

### 7.3.2. Forward look for Navigation charges

We plan to conduct a full review of Navigation charges with the aim of creating a 5-year charging plan for boat registration charges 2019-2023. We will:

- review how the costs of our Navigation operational activities and specific services provided across our waterways are recovered fairly and equitably from those who benefit by keeping or using a boat on them
- review the service offer across our waterways, understanding what services are important to local customers' needs and expectations and to what level they are prepared to pay for them, or see them reduce or stop

We plan to review the current boat registration charges scheme which we recognise is complicated, different for each waterway we manage, and has not been reviewed for many years. We will review and simplify our charges scheme, introducing consistency where it makes sense to do so, and making it easier for our customers to understand and our staff to apply.

We plan to engage and develop our proposals with our customers through this pre-consultation, face-to-face workshops in early 2018 and a full public consultation in spring/summer of 2018 prior to implementing any changes in January 2019.