

Flood Warden information

The role of a flood warden

Flood wardens are volunteers trained to help and prepare people in communities that are at risk of flooding. Wardens play an important role in preparing a community flood plan and helping to implement it. They also provide a vital link between local communities and those responsible for responding to a flood.

Helping the community before, during and after a flood

Wardens help support their community before a flood by

- Identifying problem areas within a community
- Identifying vulnerable people and properties
- Establishing a community flood plan
- Monitoring watercourses within a community
- Encouraging sign up for flood warning services

During a flood, wardens help by

- Communicating flood risk to a community
- Co-ordinating community flood plans
- Sharing information from the Environment Agency and emergency services with residents
- Encouraging residents to take action
- Collecting flood information

Flood wardens assist communities after a flood by

- Assisting in post-flooding clear up where possible
- Continuing to act as a communication channel
- Collecting post-flood data and photos
- Assisting in the review of community flood plans

Signing up

The East Midlands Flood resilience team currently provide virtual training for new and existing wardens. To find out when the next series of sessions is being delivered in your area, or to register your interest in becoming a flood warden, please contact floodresilience.eastmidlands@environment-agency.gov.uk

customer service line
03708 506 506

incident hotline
0800 80 70 60

floodline
03459 88 11 88