calculate the charge for licences with more than one point, purpose, or aggregate quantities?**  **Please respond agree, disagree or do not know by ticking the relevant box to those listed below** | | | |
| Other special charges | Agree | Disagree | Do not know |
| Two part tariff | □ | □ | □ |
| Winter only abstraction discount | □ | □ | □ |

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| Annual charge proposals (please refer to section 3 of the consultation document) |
| **Q19 Do you agree with the principles proposed to calculate the charge for licences with more than one point, purpose, or aggregate quantities?**  Please tick the relevant box |
| □ Yes |
| □ No |
| □ Don’t know |
| □ Not applicable |

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| Annual charge proposals (please refer to section 3 of the consultation document) |
| **Q20 Is the charge indicator tool helpful in working out your charge?**  Please tick the relevant box |
| □ Yes |
| □ No |
| □ Don’t know |
| □ Not applicable |

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| Annual charge proposals (please refer to section 3 of the consultation document) |
| **Q21 Would you like this tool available once the scheme is in place?**  Please tick the relevant box |
| □ Yes |
| □ No |
| □ Don’t know |
| □ Not applicable |

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| Annual charge proposals (please refer to section 3 of the consultation document) |
| ADDITIONAL COMMENTS – ANNUAL CHARGE |
| **Please provide further explanation to support your responses to any of the above charge framework questions, if you think it would be helpful:** |

END OF CONSULTATION